

## THE SOUTH AFRICAN MEDICAL ASSOCIATION

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## SAMA Practice Cost Study Updated Final Report

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#### Statement of Confidentiality

The contents of this report for the SAMA Practice Cost Study is private and confidential. The proposal is intended for the specific purposes for which it was commissioned and intended solely for internal use and not for external consumption.

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#### **Preamble** 1

The South African Medical Association (SAMA) issued a request for proposal in February 2017 to perform a study to determine the actual costs associated with the running of General Practitioner and Specialist private medical practices in South Africa (the 2017 Practice Cost Study).

SAMA commissioned this study based on the need from the SAMA Private Practice Committee to understand the costs that their members incur in setting up and running a private practice. This review is being conducted at an important time, given the renewed focus on health care costs due to the Competition Commission Health Market Inquiry into the private health market. Dr Aaron Motsoaledi (The South African Minister of Health) has further to the Health Market Inquiry, announced an updated version of the National Health Insurance (NHI) White Paper, from which it is apparent that Government places emphasis on understanding the costs of running a private practice prior to embarking on any misguided efforts to set tariffs or contract with the private sector.

After an extensive process of evaluating proposals for the performance of the Practice Cost Study, the SAMA Practice Cost Study was assigned to a Consortium comprising of Health Management & Networking Services (Pty) Ltd ("HealthMan"), Professional Provider Organisation Services (Pty) Ltd ("PPO Serve") and Medical Practice Consulting (Pty) Ltd ("MPC").

The Service Level Agreement (SLA) between SAMA and the Consortium was signed on the 28th of August 2017, with a project start date of 01 August 2017 and with the intent of having the 1st draft report submitted to SAMA by the 30th of November 2017. However, due to a very slow response rate on the surveys from both General Practitioners and Specialists, the due date of the Final Report was extended to the final delivery date of the 30th of April 2018.

The Consortium companies, their role in the project and the project leaders were as follows:



A private consultancy company specialising in the management & administration of Doctors & other provider healthcare networks & representative bodies

Project responsibilities – Development of survey questionnaires, use of the HealthMan database, manual, faxed and e-mailed data collection & verification, costing models & financial analysis.



A software solutions company operating in the healthcare industry & owns the educational & compliance risk management tool TRISCOMS™

Project responsibilities - Development of online surveys & databases, use of the MPC database and data collection & verification of electronic data.



A shared services company that provides systems, analytical & support services to healthcare practitioners working in teams – branded as Integrated Clinical Consortia<sup>™</sup> (ICC's<sup>™</sup>)

Project responsibilities - Project Management, review of methodology & report writing.

## 2 Executive Summary

## 2.1 Project Objective

The main objective of the Practice Cost Study (PCS) was to understand the **costs of running a private practice** in 2017 in South Africa.

To provide relevant context a **Scope of Practice analyses** was undertaken to provide background to the financial results. In addition, two detailed analysis on **Salaries and Equipment cost** were undertaken as these elements are often under reported within practice cost studies and were deemed as significant contributors.

Therefore, this PCS contains the following elements:

- Scope of Practice
- Cost Analyses:
  - Financial Analysis
  - Salary Costs
  - Equipment Costs

SAMA appointed the Consortium (HealthMan, MPC and PPO Serve) to do a study of the costs involved in running a private medical practice in South Africa. This included General Practitioners (GPs) and all Specialist disciplines, with the exception of Radiology and Pathology. Due to their complex business structures, Oncology was excluded in the study.

## 2.2 Project Methodology & Approach

The Consortium solicited the support of all GP and Specialists Societies/Associations, IPAs and Management Groups for the study and they all sent out communications to their respective members to encourage them to participate.

The project methodology followed a voluntary sample approach. Surveys were sent out to all Doctors in the SAMA, HealthMan and MPC databases; totalling over 8 000 Doctors. Participation rates were lower than expected. After numerous initiatives to solicit participation, 121 GPs and 552 Specialists participated in the study. However, this was sufficient to produce statistically sound results for most disciplines. Response bias and the effects thereof on the PCS was considered. Based on the variation in costs received, no obvious participation bias was identified.

Statistical validity of the results were determined by the variation between the costs of different participating Doctors in each discipline. Where there was little variation, lower participation rates were required. Where there was higher levels of variation, a higher volume of participating Doctors would be required. The representative sample size per discipline is displayed in Section 7, where the detailed results per discipline can be found.

All results were collected at an individual Doctor level. Data collected from group practices, was broken down to an individual Doctor level to allow like-for-like comparison.

All data was extracted from Annual Financial Statements or completed Financial Survey forms. The results of the study provides for a fair representation of the actual costs of running a private practice. No higher level of assurance applied to financial information can be obtained to support a study of this nature.

The data for this PCS was gathered as follows:

- Scope of Practice Analysis: data was collected via a survey which was completed by the medical practice and submitted online, electronically or via paper.
- Cost Analysis:
  - Financial Analysis: data was collected via the submission of Annual Financial Statements or the completion of a financial survey which was submitted electronically or via paper.
  - Salary Analysis: data was collected via a survey which was completed by the medical practice and submitted online, electronically or via paper.
  - Equipment Analysis: data was collected via desktop research by an external consultant, which was also reviewed by the various societies for validation.

The following four steps were followed in the project approach:

- Step 1: Agreement to participate from Societies, Representative Organisations and IPAs
- Step 2: Model development & sample approach
- Step 3: Data Analysis and application of the methodology
- Step 4: Preparation and submission of the Final Report

As a final validation exercise, this PCS was compared to the National Department of Health (NDoH) 2008/9 Practice Cost Studies (PCS).

## 2.3 Results

#### 2.3.1 Scope of Practice

There was participation from Doctors across all provinces and geographical areas e.g. rural, big town, big city and metro councils (metro).

Within the GP discipline, most of the participants practiced in family practices as sole practitioners and single shareholder incorporated practices. The largest portion of GPs see between 24 and 36 patients per day.

As with the GPs, most Specialist practices are sole practitioners or single shareholder incorporated practices. Specialists are generally hospital based and the majority of the participants see less than 12 patients a day. Some Specialist disciplines were better represented than others. For more information in this regard refer to the results section, Section 6 of this report.

#### 2.3.2 Operating Cost of Running a Practice

#### a) Financial Analysis

The total operating costs of running a practice varies between disciplines. The average operating cost of running a practice is as follows (note figures below do not include Doctor's remuneration):

#### General Practitioners<sup>1</sup>

| R 858 201

Anaesthetists <sup>2</sup>	R 509 494						
ENTs <sup>1</sup>	R 1 282 704						
General Surgeons (consolidated) <sup>1</sup>	R 1 617 593						
(Incl. Cardio Thoracic Surgeons, Neuro Sur	geons & Plastic						
Surgeons)							
Gynaecologist/ Obstetricians <sup>1</sup>	R 1 672 791						
Ophthalmologists <sup>2</sup>	R 2 222 150						
Orthopaedic Surgeons <sup>2</sup>	R 1 607 757						
Paediatricians (consolidated) <sup>1</sup>	R 1 004 176						
(Incl. Paediatric Cardiologists)							
Physicians (consolidated) <sup>2</sup>	R 1 487 112						
(Incl. Cardiologists, Dermatologists, Gastroenterologists,							
Neurologists, Pulmonologists & Rheumato	ologists)						
Psychiatrists <sup>1</sup>	R 872 323						
Urologists <sup>2</sup>	R 1 221 068						

#### All Consulting Specialists<sup>1</sup>

| R 1 155 626

(Incl. Cardiologists, Dermatologist, Gastroenterologists, Neurologist, Paediatrics, Paediatric Cardiologists, Physicians, Pulmonologists, Psychiatrists & Rheumatologists)

#### All Surgical Specialists<sup>1</sup> | R 1 631 632

(Incl. Cardio Thoracic, ENT, General Surgeons, Neuro Surgeons, Obstetrician/ Gynaecologist, Ophthalmologists, Orthopaedics, Plastic Surgeons & Urologist)

As noted, costs above do not include Doctor's remuneration. Doctor's remuneration is however an important component of the cost of running a practice and therefore a benchmark was required. A standardised GP and Specialist salary was selected from the published 2017 DPSA salary scales and incorporated in the results per discipline section, in Section 7 of this report. It must be noted that a Doctor has no guarantee that they would generate enough revenue to be able to earn this remuneration.

#### b) Salary Survey

There was variation in the number of staff a practice employs and their salary scales. This was not explained by provincial or urban versus rural variables, and seems to be based on each individual Doctor's preference and how they choose to run their practices. Even in the same geographical area these variations existed.

 $^2$  Not statistically sound due to low participation – for information only



<sup>&</sup>lt;sup>1</sup> Statistically representative sample

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Eleven different job types were identified, ranging from Doctors, to practice staff and support staff such as tea ladies and gardeners. The different job types and their comparative salaries are shown in Section 7.3 of this report.

#### c) Equipment Analysis

Equipment is unique per discipline with large variations between sub-disciplines. Equipment needed within a practice is largely based on the Doctor's unique chosen scope of practice. Variations also exist based on the chosen manufacturers and brands used.

Not all Doctors' Annual Financial Statements reflect the cost of equipment, because it has more often than not been fully depreciated. The equipment cost noted in the results section is therefore underestimated.

#### 2.4 Findings

#### 2.4.1 Participation

In our opinion there were varying degrees of indifference and despondency amongst Doctors in participating in this PCS, which resulted in lower than anticipated participation rates.

Some Doctors verbalised their pessimism in practice cost studies in general, noting that they felt that participation in the previous National Department of Health (NDoH) 2008/9 PCS made no difference. Some Doctors were just non responsive.

Despite the Societies' support and other initiatives employed to get more participants, participation remained below stakeholder expectations. Note that even when no statistically valid sample was obtained, the data was still shown in this report for information purposes only.

#### 2.4.2 Cost Analysis Results

Costs variation exists between disciplines. It is clear that Surgical disciplines have a higher cost base due to the use of equipment and higher malpractice risk insurance and indemnity costs. Anaesthetists<sup>3</sup>, GPs and Psychiatrists have the lowest cost base.

When compared to the NDoH 2008/9 PCS results, costs have consistently increased between Consumer Price Index (CPI) as published by StatsSA and CPI+2% across all disciplines. It is therefore anticipated that the costs of running a practice will continue with this trend in future.

Cost fluctuations are also seen between provinces and geographical areas within individual disciplines, but due to data confidentiality of the participating Doctors, provinces with less than 10 participants per discipline were not published separately in this report.

The operating costs in this section reflects the national averages per discipline. More details per province, where participation volumes were high enough can be found in Section 7 of this report.

The following two tables reflect a high level summary of the findings of this PCS.

<sup>&</sup>lt;sup>3</sup> Numbers not representative



#### a) Overall Findings per discipline (Operating Costs per Individual Doctor, excluding Doctor remuneration)

	Fina	ancial Surve	ey Results			Scope of Practi	ce Survey Resul	ts	
Discipline Grouping	Annual Operating Costs	Sample Achieved	Discipline	Annual Operating Costs	Type of Practices	Working day	Patients seen per day	Years in Practice	
GP	R 858 201	V	GP	R 858 201	Freestanding in family practice	46% 8–10 hours	24–36 patients per day	Equal spread of experience	
Anaesthetists	R 509 494	Х	Anaesthetists	R 509 494					
		٧	Paediatricians	R 1 004 176				A participation bias towards younger specialists compared to the databases	
Consulting disciplines	R 1 155 626	x	Consolidated Physicians	R 1 487 112					
		V	Psychiatrists	R 872 323					
		V	ENT	R 1 282 704	Hospital based				
		V	Consolidated General Surgeons	R 1 617 593		40% 8–10 hours	12 patients per day		
Surgical	R 1 631 632	x	Orthopaedic Surgeons	R 1 607 757					
disciplines		V	Gynaecologists/ Obstetricians	R 1 672 791					
		х	Ophthalmologists	R 2 222 150					
		х	Urologists	R 1 221 068					

#### **Observations**

There is variation in Operating Costs between disciplines. GPs together with Anaesthetists<sup>4</sup> and Psychiatrists have the lowest overall costs, whereas the Surgical disciplines have the highest Operating Costs of running a practice. This is driven by higher malpractice risk insurance and indemnity cost, higher staff costs and more equipment. The GP Scope of Practice Survey shows a fairly homogenous population, mostly practicing in family medicine as a sole practitioner at a free standing practice or independent Medical Centre. In this PCS, GPs were represented across all provinces and geographic areas. Most GPs are indemnified by Medical Protection Society (MPS) with an even spread across the years they are in private practice. It is interesting to note that there is slightly less GPs who have been practicing between 11 and 20 years, which could be attributed to the first decade following the country's first democratic elections that brought high levels of emigration and a drop in the number of people entering the profession.

Specialists were also represented across all provinces and geographic areas. The Freestate proportionally to the database had a much higher participation rate, with Gauteng showing a much lower participation rate than expected (based on the number of Specialists practicing in Gauteng). Most Specialists work as sole practitioners and are mostly hospital based. A large portion of Specialists see less than 12 patients per day in their consulting rooms. One average, specialists spend most of their time seeing patients in hospitals wards and in theatre rather than their consulting rooms.

<sup>&</sup>lt;sup>4</sup> Numbers not representative

b)	<b>Findings on Individual</b>	<b>Cost Components</b>	(Operating Costs per Individu	ual Doctor, including Doctor remuneration <sup>5</sup> )
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Total Cost Summary	Actual GP Costs 2017	Actual Consulting Specialists Costs 2017	Actual Surgical Specialist Costs 2017	Difference between Consulting Specialist & GP	Difference between Surgical Specialist & GP	Cost Drivers
Personnel cost (indirect labour)	472 118	625 162	833 969	153 055	361 851	Number of staff
Premises	146 802	121 813	147 356	(24 000)	554	High GP rental costs
Practice management & admin	126 415	229 250	264 937	102 835	138 522	Specialists have higher transport High malpractice
Financing & insurance costs	67 030	89 844	218 889	22 814	151 859	risk insurance and indemnity
Indirect material	849	2 453	1 925	1 604	1 076	
Sundry expenses	14 894	14 974	14 146	80	(748)	
Equipment costs	30 093	72 131	150 410	42 038	120 317	Specialists have more equipment
Total Operating Costs	R 858 201	R 1 155 626	R 1 631 632	297 425	773 431	
Doctor Remuneration <sup>3</sup>	1 200 000	1 500 000	1 500 000	300 000	300 000	
Total Practice Costs	R2 058 201	R 2 655 626	R 3 131 632	597 425	1 073 431	

#### **Observations**

A standardised GP and Specialist salary was selected from the published DPSA salary scales, to provide for a benchmarked Doctor remuneration. This cost component could not be excluded from the study as it represents a large and inherent cost of running a practice. It is important to note that there is no guarantee that Doctors would earn this income. Doctor's remuneration will depend on the Doctor's ability to generate enough revenue to cover operating costs as well as earn a market related income. Specialists, and the Surgical practices in particular, employ more staff than GPs and therefore have higher indirect labour costs. GPs have higher rental costs than Specialists, who benefit from affordable rental space offered by hospitals. Most Specialists are hospital based. Specialists, particularly the Surgical disciplines, have high malpractice risk insurance or indemnity premiums and more specialised equipment to account for, hence their higher overall costs. Note all three groupings in the table above was statistically representative sample.

<sup>&</sup>lt;sup>5</sup> Based on 2017 DPSA salary scales

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As explained in the report, malpractice risk insurance or indemnity premiums are under-represented in these costs due to the accounting practices of Doctors. Many Doctors account for their malpractice risk insurance or indemnity premiums in their personal income tax returns, which means their malpractice risk insurance or indemnity premiums are not reflected on their practice Annual Financials Statements. Equipment is also under represented, as many of the longer practising-Doctors have already fully depreciated their equipment. To obtain a clearer understanding of the individual equipment costs per discipline refer to Annexure G.

#### c) Findings of Individual Cost Components as a Percentage of Costs per Individual Discipline

	GP	Anaesthetists	ENT	Consolidated Surgeons	Gynaecologists / Obstetricians	Ophthalmologists	Orthopadic Surgeons	Consolidated Paediatricians	Consolidated Physicians	Psychiatrists	Urologists
Personnel cost	55%	50%	54%	51%	49%	49%	55%	54%	57%	46%	50%
Premises	17%	5%	9%	9%	6%	12%	8%	11%	9%	16%	10%
Practice mx/ admin	15%	27%	19%	18%	14%	13%	18%	20%	18%	25%	20%
Financing/insurance	8%	14%	10%	13%	24%	7%	15%	8%	8%	8%	11%
Indirect material	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Sundry expenses	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%
Equipment costs	4%	3%	8%	8%	6%	19%	3%	6%	7%	5%	6%
<b>Total Operating Costs</b>	R858 201	R509 494	R 1 282 704	R 1 617 593	R 1 672 791	R 2 222 150	R 1 607 757	R 1 004 176	R 1 487 112	R872 323	R 1 221 068
<b>GP</b> Remuneration	1 200 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000
<b>Total Practice Costs</b>	R2 058 201	R 2 009 494	R 2 782 704	R 3 117 593	R 3 172 791	R 3 722 150	R 3 107 757	R 2 504 176	R 2 987 112	R 2 372 323	R 2 721 068

#### d) Findings of Individual Cost Components as Comparison of the Costs Components between Disciplines

	GP	Anaesthetists	ENT	Consolidated Surgeons	Gynaecologists / Obstetricians	Ophthalmologists	Orthopadic Surgeons	Consolidated Paediatricians	Consolidated Physicians	Psychiatrists	Urologists
Personnel cost	472 118	252 492	698 321	830 454	811 949	1 087 972	889 064	540 243	847 045	398 173	615 355
Premises	146 802	27 001	113 503	141 707	96 151	272 011	126 909	109 118	129 560	135 980	120 546
Practice mx/ admin	126 415	139 567	237 434	284 787	238 703	283 805	281 378	203 476	265 250	219 655	247 643
Financing/insurance	67 030	69 495	125 043	218 348	408 089	148 165	248 934	78 833	112 398	72 170	138 319
Indirect material	849	1 795	2 468	1 663	1 921	3 167	865	2 805	2 757	1 078	1 076
Sundry expenses	14 894	3 599	8 088	18 457	9 733	11 851	16 935	11 213	24 473	5 539	19 458
Equipment costs	30 093	15 545	97 846	122 176	106 244	415 179	43 672	58 488	105 629	39 728	78 672
<b>Total Operating Costs</b>	858 201	509 494	1 282 704	1 617 593	1 672 791	2 222 150	1 607 757	1 004 176	1 487 112	872 323	1 221 068
GP Remuneration	1 200 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000	1 500 000
Total Practice Costs	R2 058 201	R 2 009 494	R 2 782 704	R 3 117 593	R 3 172 791	R 3 722 150	R 3 107 757	R 2 504 176	R 2 987 112	R 2 372 323	R 2 721 068



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#### **Observations**

Personnel costs make up about half of all Operating Costs. Note that personnel costs reflect the indirect labour costs, therefore costs relating to staff and not including the Doctors remuneration. Personnel costs make up an average of 54% for Consulting Specialists, 51% for Surgical Specialists and 55% for GPs. A strong correlation exists on the personnel cost line for all disciplines.

As a percentage of overall costs, the Anaesthetists<sup>6</sup> have the highest proportional Practice Management and Administration costs, however the actual costs for this category is lower than all the other Specialist disciplines. The Gynaecologists/ Obstetricians have the highest proportional (and actual) Financing/ Insurance costs due to high malpractice risk insurance or indemnity cover. It must be noted that this study did not differentiate between Gynaecologists and Obstetricians, as there is no differentiation of the discipline types.

The Ophthalmologists<sup>7</sup> have the highest proportional and actual Equipment costs compared to any other discipline. It is a requirement for an Ophthalmology practices to have access to high cost equipment. They also have higher personnel and premises cost. This is due to the fact that their practices have higher reliance on additional clinical staff such as Ophthalmic assistants and equipment that require large consulting and procedure rooms.

Proportionally the personnel costs for Psychiatrists are the lowest, as they employ less staff. Anaesthetists, Psychiatrists and Urologists<sup>8</sup> have comparatively higher Practice Management and Administrative cost components, because they spend less in the other categories. Due to the nature of Psychiatry as a discipline, their consulting rooms tend to be predominantly in urban areas and many have rooms outside of hospitals, driving up the Premises cost component.

<sup>&</sup>lt;sup>8</sup> Numbers not representative



<sup>&</sup>lt;sup>6</sup> Numbers not representative

<sup>&</sup>lt;sup>7</sup> Numbers not representative

## **3** Introduction

## 3.1 Project Objectives

As noted in the preamble, SAMA appointed the Consortium to deliver this Practice Cost Study (from here on referred to as "**the PCS**") with the following objectives:

- The PCS document must provide insight into the actual costs associated with the running of a private medical practice;
- The PCS must include an analysis of all relevant cost data, associated with medical practices;
- Reasonable, scientifically based projections of future annual increases to these costs must form part of the PCS;
- The PCS must incorporate medical practices across the range of geographical and socioeconomic spectrum and include all medical disciplines, including General Practitioners and all Specialist disciplines, excluding Radiology and Pathology;
- The size of the PCS should be a scientifically defendable sample size, including national footprint and ensure adequate representation of all specified disciplines to provide a meaningful PCS and
- A proposal to clarify the methodology and follow a step-wise approach with detailed project plan.

The items that were specified by SAMA for inclusion and analysis are set out below:

- Overhead expenses;
- Malpractice risk insurance and indemnity costs;
- Insurance, license and registration fees;
- Labour costs;
- Materials costs;
- Pharmaceutical expenses;
- Locum fees;
- Bad debts;
- Financial and legal services costs and
- Discipline specific equipment costs (in respect of the Specialist disciplines).

## 3.2 Outputs of Practice Cost Study (PCS)

The submission was requested in the following two formats:

• Final report in PDF format and

• Power Point Presentation incorporating key points from the findings.

## 3.3 Prior PCSs in South Africa

Previous cost studies were commissioned by the Council for Medical Schemes (CMS) in 2005/6 for limited disciplines. The results thereof were published by the CMS and resulted in certain disciplines receiving an increase of up to 35% in their disciplines National Health Reference Price List (NHRPL) tariffs. This increase in tariffs was accepted by all Medical Schemes and are still applicable.

The National Department of Health (NDoH) then commissioned a further PCS in 2008/9. SAMA, as the representative body of medical practitioners in South Africa, in partnership with various Medical Professional Societies, appointed HealthMan to conduct the study.

The intent of the previous PCSs was not only to determine the cost of running a practice, but also to determine a fair remuneration for Doctors. The scope of this PCS does not include the determination of a remuneration to a Doctor due to changes in laws and regulations prohibiting the publication of such data elements.

## 4 Research Methodology

#### 4.1 Research Approach

This PCS study was performed using a quantitative approach. Data was collected via the completion of surveys, the use of Annual Financial Statements and desktop research to determine the recommended retail price of equipment.

## 4.2 Definition of the Population

For the purpose of this study, the word "Doctor" refers to all medical practitioners. All Doctors working in private practice as contained within the SAMA, HealthMan and MPC databases were used in this PCS. These databases totalled to a population of over 8 000 Doctors. Doctors could belong to more than one of these databases and therefore Doctors could be duplicated. The advantage of this is that they are more likely to have received the PCS communications.

On receipt of the completed surveys, unique ID numbers were used to ensure that no duplications were captured in the cost models.

To see a summary of the population with the number of Doctors per discipline for each database, refer to Annexure A. The estimated population totals to 8 066.

## 4.3 Unit of Analysis

The unit of analysis used in this PCS was an individual Doctor within a discipline. Where group practices participated the costs were equally divided amongst the individual Doctors (except for where a breakdown was provided) to reflect a cost per individual Doctor. Very few group practices participated. No corporate groups such as Medicross, Intercare or NHC participated in this PCS.

## 4.4 Sampling Method

The Consortium followed a random sample approach, sending the surveys out to the entire population. The intent was a stratified random sample approach, but due to the low response rate, this additional approach was not feasible.

## 4.5 Sample Size

Participation rates were lower than expected, after numerous initiatives to solicit participation, only 673 Doctors participated in the study. This was however sufficient responses to produce results for most of the disciplines.

Based on the number of participants and the limited cost variation most disciplines had an adequate statistical sample. To determine the minimum accepted sample size for each discipline the following methodology was used.

Acceptable minimum sample sizes for data collection and inference was calculated the following standard formula:

$$n = \left\{ \frac{Z_{\alpha} \sigma}{d} \right\}^2$$

Where **n** is the minimum sample size to be calculated, **Z** $\alpha$  is the value of the cumulative standard normal distribution at the  $\alpha$  level (a two sided confidence interval at 5% would yield Z<sub>2.5%</sub> as 1.96),  $\sigma$  is the standard deviation of the population, estimated by the standard deviation of the sample if the variance of the population is unknown, and **d** is the precision of the estimate required (in other words it is the width of the confidence interval). **d** can be specified as a fixed amount, or some proportion of the estimated average value.

What is immediately clear from this formula is that the sample size required for a given precision and width of confidence interval does not depend on the size of the population. While this is true for large populations with small sampling rates, it does not hold true for smaller populations or where high proportions of the population are being sampled (say above 5%).

In these cases a correction needs to be made. This adjustment is called the finite population correction factor. In these cases then, the standard error of the sample (equal to  $\sigma/\sqrt{n}$ ) must be multiplied by the correction factor :





where **N** is the size of the population and **n** is the size of the sample. This reduces the sample standard error and confidence interval width, and consequently also reduces the required sample size for the same level of precision.

The calculation for the required sample size is then:

$$n = \frac{N(Z_{\alpha} \sigma)^2}{(N-1)d^2 + (Z_{\alpha} \sigma)^2}$$

By way of an example consider a certain Doctor grouping with 279 distinct practices, overhead costs with standard deviation of R125,473, and a tolerance of error (d) equal to R26,544. This leads to a finite population corrected sample size required of 66; uncorrected for the finite population the sample size required would be 86.

It must be stressed that these formulae and sample sizes give results for the minimum sample size required given the other parameters. All other things equal it is always better to collect more data than less. As the number of data points increases, the confidence interval narrows and confidence in the estimate increases. Therefore this methodology gives a more accurate result with less variation.

All surveys are subject to the risk of certain bias. Response bias may exist due to:

- Bias in selection of participant database or only encouraging certain groups to participate.
- Bias in methods used to collect data.
- Subjective biases e.g. attitude of respondents.

Stakeholders carrying out these types of studies should ensure that the entire process of selecting participants, the data collection process, and the actual responses are auditable. It is not only the accuracy of the data that is received that should be audited, but also the process followed in obtaining and processing the data.

## 4.6 Data Gathering Process

Data was collected in four specific areas:

- Scope of Practice to understand the type of practice, geographic details etc. to compare like with like.
- Financials to understand the actual cost of running a private practice.
- Staff Salaries to understand what type of staff is employed and at what cost.
- **Equipment** to understand the type and cost of equipment in a typical medical practice.

The Scope of practice results were used as an additional reference source to verify the financial costs. Two surveys were designed, one for GPs and another for Specialists.

After collaboration with the Specialist Societies, further customised Scope of Practice Surveys were designed for the Anaesthetists and the Oncologists. Unfortunately, too few Anaesthetists completed the Scope of Practice Surveys and the Consortium is therefore unable to publish their Scope of Practice results.

After intense deliberations with the Radiation Oncologists, the Consortium concluded that it was not feasible to include them in the PCS, due to the complex corporate structures of most of the practices. Three Oncology practices represent over 50% of the Oncologists in the country. The afore mentioned resembles the structures of Pathology and Radiology, which was excluded from the PCS. Oncology was therefore also excluded from the PCS review

All data was extracted from Annual Financial Statements or completed Financial Surveys. The results of the study provides for a fair representation of the actual costs of running a private practice. No higher level of assurance applied to financial information can be obtained to support a study of this nature.

Survey requests were only sent to Doctors with private BHF practice numbers. It was communicated that this was a study for private practicing Doctors. Note that this might still include Doctors who work in the public sector that also run a private practice.



## 4.7 Data Analysis

A cost model was defined based on the cost of running a practice obtained from Annual Financial Statements and other financial returns. As noted in the previous sections of this report, the costs received were grouped into similar categories. The results of this PCS was also compared to the NDoH 2008/9 PCS results as an extra validation and comparison.

The methodology and application thereof is further explained in Section 7.1 of this report.

#### 4.8 Research Limitations

#### 4.8.1 Type of Data Collected

This PCS focused solely on the costs of running a private practice at an individual Doctor level. No revenue data was considered.

Data was also collected using the BHF practice number to identify their Speciality, which meant that no differentiation could be made between Doctors with the same practice number type e.g. Gynaecologists and Obstetricians. Sometimes differences in the chosen Scope of Practice of individual Doctors can drive certain costs. The cost of malpractice risk insurance or indemnity cover for Obstetricians are significantly higher than that of Gynaecologists.

Unfortunately the Scope of Practice Surveys could not be used to differentiate between these practices as not all Doctors submitted both the Scope of Practice surveys and Annual Financial Statements. This would have further reduced the number of participants if only those participating in both surveys were considered.

#### 4.8.2 Use of Annual Financial Statements

The best data available to determine the cost of running a practice, is the Annual Financial Statements of a practice. Variation is often found in Annual Financial Statements and the HealthMan accountants accommodated for this through detailed review of all Annual Financial Statements to ensure that expenses were categorised in the cost models in the same way across all practices. Using Annual Financial Statements did however mean that the following limitations were incurred:

#### a) Variation in the Accounting Practice of Malpractice Risk Insurance or Indemnity Cover

There is significant variation in the way that malpractice risk insurance or indemnity cover is accounted for. Some Doctors include their malpractice risk insurance or indemnity cover in their general practice insurance or subscriptions where others account for it as part of their personal income tax returns.

#### b) Variation in Equipment used

There would also seem to be significant variation in the sophistication of equipment (and in many cases the equipment itself) utilised. Variations also exist based on the chosen manufacturers and brands used. Not all Doctors' Financial Statements reflect the cost of equipment, because more often than not, their equipment has been fully depreciated.

The equipment cost noted in the results section is therefore underestimated and the costs of running a practice cannot be used in determining the cost of setting up a new practice.

#### c) Lack of Bad Debt Category in Financials

Bad debt costs are limited in the Annual Financial Statements as most practices reverse bad debts against their revenue and is not disclosed as an expense.

#### 4.8.3 Natural Variations in Costs

There was large variation in indirect labour costs e.g. staff salaries, rent and transport costs. Some of this variation in costs may be due to variation in business model employed by the Doctors (in terms of location, clientele, level of specialisation and possibly other characteristics such as the level of technology used).

Note that even specialist services are not – and should not be – entirely homogenous: different levels of care, knowledge and technology may be applied, as long as these are always above a professional minimum.

#### 4.8.4 Cost of Chargeable Items

There are items in a practice that can be charged directly to a patient, these are called chargeable items. These items are clearly identified per individual practice and generally have tariff codes under which Doctors can charge these expenses as and when they occur against an individual patient.

#### **Direct Materials and Consumables**

Direct materials are those materials consumed in the practice that can be recovered from the patient as part of a specific chargeable procedure of service as direct materials. These consumables and materials are recoverable through billing codes 0200 and 0201 matched by a NAPPI code and descriptor. These direct materials were therefore excluded as part of the cost of running a practice. A good example Is Intra ocular lenses used by Ophthalmologists. It is a large expense, but recoverable as part of a normal claim.

#### a) Assistant Doctor Fees

Most of the Surgical Specialists make use of either General Practitioners or Specialist Assistants to assist during surgery. In all instances these costs will be recovered through billing codes 0008 & 0009 directly to the individual patient on which the procedure took place. These costs are therefore not regarded as costs relating to the overheads of a practice and were excluded from the results.

The study therefore does not consider the cashflow requirements of running a practice, but rather concerns itself with the actual costs of running a practice.



## **5 Project Execution**

## 5.1 Project Approach

The PCS followed a 4-step process, which is illustrated below:

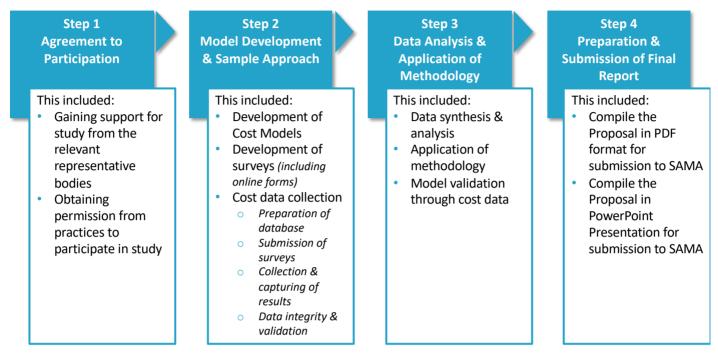


Figure 1: Project Approach

#### 5.1.1 Step 1 – Agreement to Participation & Society Buy-in

The first step of the PCS involved obtaining support from the various representative Societies and Management Groups within the General Practitioner (GP) and Specialist communities, to promote the PCS to achieve a higher response rate to the surveys

One of the strengths of the Consortium lies in is their large Doctor databases that assisted the team to obtain buy-in and support. HealthMan and MPC each have their own database of GPs and Specialists, and together with the SAMA database, make up most of the Doctors in the private sector across the whole geographical and socio-economic spectrum.

Note that there is a possibility of the duplication of members in these databases, as Doctors could be members of HealthMan, MPC and SAMA. All representative Societies, with the exception of the Medical Oncologist and Cardio Thoracic groups, supported the project and actively engaged with their members to solicit participation in the PCS. See the database of Doctors that was used in this PCS, attached in *Annexure A* and list a list of participating Societies in *Annexure B*.

#### 5.1.2 Step 2 – Model Development & Development of Surveys

The second step involved a parallel approach of *(a)* preparing the different types of databases in which the data would be captured and then *(b)* preparing the actual surveys and ensuring that it reaches a representative sample of Doctors. This approached enabled the Consortium to take both a top down (using a Cost Model that defines the cost of running a practice based on a simulated approach) and a bottom up (using the survey results) approach in the collection of data for this report.

a) Preparing the Databases & Develop Cost Models The data collected from the surveys was captured into two databases to enable appropriate analysis of data sets. The Scope of Practice Survey results were captured and consolidated in a database with MPC, whilst all Salary Survey and Financial Survey results were captured and consolidated in separate databases by HealthMan. Due to the high variation in the financial practices of Doctors and how their Annual Financial Statements are compiled, HealthMan allocated accountants to capture and verify all cost financial data.

The Practice Cost Model was designed using the previous Model conducted in NDoH 2008/9 PCS as a reference. The model allows for a simulated approach with the main categories of costs - Indirect Labour (Personnel costs), Indirect Materials and Operating Overhead costs. Standard Doctor remuneration packages were added to more accurately reflect the cost of running a practice; which is regarded as Direct Labour costs.

#### b) Preparing the Surveys and Data Collection

The surveys were sent to all the Doctors in all three databases (HealthMan, MPC and SAMA databases) via email. Doctors were then given various options they could use to complete the surveys.

- Online capture via the MPC database many Doctors already use the MPC database for CPD compliance and could therefor just use their normal login details to complete the surveys. Only Doctors who were not registered had to complete the registration process to validate their identity and registration with Health Professions Council of South Africa (HPCSA).
- Electronic capture via Excel the surveys could be completed directly on special designed Excel templates and emailed to <u>surveys@healthman.co.za</u> where they were imported and consolidated into the relevant central database.
- Completion on paper Doctors could complete the surveys on paper by printing them and then either faxing it to HealthMan on fax number 011 782 0270, or scanning and emailing the completed surveys to HealthMan on surveys@healthman.co.za.

Doctors also had the option of simply submitting their Annual Financial Statements instead of completing the Financial Survey. In the end most of the Doctors, who participated, sent their Annual Financial Statements for processing by HealthMan. Please see the cover letter sent to all Doctors attached in *Annexure C*, and the surveys attached in *Annexure D*.

Both HealthMan and MPC provided continuous support to the Doctors via email. HealthMan created the dedicated email addresses <u>surveys@healthman.co.za</u> and <u>gpsurveys@healthman.co.za</u>, and MPC <u>samapcs@mpconsulting.co.za</u> specifically for the PCS. Doctors could also call 011 340 9000 for any telephonic support.

The online nature of the Scope of Practice Survey meant that the data was automatically imported into the MPC database. Where Doctors completed the Scope of Practice Surveys on Excel or via paper, this was captured by HealthMan and sent to MPC to import into their database for further analysis.

The following was done to encourage participation in the PCS:

- Communications with links to the surveys were sent out multiple times to all Doctors within all three databases. The first emails were sent towards the end of August 2017, this was repeated twice during September 2017, in early December 2017, at the end of January 2018, again during February 2018 and March 2018.
- Participating Societies also sent out communications on Society letterheads to their members and from their own databases, requesting support for the PCS on a number of occasions. These Societies, Associations and Management Groups included:
  - SAPPF (South African Private Practitioners Forum) which represents all the Bodies administered by HealthMan
  - SASA (South African Society of Anaesthesiologists)
  - IPAF (Independent Practitioners Association Foundation)
  - ASAIPA (Alliance of South African Independent Practitioners Associations)
  - SA Heart (South African Heart Foundation)
  - SAOA (South African Orthopaedic Association)



- The PCS was raised at all Society and Management Group meetings and conferences that took place during the course of the study to discuss the importance of the PCS and solicit participation.
- The PCS was communicated and the importance thereof was raised at various SAMA forums such as the regional SAMA Indaba sessions.

Project videos were made featuring Dr Mzukisi Grootboom (SAMA Chairperson), Dr Chris Archer (SAPPF CEO) and Dr Anton Prinsloo (National Health Care IPA MD, previous ASAIPA CEO). They explained the importance of the PCS, ensured their members and participants of the confidentiality protocols and solicited support from all Doctors. These videos were sent out via email and posted on SAMA's social media sites.

- Regular notices of the PCS and requests for participation were placed on all SAMA social media platforms such as Facebook and Twitter.
- Doctors who previously participated in the NDoH 2008/9 PCS were contacted telephonically to request participation with the aim of providing a comparable basis for the PCS as far possible.
- Various financial and/or medical bureaus were approached to assist in data collection. Some cost data from Annual Financial Reports were collected where bureaus managed to obtain permission from their Doctor clients to participate in the PCS.
- The closing date of the PCS was extended from November 2017 to 30 April 2018 to provide more time for better participation.

It is clear that there is a great deal of despondency amongst Doctors in South Africa. This was not found to be discipline specific, although the General Practitioners seemed to be the most discontent. Due to the lack of any actionable output being achieved from the previous PCS conducted in NDoH 2008/9 PCS, many Doctors were not willing to participate in the 2017/2018 PCS.

There was noted indifference amongst Doctors. Many were just non responsive and despite the Societies' support and other initiatives employed to get more participants, participation remained below stakeholder expectations.

#### 5.1.3 Step 3 – Data Analysis and Application of Methodology

As previously noted, all costing data (obtained from the Salary Surveys, Financial Surveys and Annual Financial Reports) was captured directly into the Cost Models per discipline.

The study focused solely on the costs of running a private practice. No revenue data or billing practices were considered in this PCS. The costing models therefore only included costs and followed the same methodology across all disciplines consistently. The cost categories in the costing models were grouped as follows:

- Indirect Labour which includes personnel costs
- Indirect Materials which includes clinical materials and consumables.
- Overhead Costs which makes up the biggest component and include costs relating to the premises, practice management, practice administration, financing, insurance, standard equipment and sundry expenses.

During this phase of the PCS validation of data was required. This effectively means that data that appeared out of order was verified by calling the Doctors, their practice managers or accountants to verify the amount and the cost category. In many instances this involved reallocating costs to the appropriate categories as defined in the PCS methodology.

In some instances data had to be normalised, in limited cases where it was found that the data clearly did not resemble the cost of running a practice. Normalisation of data took place only for absolute outlier cases as described below.

- Vehicle Expenses was checked against a reasonable Automobile Association (AA) rate per annum. Any expenses that exceeded this rate was first verified with the practice. Excessive outliers, e.g. in one instance an aircraft was allocated, was excluded.
- International Conference Spend was reduced to domestic conferences only, as International Conference spend is predominantly sponsored. An example of this included a specialist that spent

close to R 1 000 000 on attendance of international conferences.

- Practice Manager Cost (within Personnel costs) where salary costs were clearly outliers, the salary was first verified with the practice. Where the practice manager cost was for a doctor or his spouse, the costs were normalised. For example a spouse who was employed as a practice manager and earned an annual salary of R850 000.
- **Rental Spend** was adjusted to the discipline average, where rental costs where clearly outliers. An example of this included a few Doctors who had significant rental costs paid towards personal property.

During this step, the accountants who were allocated to each discipline, validated all outlier data sets with the relevant Doctors or their accountants and auditors telephonically and by email, to ensure that the costs were correctly re-allocated to the appropriate categories.

During the analysis phase additional external industry data sources and desktop research was used to enhance and validate the survey data. This included the following:

- Verified Lists of Equipment used per Discipline was compiled by Medical Equipment Consultants (MEC) to obtain an independent view of the recommended retail price and type of equipment used by each discipline. Two quotes for all items over R 50 000 in value was obtained.
- DPSA Salary Scales from the Department of Public Service and Administration (DPSA) salary scales. This enabled the Consortium to set a standard salary scale for Doctors based on their years of experience as per the salary scales used in the public sector. The 2017 DPSA salary scales were used.

#### 5.1.4 Step 4 – Preparation and Submission of Final Report

PPO Serve played a project management role in the execution of the study to evaluate the methodology and approach. The compilation of the Final Report was done through all Consortium members. This enabled an objective review of the findings of the study.

#### 5.2 Other important points to note

Other important points that must be highlighted include the following:

#### a) Scope of Study – Disciplines Excluded

The original intent was to include all medical disciplines as identified by the Board of Healthcare Funders (BHF) practice types used in private practice for billing purposes.

The Radiology (practice type 038), Nuclear Medicine (practice type 025) and Pathology (practice type 052) disciplines were not included in the tender process, due to their complex corporate and financial structures. As noted in this report, this also applied to the Radiation Oncologists (practice type 040).

The Medical Oncologists (practice type 023) were not included in the study due to the non-responsiveness by their Society, the South African Society of Medical Oncology (SASMO). Only one Medical Oncologist participated in the PCS process and was therefore excluded from the PCS.

The intent of the study was to only include Doctors in full time private practice. A limited number of Doctors working in the public sector who also run a private practice could have been included. Where it was found that a Doctor runs a limited practice, due to Remuneration for Work Outside the Public Sector (RWOPS), they were excluded.

See the list of Doctor disciplines included in this Practice Cost Study in *Annexure E*.

#### b) Year of Analysis

The objective of the Practice Cost Study was to determine the actual costs of running a practice in 2017. Where data was received for years prior to 2017, the standard CPI inflation rate, as published by StatsSA, was used to adjust the data to 2017. The annual CPI rates are listed below:

2014	6.1 %
2015	4.6%
2016	6.4 %

#### c) DPSA Salary Scales used as Remuneration

A standardised GP and Specialist salary was selected from the published 2017 DPSA salary scales and incorporated in the results per discipline section, in Section 7 of this report. Doctor remuneration makes up a significant component of costs and could therefore not be left out.

It must however be noted that a Doctor has no guarantee that they would generate enough revenue to be able to earn this remuneration.

#### d) Financial Statements Used

All data was extracted from Annual Financial Statements. The results of the study provides for a fair representation of the actual costs of running a private practice. No higher level of assurance applied to financial information can be obtained to support a study of this nature.

#### e) Parameters Used

Within the cost models the following financial parameters (market indicators) are used:

•	Prime Overdraft Rate	10.25%
•	NCD Rate – 3 months	7.11%
•	Consumer Price Index 2017	5.3%
•	Value Added Tax	15%
•	Bad Debt Provision	2.5%
•	Company Tax Rate	28%
•	GP tax rate & mark-up	34.09%
•	Specialist tax rate & mark-up	35.47%

The following assumptions were made:

- All figures are rounded to the nearest Rand.
- Obvious errors in classification of expenses were identified, investigated and corrected.
- If it became apparent that other costs were included in a particular category, the Doctor, Practice manager, Practice accountant or Auditor was contacted telephonically or by email.
- Where group practices participated in the survey, the costs were equally apportioned amongst the number of Doctors in the practice.

In terms of equipment costs the following assumptions were made:

- The costs of equipment has been established for all major items and confirmed by independent consultants (MEC).
- Life span used is generally 3 to 6 years as per SA Revenue Services amortization periods.
- Equipment costs, that is considered standard for a discipline, was included in the overheads. Special equipment on the other hand, for example equipment used for procedures falling outside of those considered standard practice for a given discipline, was treated separately. These equipment costs can be found in Annexure G.

Note, in this report, only actual data was used to determine the Financial Survey Results.

#### f) Potential Participation Bias

All surveys are subject to the risk of certain bias. Response bias may exist due to:

- Bias in selection of participant database or only encouraging certain groups to participate.
- Bias in methods used to collect data.
- Subjective biases e.g. attitude of respondents.

Communication on PCS was sent to all Doctors within all databases used. No selection bias was present in this PCS.

With regards to methods used in data collection, visits to Doctors are the most expensive and most accurate way to collect data. This is followed by phone calls, physical postage and lastly email - which are the easiest surveys to carry out, but have low responses. This PCS made use of all modes mentioned above. Annual Financial Statements were submitted via email, fax, traditional post and delivered by hand. In some instances accounting bureaus were used to collect financial data, thereby eliminating response bias.

One of the reasons for lower than expected response rates may be attributable to an inherent subjective bias, which is due to the market perception. The Scope of Practice Surveys in this PCS reflected an even spread of participating disciplines, Doctor age and rural versus urban variables.

## SAMA Practice Cost Study Final Report 2018

The Consortium ensured that the entire process of selecting participants, the data collection process, and the actual responses are auditable. To eliminate response bias, it is not only the accuracy of the data that is received that should be audited, but also the process followed in obtaining and processing the data.

#### g) Ensuring Data Confidentiality and Data Security

All cost and financial data was exclusively handled by HealthMan. HealthMan accountants were responsible for capturing and verification of all disciplines' financial data to ensure data confidentiality. Each Cost Model was password protected to ensure limited access to information.

All Scope of Practice information submitted online to MPC was done after the successful validation of the user's information with the HPCSA. Data submissions were conducted through 256-bit SSL encrypted to a secure server that complies with ISO and CE certifications for data hosting. The MPC hosting environment is also compliant with the requirements of the South African Protection of Personal Information (POPI) Act.

The only staff with access to Scope of Practice information at MPC are senior data analysts with more than 25 years' experience in the financial services sectors. Staff at MPC complete POPI certifications as part of their commitment to compliance.

The risk of information requested on financial survey were minimised by not including any personal details or

banking information. HealthMan was the only member of the Consortium that worked with the individual or practice financial data received.

Each discipline was captured independently to ensure data confidentiality. No individual data was shared with any other party and financial reviews were done by Mr. Casper Venter.

The risk of personal information contraventions were mitigated by the following controls implemented by the Consortium:

- Only one of the Consortium members (HealthMan) had access to Doctor-level financial information;
- All staff members at HealthMan working with Doctor-level financial information are adequately qualified and trained financial accountants that understand the importance of confidentially and professional behaviour, that act with integrity and with a commitment to professional competence and due care.

The Consortium will destroy all financial data six (6) months after the submission of the final report, as per the Practice Cost Study agreement signed with SAMA. The 6-month period merely allows auditing of results, should it be required.

HealthMan PPO Serve McC

## 6 PCS Scope of Practice Results

#### 6.1 How this Section Works

The purpose of the Scope of Practice survey was to understand the profile of Doctors participating in the SAMA Practice Cost Study. This enables an understanding of the context in which the financial results take place.

Different surveys were designed for General Practitioners (GPs) and Specialists, as the context within which they work differs greatly. A total of 117 GPs and 387 Specialists completed the Scope of Practice Surveys.

6.2	<b>GP Scope of Practice Survey Results</b>
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a) Province

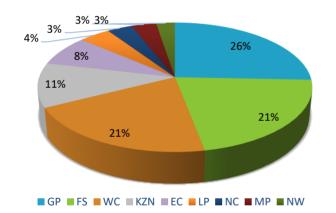


Figure 2: GP participants per province

The GP respondents showed a fair representation across all provinces. The highest number of respondents came from Gauteng, followed by Freestate, Western Cape and Kwazulu Natal.

When compared to the total database, Freestate had a higher than expected participation rate, disproportionate to their overall proportion of GPs in the databases population. Kwazulu Natal and Gauteng, on the other hand, had a much lower participation rate.

	Total Database	PCS Participants
Gauteng	31.3%	26.0%
Western Cape	19.8%	21.0%
Kwazulu Natal	19.1%	11.0%
Eastern Cape	8.3%	8.0%
Limpopo	6.1%	4.0%
Mpumalanga	4.7%	3.0%
Free State	4.2 %	21.0%
North West	4.1%	3.0%
Northern Cape	2.4%	3.0%

#### b) Type of Area

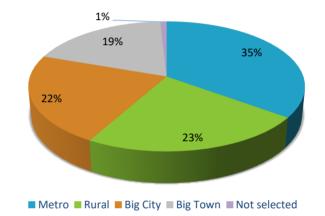


Figure 3: GP participants per type of area

The surveys were representative of Doctors practising across all types of areas, with the majority of the participants practicing in Metro areas<sup>9</sup>. The next biggest group was Rural Doctors, followed by Big City and Big Towns.

<sup>&</sup>lt;sup>9</sup> City of Johannesburg, City of Tshwane, Ekhuruleni, Cape Town, eThekweni, Nelson Mandela Bay, Buffalo City & Bloemfontein

#### 6.2.2 Type of Practice

a) The Scope of Practice of GPs	
General Consulting/ Family Practice	88.2%
Assist others with surgical procedures	2.5%
GP Anaesthetics	2.5%
Surgical procedures in theatre by self	1.7%
Trauma & Casualty Unit	1.7%
Not Selected	1.7%
Obstetrics	0.85%
Other	0.85%

Of the GPs who participated in the surveys, 88%, practiced as traditional consulting practices, making this group fairly homogenous.

b) Type of Legal Entity of GPs	
Sole Practitioners	58.2%
Incorporated practice (1 shareholder)	17.1%
Incorporated practice (2+ shareholders)	9.4%
Partnerships (2+ partners)	8.5%
Partnerships (2 partners)	3.4%
Incorporated practice (2 shareholders)	3.4%

In line with the previous NDoH 2008/9 PCS, the majority of GP practices, 75%, still operate as sole practitioners or 1 shareholder incorporated practices.

6.2.3 Practice Set Up	
a) Practice Location of GPs	
Free-standing	52%
Independent Medical Centre	19%
Mediclinic hospital	8.5%
Practice at residence	7.5%
Netcare hospital	4%
Other	9%

Most GPs have independent standing practices, with 78.5% of practices either being free-standing, as part of an independent Medical Centre or at a Doctor's residence.

Only a few individual Doctors from corporate groups such as Medicross and NHC, completed the Scope of Practice Survey, however, none of them participated in the financial survey.

 b) GPs Sharing Admin Staff with Other Doctors

 Yes
 | 30.77%

 No
 | 69.23%

Most GPs do not share administrative staff with other Doctors.

c) Insurer/Broker Used	
Medical Protection Society	<b>79%</b>
AON South Africa (Brokerage)	13%
Other Insurers/Brokerages	5%
Uninsured	3%

Medical Protection Society (MPS) remains the single largest provider of malpractice risk insurance or indemnity cover for GPs.

#### 6.2.4 Doctor Profile a) GPs Years in Private Practice

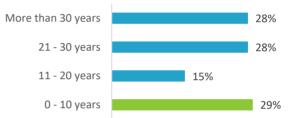


Figure 4: Number of years in private GP practice

Responses were received across all ranges of experience. It is interesting to note that the number of participating Doctors who have been in practice for a period of 11 - 20 years, are much lower than the other ranges. This could be attributed to the first decade following the country's first democratic elections that brought high levels of emigration and a drop in the number of people entering the profession.

#### b) Physical Size of GP Practice

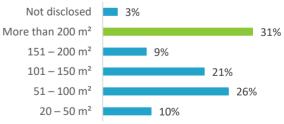


Figure 5: Square meter size of GP practice

GPs results were fairly evenly spread across the different sizes in practice facilities, with 57% consulting in rooms less than 150 m<sup>2</sup>. Interestingly, this was not affected by Urban or Rural locations. Rural areas were as likely as Metros to have small or large practices.



#### c) Average Patients GPs see in Consulting Rooms



Figure 6: Average patients seen by GPs in consulting rooms per week

Most GPs see around 24 to 36 patients per day, with 76% of GPs seeing less than 36 patients a day. When considering a 5-day-8-hours-a-day work week, this can be translated to a consultation time of 15 to 20 minutes per patient. This is tight, considering that the average GP spends around an hour a day on Medical Scheme Administration.

#### d) Number of Patients GPs see per Year



Figure 7: Average patients seen by GPs per year

There is a large variation between the number of patients seen with a similar number of GPs seeing less than 2 000 patients a year compared to those seeing more than 8 000 patients a year. The same trend is observed whether Doctors practice in Metro or Rural areas. If one considers a 220 day working year, this also works out to around 26 to 36 patients per day.

#### e) Duration of Typical GP Work Day (hours per day)



68% of the surveyed GPs work more than a standard working day of 8 hours per day.

#### f) GP hours Spent on Medical Scheme Administration e.g. Motivations

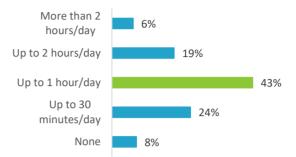


Figure 9: Time spent on Medical Scheme administration per day

A significant amount of time is spent on Medical Scheme administration work, with 67% of GPs spending up to a hour on such activities. This includes obtaining pre-authorisations, completing chronic application forms and writing motivations. Not all of this time is billable.

#### 6.2.5 Conclusions

GP results were received from all 9 provinces and were representative of areas based on population density. Most GPs practice as sole practitioners in traditional consulting practices with a workload of around 24 to 36 patients a day.

Due to GPs working predominantly as sole practitioners, it was expected that overheads such as rental and staff costs would need to be covered through increased revenue, which could be seen from the longer working hours of most of the population.

The trend of young Doctors choosing the route to specialise with the added impact of emigrating, does bring a concern whether the ageing GP population will be able to serve the high number of patients in the medium to longer term and whether the trend of patients going directly to specialists will be exacerbated.

Figure 8: Average GP work day in hours



## 6.3 Specialist Scope of Practice Survey Results

#### 6.3.1 Demographics

a) Province

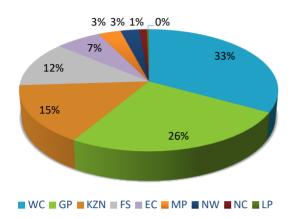


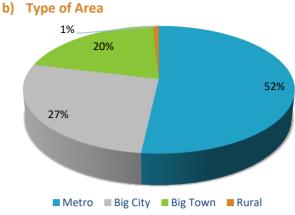
Figure 10: Specialist participants per province

As seen above, the Specialist respondents showed a fair representation across all provinces. The highest response rate was from Western Cape, followed closely by Gauteng, Kwazulu Natal and the Free State.

	Total Database	PCS Participants
Gauteng	42.2%	25.5%
Western Cape	24.5%	33.1%
Kwazulu Natal	16.6%	15.4%
Eastern Cape	5.1%	6.5%
Free State	4.0%	12%
North West	2.7%	2.7%
Mpumalanga	2.2%	3.4%
Limpopo	1.9%	0.3%
Northern Cape	0.8%	1.1%

As seen with the GPs, when compared to the total database, Freestate had a higher than expected participation rate, which is disproportionate to the overall proportion of Specialists in the databases.

Western Cape also had a higher participation rate with Gauteng and Kwazulu Natal showing much lower than expected participation rates. Gauteng in particular showed a poor response to the PCS.





As expected from Specialists, the majority of the participants were from Metro areas<sup>10</sup>, this was followed by, Big City, Big Towns, and very few in Rural areas which is expected compared to the overall spread of Specialists.

#### 6.3.2 Type of Practice

#### a) Type of Specialists Who Responded

General Surgeons	22%
Orthopaedic Surgeons	14%
Physicians	11%
Ophthalmologists	11%
Obstetrics & Gynaecology	10%
Otorhinolaryngology (ENT)	10%
Paediatrics	8%
Urologists	7%
Psychiatrists	4%
Anaesthetists	1.9%

General Surgeons provided the largest contribution to the PCS, followed by Orthopaedic Surgeons, Physicians and Ophthalmologists.

# b) Type of Legal Entity of SpecialistsSole Practitioners| 65%Incorporated practice (1 shareholder)| 22%Incorporated practice (2+ shareholders)| 3%Partnerships (2+ partners)| 6%

Partnerships (2 partners)	1%
Incorporated practice (2 shareholders)	2.5%
Not Selected	0.5%

As with the GP Scope of Practice Survey, most Specialists, 87%, practice either as sole practitioners or

<sup>&</sup>lt;sup>10</sup> City of Johannesburg, City of Tshwane, Ekhuruleni, Cape Town, eThekweni, Nelson Mandela Bay, Buffalo City & Bloemfontein

1 shareholder incorporated practices. Only a small portion of the participants were group practices.

#### 6.3.3 Practice Set Up

a) Practice Location of Specialists	
Mediclinic hospital	27%
Life Health	23%
Netcare Hospital	<b>22%</b>
Free-standing/ at residence	10%
Other Private Hospital	6%
Medical Centres	2%
Specialist Clinics/Hospitals	4%
Other	6%

As expected, the majority of Specialist participants, 72%, have practices situated in one of the three main hospital groups e.g. Mediclinic, Life Healthcare and Netcare.

#### b) Insurer/Broker Used

Medical Protection Society (MPS)	82%
AON South Africa (Brokerage)	6%
Ethiqal/Constantia Insurers	4%
Hollard - Insurers	1%
NatMed(Brokerage)	3%
Other/Not applicable	4%

As with the GPs, Medical Protection Society (MPS) remains the single largest provider of malpractice risk indemnity for Specialists.

#### c) Specialists Sharing Administration Staff with Other Doctors

Yes	24%
No	76%

Specialists are less inclined than GPs to share practice staff with other Doctors, with only 24% sharing admin staff with other Doctors.

#### d) Total Number of Staff Employed



Figure 12: Total number of staff employed by Specialist

Specialist practices generally seem to have 3 or less staff members. This trend is evident amongst all Specialists, irrespective whether they are in a Metro, Big City or Big Town.

## 6.3.4 Doctor Profilea) Specialists Years in Practice

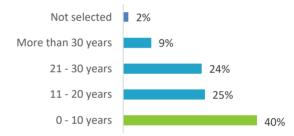


Figure 13: Number of years in Specialist private practice

41% of the Specialists who participated in the PCS have been in practice for less than 10 years. When this is compared to the Specialists in the population database, it is clear that there is a bias towards younger specialists. It seems that the longer Specialists are in private practice, the less likely they are to participate in Practice Cost Studies.

	Total	PCS
	Database	Participants
0 – 10 years	15%	42%
11 – 20 years	31%	25%
21 – 30 years	29%	25%
More than 30 yrs	25%	8%



#### b) Average Patients seen in Consulting Rooms

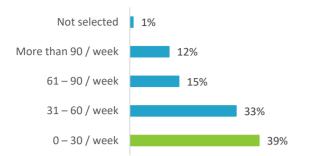


Figure 14: Average patients seen by Specialists in consulting rooms per week

Most Specialists see less than 60 patients a week. It is expected from Specialists to see less patients than GPs due to the longer time periods spent per patient and the time spent on doing procedures.

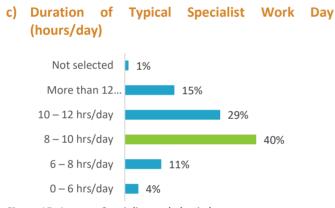
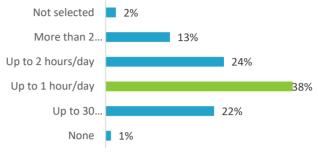
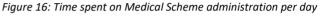


Figure 15: Average Specialist work day in hours

#### Most Specialists, 84%, work longer than 8 hours a day.

#### d) Specialist hours Spent on Medical Scheme Administration e.g. Motivations





Specialists spend similar amounts of time on Medical Scheme Administration activities than the GPs, which remains a significant amount of time per day, which cannot be billed for.

#### 6.3.5 Conclusions

Specialist were represented across all provinces. Most Specialists work as sole practitioners, and as with GPs, this means that rental and staff costs would need to be covered through increased revenue.

There was some bias towards younger specialists with older specialist showing less interest in participating .

## 7 Cost of Running a Private Practice Results

#### 7.1 How this Section Works

This section shows the costs of running a private practice which was compiled based on the actual data gathered through the financial surveys and Annual Financial Statements received from Doctors. This data can be used to build a virtual practice cost model with objective inputs such industry average liability premiums, equipment costs, rentals, salaries, etc.

#### 7.1.1 Notes on costing model

As noted in the earlier sections of this report, the costs received from the Financial Surveys and Annual Financial Reports were grouped into the categories illustrated in the figure below.

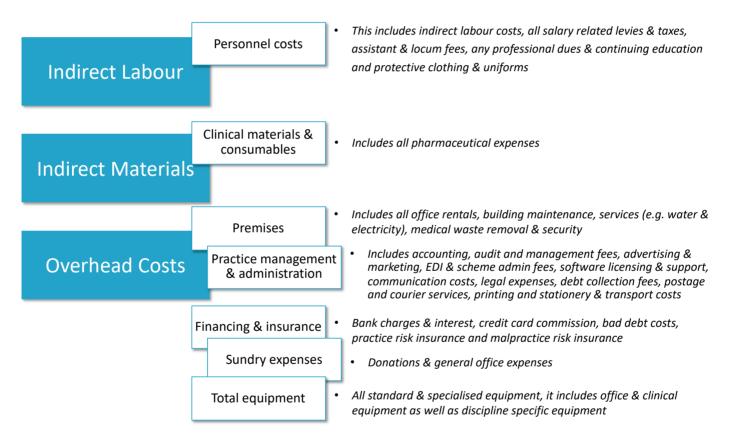


Figure 17: Practice costing model Operating Cost categories

#### a) Indirect Labour versus Direct Labour

Indirect Labour is the cost of administration and other support staff that is not directly involved in patient care.

These costs were obtained from the Annual Financial Statements and validated against the scope of practice and salary surveys. In certain instances where salaries appeared excessive the practice was contacted and information verified.

In many instances, especially in Incorporated Practices, personnel costs also included the Doctor's remuneration package and had to be excluded to ensure a consistent approach. Director salaries were also excluded.

Direct Labour was not obtained from the Annual Financial Statements. Doctor remuneration, if found on the Annual Financial Statements was excluded from the results, and an appropriate professional remuneration was allocated instead. The expected annual remuneration of the Doctor was based on the salary packages paid in the public sector for equivalent qualified Doctors.

As a general rule, the package value at the upper end of the applicable scale was used in the calculations due to the responsibilities that the Doctors in private practice carry. For General Practitioners a "Medical Officer Grade 3, level 14 to 15" was used, which came to a total remuneration package of R 1 200 000 per annum. For Specialists, the "Medical Specialist Grade 3, levels 10 to 16" was used, which came to a total of R 1 500 000 per annum.

The salary package was calculated as Total Cost to Employer. It must however be noted that there is no guarantee that Doctors would earn this type of income, as income would depend on the revenue that each Doctor is able to generate in his/her practice.

Our studies have indicated that the use of locums is limited, as locums are not available in a market where some disciplines have a shortage of Doctors, especially in the Specialist market.

Most of the Surgical Specialists make use of either General Practitioner or Specialist assistants to assist during surgery. In most instances these costs will be recovered through billing codes 0008 & 0009 and is therefore not a true cost to the practice. These costs have therefore been eliminated from our results.

#### b) Indirect versus Direct Materials

Indirect Materials includes clinical materials and consumables and are those materials that cannot be charged for in addition to a procedure on a medical claim. These minor materials (e.g. swabs, etc.) are best handled as indirect materials and accounted for as part of the allocated overheads.

In practical terms, direct materials are those materials consumed in the practice that can be recovered from the patient as part of a specific chargeable procedure of service as direct materials.

These consumables and materials are recoverable through billing codes 0200 and 0201 matched by a NAPPI code and descriptor. These direct materials were therefore excluded as part of the cost of running a practice. A good example Is Intra ocular lenses used by Ophthalmologists. It is a large expense, but recoverable as part of a normal claim.

#### c) Overhead Costs

#### i. Office Expenses

The major component of the Overhead cost category was office rental. There were no major variances, but adjustments were made for material variances where it was obvious that there was an inter-related third party involved.

#### ii. Practice Management and Administration

More Doctors also now outsource billing and certain administration functions to 3<sup>rd</sup> parties. Outsourced administration was included in the personnel grouping of expenses under the Indirect Labour cost category.

#### iii. Motor Vehicle/ Transport Costs

Excessive motor vehicle expenses was checked against the Automobile Association (AA) rate per annum. Any expenses that exceeded this rate was first verified with the practice. Excessive outliers, e.g. in one instance an aircraft was allocated, was excluded.



#### iv. International Conference Expenses

This was a significant expense in a few practices. The cost of conferences was reduced to domestic conferences only, as International Conference spend is predominantly sponsored. South Africa has enough local conferences in order for Doctors to comply with CPD requirements of the Health Professions Council of South Africa (HPCSA).

#### v. Malpractice Risk Insurance and Indemnity Cover

In many instances malpractice risk insurance or indemnity costs were not recorded as a line-item in the Annual Financial Statements. Often it was included in insurance or as subscriptions, in which case we reallocated the current MPS charge from these line items to the malpractice risk insurance costs. In most instances, the results record an understatement of these costs. The Scope of Practice Survey indicated MPS as the preferred indemnifier in the market and we therefore used their premiums for 2017 as the reference base.

#### vi. Bad Debt Costs

Bad debt costs are limited in the Annual Financial Statements as most practices reverse bad debts against revenue and is not disclosed as an expense.

#### vii. Donations

Excessive donations were ignored for this PCS.

#### viii. Equipment Costs

Equipment costs were recorded as it appeared in the Annual Financial Statements. This was a combination of depreciation, rental, finance charges, maintenance and lease charges. Rental charges where equipment is shared was included. Where identified, motor vehicle depreciation and finance charges were not taken into account and reallocated. Where identified, major charges to Family Trusts and like parties were ignored. Medical Equipment Consultants (MEC) were contracted to survey the actual costs of purchasing new equipment and set up a practice in 2017. The results are included in Annexure G.

#### d) Other Notes

All data was captured per discipline, per line item and per province. The summaries are averages, i.e. at a 50% level of participating Doctors.

We have only reported on costs per province, with 10 or more participants. The summarised expenditure is included in Annexure F.

## 7.1.2 Inputs that could be used in a Virtual Model

A Virtual Practice model attempts to provide a more objective view of the costs in setting up and running a private practice.

There are of course certain elements that Doctors can influence that can result in cost savings, such as his/her ability to manage bad debt, improving the practice structure and/or staff performance, ability to attract large volume of patients that will enable economies of scale more effectively etc. From the Consortium's perspective, a Virtual Model could provide an average cost of running a practice.

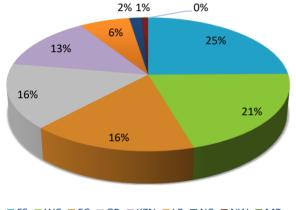
Our results reflect an average cost over each discipline and has removed all material variances in costs. It also allows for costs that are not realistic, for example malpractice costs and equipment costs to be inserted. Our category costs could therefor easily be used in a Virtual Model.

## 7.2 Financial Survey Results – Actual Average Cost of Running a Practice

#### 7.2.1 General Practitioners discipline 014/015

Sample size & conclusion						
No of Doctors survey was sent to	3 495	Average Operating Cost per Doctor	R 858 201			
No of respondents	121	Standard deviation	R 365 815			
Sample required (as per cost model)	ple required (as per cost model) 68		R 65 180			
		Confidence interval (as % of mean)	7.60%			
		Alpha	5%			
		Error as % of sample	10%			

#### **Participant distribution**



FS	WC	EC	GP	KZN	■ NC	NW	MP

	Average
	(per Doctor)
Gauteng	1 001 766
Freestate	866 705
Western Cape	813 593
Eastern Cape	776 151
Kwazulu Natal	750 441
National Average <sup>11</sup>	R 858 201

There were not enough responses to show all provinces details without potentially compromising participants' confidentiality. Provinces show variation. To view the results per province where there were enough participants to do so, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	472 118	506 583	262 383	452 348	534 999
Premises	146 802	157 518	79 375	136 843	161 846
Practice management & admin	126 415	135 643	129 022	222 434	263 076
Financing & insurance costs	67 030	71 923	46 180	79 614	94 161
Indirect material	849	911	9 918	17 099	20 223
Sundry expenses	14 894	15 982	5 543	9 556	11 302
Equipment costs	30 093	32 290	56 444	97 309	115 089
Total Operating Costs	R 858 201	R 920 849	R 588 865	R 1 015 204	R 1 200 696
GP Remuneration <sup>12</sup>	1 200 000	1 287 600	601 100	1 036 296	1 225 643
Total Practice Costs	R2 058 201	R 2 208 449	R 1 189 965	R 2 051 500	R 2 426 339

<sup>&</sup>lt;sup>11</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

<sup>&</sup>lt;sup>12</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



Personnel costs		Clinical materials & consumables	
	Average (per Doctor)		Average (per Doctor)
Indirect labour costs	438 599	Indirect material	849
Salary related levies & taxes	10 016		
Assistant/Locum fees	-		
Professional dues & education	22 026		
Protective clothing & uniforms	1 477		
Total Personnel	R472 118	Total Indirect Materials	R 849
Overhead costs Practice management & administration Sundry expenses	Average	Financing & Total equipment Premises	Average
	(man Destan)		
	(per Doctor)		(per Doctor)
Accounting, audit & mx fees	17 077	Bank charges & interest	20 474
Advertising & marketing	17 077 9 129	Credit card commission	
Advertising & marketing Software licensing & support	17 077 9 129 33 777	Credit card commission Bad debt costs	20 474 5 573 -
Advertising & marketing Software licensing & support Communication costs	17 077 9 129 33 777 32 189	Credit card commission Bad debt costs Practice risk insurance	20 474 5 573 - 19 729
Advertising & marketing Software licensing & support Communication costs Legal expenses	17 077 9 129 33 777 32 189 645	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance	20 474 5 573 - 19 729 21 254
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees	17 077 9 129 33 777 32 189 645 2 155	Credit card commission Bad debt costs Practice risk insurance	20 474 5 573 - 19 729
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees Printing & stationery	17 077 9 129 33 777 32 189 645 2 155 13 401	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance	20 474 5 573 - 19 729 21 254 <b>R 67 030</b>
Advertising & marketingSoftware licensing & supportCommunication costsLegal expensesDebt Collection FeesPrinting & stationeryTransport costs	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance	20 474 5 573 - 19 729 21 254
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees Printing & stationery	17 077 9 129 33 777 32 189 645 2 155 13 401	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment	20 474 5 573 - 19 729 21 254 R 67 030 R 30 093
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees Printing & stationery Transport costs Total Practice Mx & Admin	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043 <b>R 126 415</b>	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment Rental of space	20 474 5 573 - 19 729 21 254 <b>R 67 030</b> <b>R 30 093</b> 103 064
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees Printing & stationery Transport costs Total Practice Mx & Admin Donations	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043 <b>R 126 415</b> 2 520	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment Rental of space Building maintenance & repair	20 474 5 573 - 19 729 21 254 <b>R 67 030</b> <b>R 30 093</b> 103 064 9 638
Advertising & marketingSoftware licensing & supportCommunication costsLegal expensesDebt Collection FeesPrinting & stationeryTransport costsTotal Practice Mx & AdminDonationsGeneral office expenses	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043 <b>R 126 415</b> 2 520 12 375	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment Rental of space Building maintenance & repair Services	20 474 5 573 - 19 729 21 254 <b>R 67 030</b> <b>R 30 093</b> 103 064 9 638 22 073
Advertising & marketing Software licensing & support Communication costs Legal expenses Debt Collection Fees Printing & stationery Transport costs Total Practice Mx & Admin Donations	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043 <b>R 126 415</b> 2 520	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment Rental of space Building maintenance & repair Services Medical waste & cleaning	20 474 5 573 - 19 729 21 254 <b>R 67 030</b> <b>R 30 093</b> 103 064 9 638 22 073 7 664
Advertising & marketingSoftware licensing & supportCommunication costsLegal expensesDebt Collection FeesPrinting & stationeryTransport costsTotal Practice Mx & AdminDonationsGeneral office expenses	17 077 9 129 33 777 32 189 645 2 155 13 401 18 043 <b>R 126 415</b> 2 520 12 375	Credit card commission Bad debt costs Practice risk insurance Malpractice risk insurance Total Finance & insurance Total Equipment Rental of space Building maintenance & repair Services	20 474 5 573 - 19 729 21 254 <b>R 67 030</b> <b>R 30 093</b> 103 064 9 638 22 073

#### Observations

There were enough GP participants to reflect a representative sample. According to the costing model, when considering variation in costs, 68 participants were required to reflect a representative sample, with 121 GPs participating.

As expected, GPs have the lowest overall cost of running a practice, totalling R 2 058 201 per annum, which includes a market related salary of R1 200 000 for the Doctor. Other than the GP's salary, indirect labour (personnel costs) make up the majority of costs totalling 23% of overall cost, even though they employ less staff than most Specialist disciplines. This was followed by the overhead expenses of premises and practice management & admin costs, which respectively totals to 7.1% and 6.1%.

Premises are mainly driven by high rental costs and related services. This appears high because many Specialists have rooms in hospitals, which is secured at more competitive rates. Other than Ophthalmologists, GPs are paying the highest rental fees. Their practice management & admin costs are driven by software and communication



(telephone, printing, postage etc.) expenses, which is driven by Medical Scheme administration, as this correlates with the Scope of Practice Survey results which show that most GPs spend more than an hour on Medical Scheme administration every day.

GP equipment costs are less than the average Specialist equipment cost. It is important to note that due to the wide range of years-in-practice, a significant number of GPs have not accounted for any equipment costs in their Annual Financial Statements. Although equipment costs for GPs are fairly standard, new GPs obviously have initial practice set up costs, which would have been included in their financials. Doctors who have been in practice for a longer period would not have these expenses reflected.

GPs have less transport costs than Specialists, because they don't need to visit patients in hospital as often. Malpractice risk insurance or indemnity cover is also lower than the average Specialist. The average malpractice risk insurance or indemnity cover for GPs as reflected in the costs above, seem to be in line with industry benchmarks, except for Rural, Big Town and Big City practices where GPs also deliver obstetric services.

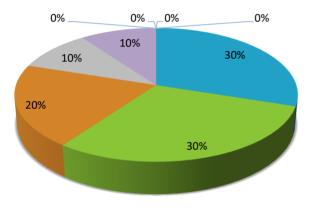
The cost of running a GP practice has remained fairly stable and compares to the cost of running a practice calculated during the NDoH 2008/9 PCS increased with CPI.



#### 7.2.2 Anaesthetists discipline 010

Sample size & conclusion			
No of Doctors survey was sent to	589	Average Operating Cost per Doctor	R 509 494
No of respondents	10	Standard deviation	R 206 871
Sample required (as per cost model)	57	Confidence interval (95%)	R 128 218
		Confidence interval (as % of mean)	25.17%
		Alpha	5%
		Error as % of sample	10%

#### **Participant distribution**



#### ■ WC ■ MP ■ GP ■ KZN ■ FS ■ EC ■ NC ■ LP ■ NW

	<b>B B B B B B B B B B</b>
Standard deviation	R 206 871
Confidence interval (95%)	R 128 218
Confidence interval (as % of mean)	25.17%
Alpha	5%
Error as % of sample	10%

R 509 494

Anaesthetists were the lowest participating Specialist group. Due to limited data and poor participation rates no data per province could be shown. Although figures across all provinces of participating Doctors are similar. Only sole practitioners participated in the study, no Anaesthetist group practices submitted financial data.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	252 492	270 924	-	-	-
Premises	27 001	28 972	-	-	-
Practice management & admin	139 567	149 756	-	-	-
Financing & insurance costs	69 495	74 568	-	-	-
Indirect material	1 795	1 926	-	-	-
Sundry expenses	3 599	3 862	-	-	-
Equipment costs	15 545	16 680	-	-	-
Total Operating Costs	R 509 494	R 546 687	R	R	R
Specialist Remuneration <sup>13</sup>	1 500 000	1 609 500			
Total Practice Costs	R 2 009 494	R 2 156 187	R	R	R

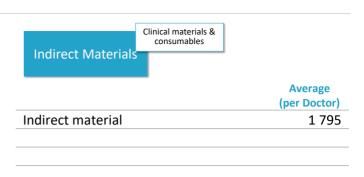
 $<sup>^{13}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	223 078
Salary related levies & taxes	-
Assistant/Locum fees	-
Professional dues & education	29 024
Protective clothing & uniforms	390
Total Personnel	R 252 492

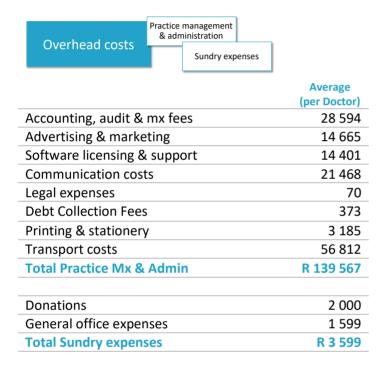


**Total Indirect Materials** 

**Total Equipment** 

R 1 795

R 15 545



Financing &			
insurance		Total eq	uipment
	Prem	ises	

	Average
	(per Doctor)
Rental of space	10 254
Building maintenance & repair	7 261
Services	4 653
Medical waste & cleaning	1 887
Security	2 946
Total Premises	R 27 001

14 527
20
-
5 633
49 314
R 69 495

### **Observations \* Not statistically valid & for information only\***

The number of Anaesthetists required to obtain a representative sample was not achieved. According to the costing model, when considering the variation in costs, 57 participants were required, however only 10 Doctors participated in the end.

Although a representative sample was not received from the Anaesthetists, what we can see from the data is that Anaesthetists have the lowest overall cost of running a practice of the Specialist disciplines, totalling to a cost of R 2 009 494 per annum, which includes a market related salary of R1 500 000 for the Specialist Anaesthetist. Other than the Anaesthetist's salary, indirect labour (personnel costs) make up the majority of costs totalling to 12.6% of their overall cost. They tend to employ less staff than any other Specialist discipline. This was followed by practice management & admin and finance & insurance costs, which respectively totals to 6.9% and 3.5% of their overall costs.

Practice management & admin costs are mainly driven by high travel expenses as a percentage of overheads, even though it is in line with other Specialists' travel cost. Other than salaries and transport costs, malpractice risk insurance or indemnity cover is the highest individual cost category for Anaesthetists. As with other disciplines, not all Anaesthetists account for their malpractice risk insurance or indemnity cover in their Annual Financial Statements, which means that the figure displayed above is slightly understated. The industry benchmark for Anaesthetists' malpractice risk insurance or indemnity cover ranges between R 50 000 and R 60 000.

Lastly, Anaesthetists have the lowest rental fees, even their software licensing and communication costs are much less than any other Specialist discipline.

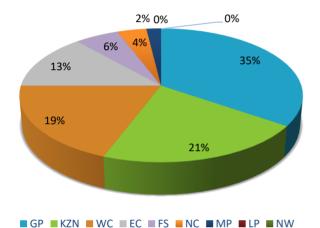
No comparison could be made to the 2008/9 PCS as Anaesthetists did not participate in that study.



### 7.2.3 ENTs Otorhinolaryngology discipline 030

Sample size & conclusion			
No of Doctors survey was sent to	200	Average Operating Cost per Doctor	R 1 282 704
No of respondents	52	Standard deviation	R 435 576
Sample required (as per cost model)	36	Confidence interval (95%)	R 118 389
		Confidence interval (as % of mean)	9.23%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



	Average
	(per Doctor)
Gauteng	1 359 831
Kwazulu Natal	1 245 439
Western Cape	1 156 049
National Average <sup>14</sup>	R 1 282 704

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. It can be confirmed that the results were similar in all provinces, even those without Metros. To view the results per province, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	698 321	749 298	310 313	534 980	632 728
Premises	113 503	121 789	58 625	101 070	119 536
Practice management & admin	237 434	254 767	154 003	265 501	314 012
Financing & insurance costs	125 043	134 171	64 438	111 091	131 389
Indirect material	2 468	2 648	9 681	16 690	19 740
Sundry expenses	8 088	8 678	4 292	7 399	8 751
Equipment costs	97 846	104 989	105 849	182 484	215 826
Total Operating Costs	R 1 282 704	R 1 376 341	R 707 201	R 1 219 215	R 1 441 983
Specialist Remuneration <sup>15</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 2 782 704	R 2 985 841	R 1 565 801	R 2 699 441	R 3 192 668

<sup>&</sup>lt;sup>15</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.

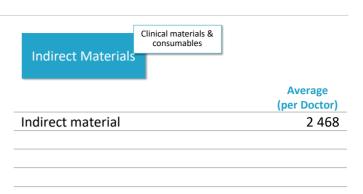


<sup>&</sup>lt;sup>14</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average (per Doctor)
Indirect labour costs	622 856
Salary related levies & taxes	14 582
Assistant/Locum fees	-
Professional dues & education	58 479
Protective clothing & uniforms	2 404
Total Personnel	R 698 321



**Total Indirect Materials** 

R 2 468

Overhead costs	Practice management & administration Sundry expenses	
		Average
		(per Doctor)
Accounting, audit &	mx fees	44 707
Advertising & marke	ting	19 634
Software licensing &	support	30 754
Communication cost	S	55 906
Legal expenses		1 401
Debt Collection Fees		10 791
Printing & stationery	/	22 166
Transport costs		52 075
Total Practice Mx &	Admin	R 237 434
		2 704
Donations		2 704
General office expen	ises	5 384
Total Sundry expense	ses	R 8 088

Financing & insurance	Total eq	uipment
Prem	ises	

	Average
Rental of space	(per Doctor) 78 944
•	
Building maintenance & repair	13 555
Services	9 807
Medical waste & cleaning	7 328
Security	3 870
Total Premises	R 113 503
Total Equipment	R 97 846
Bank charges & interest	35 698

Bank charges & interest	35 698
Credit card commission	3 722
Bad debt costs	-
Practice risk insurance	41 710
Malpractice risk insurance	43 913
Total Finance & insurance	R 125 043

### **Observations**

There were enough ENT participants to reflect a representative sample. According to the costing model, when considering the variation in costs, 36 participants were required to reflect a representative sample with 52 Doctors participating.

Together with the Urologists, ENTs have the lowest overall cost of running a practice of all Surgical disciplines, totalling to R 2 782 704 per annum, which includes a market related salary of R1 500 000 for the ENT Surgeon. Other than the ENT's salary, indirect labour (personnel costs) make up the majority of costs totalling to 25% of their overall cost. This was followed by practice management/admin costs totalling to 8.5% of their overall costs, followed by Finance/Insurance costs and Premises, which total 4.5% and 4% of overall costs respectively.

As with all other Specialist disciplines, practice management costs are mainly driven by high travel expenses, communication and software licensing costs. Rental space for ENTs is lower than most Specialist disciplines and their malpractice risk insurance or indemnity cover are much less than any other Surgical discipline.



ENT equipment costs are in line with the other Surgical disciplines, expect for the Ophthalmologists who are outliers. As with other disciplines, those ENTs who have been in practice longer have less equipment costs than newly qualified ENTs. To obtain a view of the actual cost of setting up a new practice, the equipment costs as illustrated in Annexure G need to be considered.

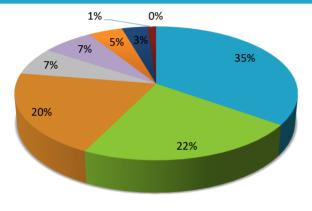
When the cost of running a ENT practice is compared to the NDoH 2008/9 PCS, costs have remained fairly stable, showing an increase between CPI and CPI+2%.



# 7.2.4 General Surgeons discipline 042 (Including Cardio Thoracic Surgeons 044, Neuro Surgeons 024 & Plastic Surgeons 036)

Sample size & conclusion			
No of Doctors survey was sent to	533	Average Operating Cost per Doctor	R 1 617 593
No of respondents	89	Standard deviation	R 682 900
Sample required (as per cost model)	61	Confidence interval (95%)	R 141 876
		Confidence interval (as % of mean)	8.77%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



Average
(per Doctor)
1 731 179
1 674 398
1 412 907
R 1 617 593

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results per province, see *Annexure F*.

■ WC ■ KZN ■ GP ■ EC ■ FS ■ MP ■ NW ■ LP ■ NC

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	830 454	891 077	318 503	549 099	649 428
Premises	141 707	152 052	76 770	132 351	156 534
Practice management & admin	284 787	305 576	185 421	319 666	378 073
Financing & insurance costs	218 348	234 287	80 419	138 642	163 974
Indirect material	1 663	1 785	6 270	10 809	12 785
Sundry expenses	18 457	19 805	4 583	7 901	9 345
Equipment costs	122 176	131 095	70 841	122 130	144 445
Total Operating Costs	R 1 617 593	R 1 735 677	R 742 807	R 1 280 599	R 1 514 583
Specialist Remuneration <sup>17</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 3 117 593	R 3 345 177	R 1 601 407	R 2 760 826	R 3 265 269

<sup>&</sup>lt;sup>17</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.

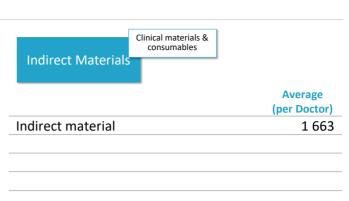


<sup>&</sup>lt;sup>16</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	760 296
Salary related levies & taxes	15 555
Assistant/Locum fees	-
Professional dues & education	52 134
Protective clothing & uniforms	2 468
Total Personnel	R 830 454



**Total Indirect Materials** 

R 1 663

		management inistration		
Overhead costs		Sundry exp	enses	
				Average (practice)
Accounting, audit &	mx fee	es		42 293
Advertising & marke	ting			33 521
Software licensing &	suppo	ort		65 522
Communication cost	ts			57 215
Legal expenses				2 749
Debt Collection Fees	5			5 636
Printing & stationery	/			23 342
Transport costs				54 510
Total Practice Mx &	Admir	า		R 284 787
Donations				5 505
General office exper	nses			12 952
<b>Total Sundry expense</b>	ses			R 18 457

Financing & insurance		Total eq	uipment
Pre	Prem		

Malpractice risk insurance

**Total Finance & insurance** 

	Average
	(practice)
Rental of space	94 115
Building maintenance & repair	18 783
Services	12 589
Medical waste & cleaning	14 100
Security	2 119
Total Premises	R 141 707
Total Equipment	R 122 176
Bank charges & interest	21 512
Credit card commission	5 749
Bad debt costs	-
Practice risk insurance	38 983

### Observations

Due to low participation rate, some disciplines were grouped to obtain a representative sample. General Surgeons have similar costs to Cardio Thoracic Surgeons, Neuro Surgeons and Plastic Surgeons and were therefore grouped together. Once grouped, the variation in spend was of such nature that only 61 participants were required to achieve a representative sample size. In total 89 Doctors participated.

The grouped Surgeons cost of running a practice totalled to R 3 117 593 per annum, which makes it the 3<sup>rd</sup> highest costing discipline after Ophthalmology and Gynaecology/Obstetrics. As with all other disciplines, the indirect labour (personnel costs) was the highest cost category, totalling to 26.6% of their total cost excluding the market related salary of R 1 500 000 for the General Surgeon. This was followed by practice management & admin and financing & insurance costs, respectively totalling to 9.1% and 7.0% of their overall costs. The Surgeons practice management/admin costs are mainly driven by software licensing, which is the highest than any other discipline, together with transport costs.



152 104

R 218 348

As with all other Specialist disciplines, practice management costs are mainly driven by high travel expenses, communication and software licensing costs. Premises costs seem to be in line with other disciplines.

Malpractice risk insurance and indemnity cover is higher than other disciplines, as would be expected of a surgical discipline. As with other disciplines, malpractice risk insurance or indemnity cover is underreported in the actual costs reflected. Some Doctors choose to account for their malpractice risk insurance or indemnity cover in their personal finances. The benchmark malpractice risk insurance or indemnity premium in the industry for most of the surgical disciplines range from R 170 000 to R 240 000 per annum, with the exception of Neuro Surgeons who have a much higher premium ranging between R 410 000 and R 530 000 per annum.

Surgical equipment costs vary between these disciplines and it is therefore more appropriate to calculate each disciplines' equipment fees separately. To obtain a view of the actual cost of setting up a new practice, the equipment costs as illustrated in Annexure G need to be considered.

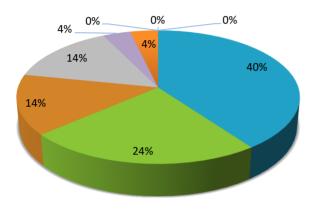
Similar to other disciplines, the cost of running a typical Surgeon practice has remained fairly stable when compared to the NDoH 2008/9 PCS, with costs increasing by CPI + 2%.



### 7.2.5 Gynaecologist/Obstetricians discipline 016

Sample size & conclusion			
No of Doctors survey was sent to	520	Average Operating Cost per Doctor	R 1 672 791
No of respondents	55	Standard deviation	R 609 980
Sample required (as per cost model)	47	Confidence interval (95%)	R 161 206
		Confidence interval (as % of mean)	9.64%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



National Average <sup>18</sup>	R 1 672 791
Western Cape	1 327 864
Gauteng	1 870 458
	(per Doctor)
	Average

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results per province, see *Annexure F*.

#### ■ GP ■ WC ■ KZN ■ FS ■ EC ■ NW ■ NC ■ MP ■ LP

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	811 949	871 221	312 997	539 607	638 201
Premises	96 151	103 170	71 807	123 795	146 414
Practice management & admin	238 703	256 128	166 792	287 549	340 089
Financing & insurance costs	408 089	437 880	101 461	174 918	206 879
Indirect material	1 921	2 061	16 642	28 691	33 933
Sundry expenses	9 733	10 444	6 034	10 403	12 303
Equipment costs	106 244	114 000	105 945	182 649	216 022
Total Operating Costs	R 1 672 791	R 1 794 904	R 781 678	R 1 347 613	R 1 593 841
Specialist Remuneration <sup>19</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 3 172 791	R 3 404 404	R1 640 278	R 2 827 839	R 3 344 527

<sup>&</sup>lt;sup>19</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.

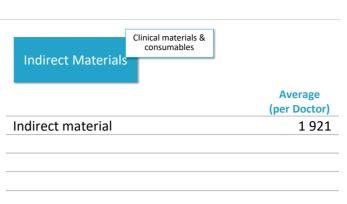


<sup>&</sup>lt;sup>18</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	736 733
Salary related levies & taxes	14 458
Assistant/Locum fees	-
Professional dues & education	58 563
Protective clothing & uniforms	2 195
Total Personnel	R 811 949



**Total Indirect Materials** 

R 1 921

	Practice management & administration	
Overhead costs	Sundry expenses	
		Average
		(per Doctor)
Accounting, audit &	mx fees	48 936
Advertising & marke	ting	24 576
Software licensing &	support	39 519
Communication cost	53 707	
Legal expenses	890	
Debt Collection Fees	6 944	
Printing & stationery	21 656	
Transport costs	42 475	
Total Practice Mx & Admin		R 238 703
Donations	1 722	
General office exper	8 011	
Total Sundry expenses		R 9 733

Financing &		
insurance	Total equipment	
Prem	ises	

	Average (per Doctor)
Rental of space	62 677
Building maintenance & repair	10 846
Services	10 966
Medical waste & cleaning	8 501
Security	3 161
Total Premises	R 96 151
Total Equipment	R 106 244

Bank charges & interest	47 563
Credit card commission	11 099
Bad debt costs	-
Practice risk insurance	52 048
Malpractice risk insurance	297 380
Total Finance & insurance	R 408 089

### **Observations**

There were enough Gynaecologist/Obstetrician participants to reflect a representative sample. According to the costing model, when considering the variation in costs, 47 participants were required to reflect a representative sample, with 55 Doctors participating.

After the Ophthalmologists, the Gynaecologist/Obstetrician discipline has the highest costs of running a practice, totalling to R 3 172 791 per annum. Although this cost is driven by the high malpractice risk insurance or indemnity cover of Obstetrics, the amount stated in the table above is significantly understated. As noted with the other disciplines, many Doctors account for malpractice risk insurance or indemnity cover in their personal capacity as opposed to in their practice financials. The industry benchmark for malpractice or indemnity premiums for Obstetricians have significantly increased in the last decade and now averages between R 820 000 and R 1 050 000 per annum, as opposed to Gynaecologists' malpractice premiums which is more in line with the Surgical disciplines, ranging between R 170 000 and R250 000 per annum.

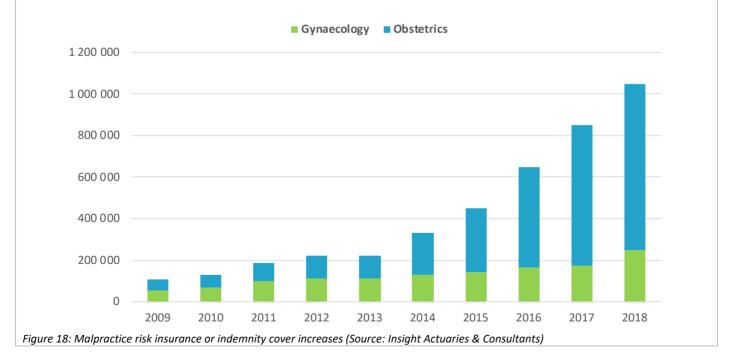
Even with the high malpractice risk insurance and indemnity costs, indirect labour (personnel costs) still remains the highest cost category, totalling 25.6% of total spend excluding the market related salary of R 1 500 000 for the Gynaecologist/Obstetrician. This was followed by financing/insurance costs (including the malpractice risk insurance or indemnity cover category) that totalled to 7.5% of their overall costs, followed by practice management/admin costs which totalled to 7.5% of their overall costs.

Gynaecology/Obstetrician practice management/admin costs are mainly driven by communication and transport costs as per other disciplines. Although it is worthwhile noticing that together with Ophthalmologists, Gynaecologist/Obstetricians have the highest spend in the communications category. This is driven by activities relating to Medical Scheme administration as well as non-refundable time spent dealing with litigation queries.

The Gynaecology/Obstetrician discipline has the 2<sup>nd</sup> highest equipment costs. As noted with the other disciplines there is high variation between Doctors based on years spent in practice and differences in type of practice. Gynaecologists/Obstetricians with ultrasound machines will have higher equipment costs. The equipment costs above, as obtained in the cost analysis above, is therefore understated and it would be more accurate to consider the costs of equipment as per equipment tables illustrated in Annexure G.

Similar to other disciplines, the cost of running a typical Gynaecologist/Obstetrician practice has remained fairly stable, compared to the NDoH 2008/9 PCS, with an increase remaining between CPI and CPI+2%. It is important to highlight that malpractice risk insurance and indemnity cover did of course increase significantly, but this is not reflected in the tables of this section due to the practices reflecting malpractice risk insurance or indemnity cover in their personal income tax returns rather than practice Annual Financial Statements.

Even though there are a few new entries into the liability insurance and indemnity cover market, MPS remains dominant. Premiums continue to escalate at an alarming rate and is threatening to cripple the continued private practice of Obstetrics and Spinal Surgery. The compounded average annual increase in premiums across all disciplines vary between 19.5% to 101.1%. Figure 18 is a reflection of the continuous increase in malpractice risk insurance or indemnity cover premiums.

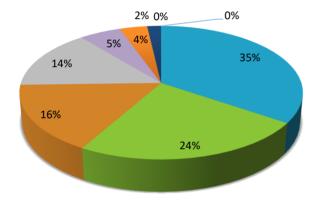




### 7.2.6 Ophthalmologists discipline 026

Sample size & conclusion			
No of Doctors survey was sent to	221	Average Operating Cost per Doctor	R 2 222 150
No of respondents	55	Standard deviation	R 1 065 690
Sample required (as per cost model)	63	Confidence interval (95%)	R 281 642
		Confidence interval (as % of mean)	12.67%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



■ WC ■ KZN ■ GP ■ EC ■ FS ■ NC ■ NW ■ MP ■ LP

National Average <sup>20</sup>	R 2 222 150
Kwazulu natal	1 975 752
Western Cape	2 053 798
	(per Doctor)
	Average

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results for the two provinces above, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	1 087 972	1 167 394	395 599	682 013	806 626
Premises	272 011	291 868	130 611	225 173	266 316
Practice management & admin	283 805	304 522	202 976	349 931	413 868
Financing & insurance costs	148 165	158 982	93 394	161 011	190 430
Indirect material	3 167	3 398	17 726	30 560	36 143
Sundry expenses	11 851	12 716	11 407	19 666	23 259
Equipment costs	415 179	445 487	273 773	471 985	558 223
Total Operating Costs	R 2 222 150	R 2 384 367	R 1 125 486	R 1 940 338	R 2 294 866
Specialist Remuneration <sup>21</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 3 722 150	R 3 993 867	R 1 984 086	R 3 420 564	R 4 045 551

 $<sup>^{21}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.

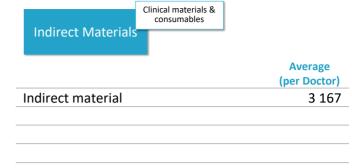


 $<sup>^{20}</sup>$  Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average (per Doctor)
Indirect labour costs	965 348
Salary related levies & taxes	38 054
Assistant/Locum fees	-
Professional dues & education	79 244
Protective clothing & uniforms	5 326
Total Personnel	R 1 087 972



**Total Indirect Materials** 

R 3 167

	Practice management & administration			
Overhead costs		Sundry expenses		
				Average (per Doctor)
Accounting, audit &	mx fe	es		51 289
Advertising & marke	ting			33 141
Software licensing &	supp	ort		48 648
Communication cost	ts			64 831
Legal expenses		1 547		
Debt Collection Fees	5			1 286
Printing & stationery	/			28 902
Transport costs				54 161
Total Practice Mx &	Admi	n		R 283 805
Donations		6 569		
General office exper	ises			5 282
Total Sundry expense	ses			R 11 851

Financing &			
	nsurance	Total eq	uipment
	Prem	ises	

	Average (per Doctor)
Rental of space	204 266
Building maintenance & repair	21 554
Services	28 259
Medical waste & cleaning	11 898
Security	6 034
Total Premises	R 272 011
Total Equipment	R 415 179

Bank charges & interest	41 542
Credit card commission	7 029
Bad debt costs	-
Practice risk insurance	48 676
Malpractice risk insurance	50 917
Total Finance & insurance	R 148 165

### **Observations \* Not statistically valid & for information only\***

The number of Ophthalmologists required to obtain a representative sample was not achieved. According to the costing model, when considering the variation in costs, 63 participants were required, however only 55 Doctors participated in the end. The response rate of Gauteng Doctors in particular was poor, considering that it is the province with the highest number of private practising Ophthalmologists. The tables above reflect the average cost of running a practice as determined by the analysed cost results.

The Ophthalmologists have the highest costs of running a practice, totalling to R 3 722 150 per annum although there is a large variation in operating costthat is driven by high indirect labour and equipment costs. The indirect labour (personnel costs), excluding the Specialist salary of R 1 500 000, totals to 29.2% and equipment totals to 11,2% of their overall practice costs. Ophthalmologists employ more staff than other Surgical disciplines. Additional staff includes Ophthalmic Assistants and in some cases Optometrists.

Ophthalmologists have the highest professional dues & education fees, mainly made up of high Society fees. As with other disciplines, equipment costs in the study is under represented. To obtain the cost of setting up a new Ophthalmology practice equipment attached in Annexure G needs to be considered.

The practice management/admin and premises costs follow, respectively totalling to 7.6% and 7.3% of their total overheads. Ophthalmologists also have higher than average communication costs, as well as costs relating to accounting, audit and management fees. This could be driven by activities relating to Medical Scheme administration and larger practices to administer.

Ophthalmologists have the highest rental costs and are a clear outlier, paying more than double any other practice. This is due to the fact that many Ophthalmologists operate in Specialist Eye Clinics, which have more expensive per square meter costs. The costs are also higher due to the larger premises needed to accommodate their equipment. Even loose standing practices show higher rental costs than other surgical disciplines.

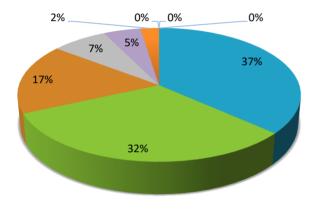
Similar than other disciplines, the cost of running a typical Ophthalmology practice has remained fairly stable, compared to the NDoH 2008/9 PCS, with overall costs increasing between CPI and CPI+2%.



### 7.2.7 Orthopaedic Surgeons discipline 028

Sample size & conclusion			
No of Doctors survey was sent to	430	Average Operating Cost per Doctor	R 1 607 757
No of respondents	41	Standard deviation	R 603 115
Sample required (as per cost model)	48	Confidence interval (95%)	R 184 611
		Confidence interval (as % of mean)	11.48%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



	Average
	(per Doctor)
Western Cape	1 696 796
Kwazulu Natal	1 375 149
National Average <sup>22</sup>	R 1 607 757

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results for the two provinces above, see *Annexure F*.

#### ■ WC ■ KZN ■ GP ■ FS ■ EC ■ MP ■ NC ■ LP ■ NW

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	889 064	953 965	334 613	576 873	682 276
Premises	126 909	136 174	79 628	137 279	162 361
Practice management & admin	281 378	301 919	223 530	385 366	455 778
Financing & insurance costs	248 934	267 106	60 548	104 385	123 457
Indirect material	865	928	11 474	19 781	23 395
Sundry expenses	16 935	18 171	8 077	13 925	16 469
Equipment costs	43 672	46 860	77 142	132 993	157 293
Total Operating Costs	R 1 607 757	R 1 725 124	R 795 012	R 1 370 601	R 1 621 029
Specialist Remuneration <sup>23</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 3 107 757	R 3 334 624	R 1 653 612	R 2 850 827	R 3 371 715

 $<sup>^{23}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



 $<sup>^{22}</sup>$  Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	818 919
Salary related levies & taxes	12 653
Assistant/Locum fees	-
Professional dues & education	52 736
Protective clothing & uniforms	4 756
Total Personnel	R 889 064

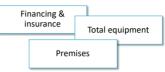


	Average
	(per Doctor)
Accounting, audit & mx fees	53 538
Advertising & marketing	33 989
Software licensing & support	42 645
Communication costs	60 267
Legal expenses	1 068
Debt Collection Fees	14 938
Printing & stationery	16 459
Transport costs	58 472
Total Practice Mx & Admin	R 281 378
Donations	1 910
General office expenses	15 025
Total Sundry expenses	R 16 935

### Clinical materials & consumables Indirect Materials Average (per Doctor) Indirect material 865

**Total Indirect Materials** 

R 865



	Average
	(per Doctor)
Rental of space	87 330
Building maintenance & repair	14 047
Services	14 541
Medical waste & cleaning	7 861
Security	3 130
Total Premises	R 126 909
Total Equipment	R 43 672

26 918
7 337
-
24 389
190 290
R 248 934

### **Observations \* Not statistically valid & for information only\***

The number of Orthopaedic Surgeons required to obtain a representative sample was not achieved. According to the costing model, when considering the variation in costs, 48 participants were required where only 41 Doctors participated in the end. As with Ophthalmology, the response from Gauteng in particular was poor. The tables above reflect the average cost of running a practice as determined by the analysed cost results.

The Orthopaedic Surgeons had the 4<sup>th</sup> highest overall cost of running a practice, totalling to R 3 107 757 per annum, which includes a market related salary of R1 500 000 for the Orthopaedic Surgeon. Indirect labour (personnel costs) make up the majority of costs totalling to 28.6% of their overall cost. This was followed by practice management/admin and Financing/insurance costs, respectively totalling to 9.1% and 8.0% of their overall costs. Communication, software licenses and transport costs were the highest contributing categories. Orthopaedic Surgeons have the highest communication costs of all disciplines, this could be due to the nature of their work resulting in increased Medical Scheme administration required. A large component of their surgery relates to elective surgery and Prescribed Minimum Benefits (PMBs) which is often scrutinised by Medical Schemes who require additional motivation for authorisation of surgery.



Orthopaedic Surgeons have the 2<sup>nd</sup> highest malpractice risk insurance and indemnity cover costs. This is under reported in the tables of this section, due to accounting practices. The industry benchmark for Orthopaedic malpractice risk insurance and indemnity cover ranges between R 180 000 and R 240 000, and up to R 530 000 for spinal surgery.

Equipment for Orthopaedic Surgeons, does not reflect the cost of setting up a new practice. To calculate such costs, the equipment costs illustrated in Annexure G needs to be considered. It is important to note that Orthopaedic Surgeons do not include the costs of prosthesis used in surgery, as this is billed under the hospital accounts.

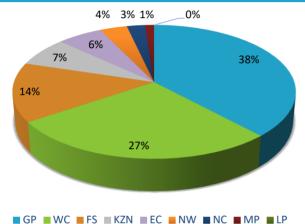
When the cost of running a Orthopaedic Surgery practice is compared to the NDoH 2008/9 PCS, costs have remained fairly stable, increasing between CPI and CPI+2%.



### 7.2.8 Paediatricians discipline 032 (Including Paediatric Cardiologists 033)

Sample size & conclusion			
No of Doctors survey was sent to	424	Average Operating Cost per Doctor	R 1 004 176
No of respondents	84	Standard deviation	R 467 945
Sample required (as per cost model)	70	Confidence interval (95%)	R 100 070
		Confidence interval (as % of mean)	9.97%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



	Average
	(per Doctor)
Gauteng	1 055 790
Western Cape	935 596
Freestate	830 640
National Average <sup>24</sup>	R 1 004 176

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results for the three provinces above, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	540 243	579 680	306 575	528 535	625 106
Premises	109 118	117 083	51 350	88 527	104 703
Practice management & admin	203 476	218 329	164 085	282 883	334 569
Financing & insurance costs	78 833	84 588	47 151	81 288	96 141
Indirect material	2 805	3 010	8 195	14 128	16 710
Sundry expenses	11 213	12 032	4 498	7 755	9 171
Equipment costs	58 488	62 758	76 077	131 157	155 121
Total Operating Costs	R 1 004 176	R 1 077 481	R 657 931	R 1 134 273	R 1 341 521
Specialist Remuneration <sup>25</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 2 504 176	R 2 686 981	R 1 516 531	R 2 614 499	R 3 092 207

 $<sup>^{25}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



<sup>&</sup>lt;sup>24</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average (per Doctor)
Indirect labour costs	487 128
Salary related levies & taxes	8 458
Assistant/Locum fees	-
Professional dues & education	41 198
Protective clothing & uniforms	3 458
Total Personnel	R 540 243





	Average
	(per Doctor)
Accounting, audit & mx fees	38 620
Advertising & marketing	15 623
Software licensing & support	32 252
Communication costs	41 807
Legal expenses	1 747
Debt Collection Fees	15 315
Printing & stationery	13 778
Transport costs	44 334
Total Practice Mx & Admin	R 203 476
Donations	4 406
General office expenses	6 808
Total Sundry expenses	R 11 213

Clinical materials & consumables	]
	Average (per Doctor)
Indirect material	2 805
Total Indirect Materials	R 2 805



	Average (per Doctor)
Rental of space	75 207
Building maintenance & repair	6 697
Services	13 230
Medical waste & cleaning	10 173
Security	3 811
Total Premises	R 109 118
Total Premises	R 109 11

Total Equipment	R 58 488		
Bank charges & interest	18 510		
Credit card commission	4 240		
Bad debt costs	-		
Practice risk insurance	20 226		
Malpractice risk insurance	35 857		
Total Finance & insurance	R 78 833		

### **Observations**

There were enough Paediatrician participants to reflect a representative sample. Only 2 Paediatric Cardiologists participated in the study. Due to the similarities in the costs and physical nature of their practices they, were grouped with Paediatricians in this report. According to the costing model, when considering the variation in costs, 70 participants were required to reflect a representative sample with 84 Doctors participating.

The cost of running a Paediatrician practice totals to R 2 504 176 per annum, which includes a market related salary of R1 500 000 for the Paediatrician. Other than the Paediatrician's salary, indirect labour (personnel costs) make up the majority of costs totalling to 21.6% of their overall cost. This was followed by practice management/admin costs totalling to 8.1% of their overall costs.

As with other Specialist disciplines, practice management costs were mainly driven by high travel expenses, communication and software licensing costs, although on average the Paediatricians show much lower average fees than the other disciplines in these categories. Rental space and malpractice risk insurance or indemnity cover for Paediatricians are also relatively low compared to other Specialists disciplines.



Malpractice risk insurance and indemnity cover is under represented in the table of this section due to accounting practices. Paediatricians have relatively low malpractice risk insurance indemnity cover rates compared to other Specialists

with an industry benchmark between R 65 000 and R 85 000.

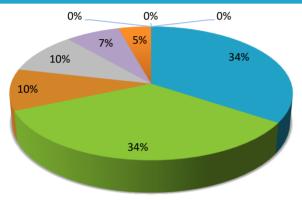
When the cost of running a Paediatrician practice is compared to the NDoH 2008/9 PCS, costs have remained fairly stable, increasing by just over CPI.



# 7.2.9 Physicians discipline 018 (Including Cardiologists 021, Dermatologists 012, Gastroenterologists 019, Neurologists 020, Pulmonologists 017 & Rheumatologists 031)

Sample size & conclusion			
No of Doctors survey was sent to	1 108	Average Operating Cost per Doctor	R 1 487 112
No of respondents	70	Standard deviation	R 687 328
Sample required (as per cost model)	r cost model) 76 Confidence interval (95%)		R 161 014
		Confidence interval (as % of mean)	10.83%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



	Average
Gauteng	(per Doctor) 1 673 743
Western Cape	1 244 414
National Average <sup>26</sup>	R 1 487 112

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results for the two provinces above, see *Annexure F*.

#### ■ GP ■ WC ■ KZN ■ FS ■ NW ■ EC ■ NC ■ MP ■ LP

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	847 045	908 879	279 693	482 191	570 294
Premises	129 560	139 018	63 908	110 177	130 308
Practice management & admin	265 250	284 613	144 760	249 566	295 166
Financing & insurance costs	112 398	120 603	46 029	79 354	93 853
Indirect material	2 757	2 959	8 754	15 092	17 849
Sundry expenses	24 473	26 259	5 567	9 598	11 351
Equipment costs	105 629	113 340	66 885	115 310	136 379
Total Operating Costs	R 1 487 112	R 1 595 671	R 615 596	R 1 061 288	R 1 255 200
Specialist Remuneration <sup>27</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 2 987 112	R 3 205 171	R 1 474 196	R 2 541 514	R 3 005 886

<sup>&</sup>lt;sup>27</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



<sup>&</sup>lt;sup>26</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

<b>_</b>
Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	780 610
Salary related levies & taxes	12 262
Assistant/Locum fees	-
Professional dues & education	49 199
Protective clothing & uniforms	4 973
Total Personnel	R 847 045



	Average
	(per Doctor)
Accounting, audit & mx fees	58 066
Advertising & marketing	26 044
Software licensing & support	45 647
Communication costs	53 608
Legal expenses	1 236
Debt Collection Fees	9 025
Printing & stationery	25 728
Transport costs	45 894
Total Practice Mx & Admin	R 265 250
Donations	4 638
General office expenses	19 835
Total Sundry expenses	R 24 473

Indirect Materials	Clinical materials & consumables	
	-	Average (per Doctor)
Indirect material		2 757

**Total Indirect Materials** 

R 2 757



**Total Finance & insurance** 

	Average (per Doctor)
Rental of space	92 145
Building maintenance & repair	13 563
Services	10 014
Medical waste & cleaning	8 867
Security	4 970
Total Premises	R 129 560
Total Equipment	R 105 629
Bank charges & interest	35 013
Credit card commission	3 841
Bad debt costs	-
Practice risk insurance	37 760
Malpractice risk insurance	35 784

### **Observations \* Not statistically valid & for information only\***

Due to the similarity in practice setups in the smaller sub-special disciplines, Physician disciplines were grouped. Specialist Physicians have similar costs to Cardiologists, Dermatologists, Gastroenterologists, Neurologists, Pulmonologists and Rheumatologists. We therefore grouped these disciplines together. Once grouped, the variation in costs was of such nature that 76 participants were required to achieve a representative sample. This was just missed with only 70 Doctors participating. A representative sample was therefore not achieved. The result was effected by a poor response rate from Kwazulu Natal. The tables above reflects the average cost of running a practice as determined by the actual analysed cost result.

The grouped Physicians' average cost of running a practice was R 2 987 112 per annum, bringing it in line to the other consulting disciplines. As with other disciplines, the indirect labour (personnel costs) was the highest cost category, totalling to 28.4% of their total cost excluding the market related salary of R 1 500 000 for the Specialist Physician.

R 112 398

This was followed by practice management/admin costs, totalling to 8.9% of their overall costs. This cost category was mainly driven by communication, software licenses and transport costs. The communication costs make up a significant component of costs in this category, which is likely to be driven by Medical Scheme administration, which includes activities such as the completion of chronic medication application forms and requests relating to the Prescribed Minimum Benefits (PMBs).

As with the other disciplines, malpractice risk insurance and indemnity cover is underreported in the actual costs reflected above, as some Doctors chose to account for their malpractice risk insurance or indemnity cover in their personal finances. The benchmark malpractice risk insurance or indemnity cover premium in the industry for these type of Physician disciplines are between R 50 000 and R 70 000 per annum.

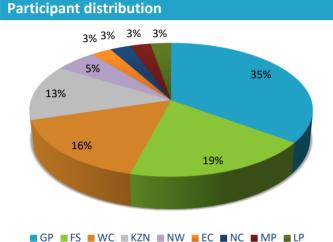
Physicians equipment costs vary between these disciplines and it is therefore more appropriate to calculate each disciplines' equipment fees separately. To obtain a view of the actual cost of setting up a new practice, the equipment costs as illustrated in Annexure G need to be considered.

Similar to other disciplines, the cost of running a typical Physician practice has remained fairly stable when compared to the NDoH 2008/9 PCS, increasing by CPI+2%.



### 7.2.10 Psychiatrists discipline 022

Sample size & conclusion			
No of Doctors survey was sent to	368	Average Operating Cost per Doctor	R 872 323
No of respondents	37	Standard deviation	R 253 648
Sample required (as per cost model)	30	Confidence interval (95%)	R 81 729
		Confidence interval (as % of mean)	9.37%
		Alpha	5%
		Error as % of sample	10%



896 370

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. Only one province could be shown as attached in *Annexure F.* 

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	398 173	427 240	178 235	307 277	363 421
Premises	135 980	145 906	70 590	121 697	143 933
Practice management & admin	219 655	235 690	141 633	244 175	288 790
Financing & insurance costs	72 170	77 438	38 635	66 607	78 777
Indirect material	1 078	1 157	3 039	5 239	6 197
Sundry expenses	5 539	5 944	3 771	6 501	7 689
Equipment costs	39 728	42 628	38 717	66 748	78 944
Total Operating Costs	R 872 323	R 936 003	R 474 620	R 818 245	R 967 750
Specialist Remuneration <sup>29</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 2 372 323	R 2 545 503	R 1 333 220	R 2 298 471	R 2 718 436

 $<sup>^{29}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.

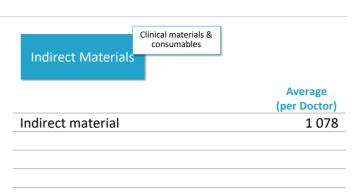


<sup>&</sup>lt;sup>28</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.
<sup>29</sup> Provide a 2017 PRGA Select to provide a merchant related indication of Proton provinces.

Personnel costs

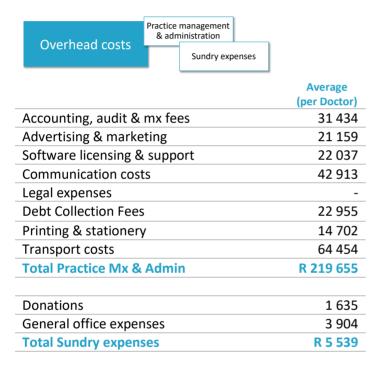
Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	339 318
Salary related levies & taxes	5 535
Assistant/Locum fees	-
Professional dues & education	52 071
Protective clothing & uniforms	1 249
Total Personnel	R 398 173



**Total Indirect Materials** 

R 1 078



Financing & insurance	Total equ	uipment
Prem	iises	

**Total Finance & insurance** 

	Average
	(per Doctor)
Rental of space	94 433
Building maintenance & repair	16 449
Services	9 892
Medical waste & cleaning	11 017
Security	4 188
Total Premises	R 135 980
Total Equipment	R 39 728
Bank charges & interest	21 461
Credit card commission	2 602
Bad debt costs	-
Practice risk insurance	30 858
Malpractice risk insurance	17 248

### **Observations**

There were enough Psychiatrist participants to reflect a representative sample. According to the costing model, when considering the variation in costs, 30 participants were required to reflect a representative sample with 37 Doctors participating.

Except for Anaesthetists, Psychiatrists have the lowest overall cost of running a practice, totalling to R 2 372 323 per annum, which includes a market related salary of R1 500 000 for the Psychiatrist. Psychiatrists have the lowest overall indirect labour (personnel costs), which makes up 16.8% of their overall costs. This is followed by practice management/admin costs, which make up 9.3% of their total costs. Communication and transport costs make up the highest portion of this category. Psychiatrists generally do not have rooms in hospitals and therefore have higher travel costs.

R 72 170

Psychiatrists also have the lowest malpractice risk insurance and indemnity cover costs, with industry benchmarks averaging between

R 18 000 to R 20 000 per annum. Psychiatrists have the second lowest equipment costs. The equipment category includes basic office and IT equipment, but have no specialist equipment in their practices.

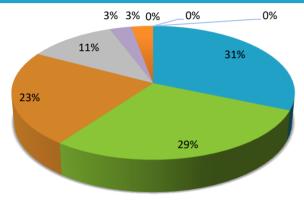
The Psychiatrists' cost of running a practices has increased with CPI when compared to the NDoH 2008/9 PCS.



### 7.2.11 Urologists discipline 046

Sample size & conclusion			
No of Doctors survey was sent to	178	Average Operating Cost per Doctor	R 1 221 068
No of respondents	35	Standard deviation	R 595 936
Sample required (as per cost model)	61	Confidence interval (95%)	R 197 430
		Confidence interval (as % of mean)	16.17%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



WC KZN GP FS EC NC MP LP NW

	Average
	(per Doctor)
Western Cape	1 221 962
Kwazulu Natal	925 436
National Average <sup>30</sup>	R 1 221 068

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results for the two provinces above, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	615 355	660 276	310 172	534 737	632 441
Premises	120 546	129 345	64 938	111 953	132 409
Practice management & admin	247 643	265 721	174 530	300 890	355 867
Financing & insurance costs	138 319	148 416	66 003	113 789	134 580
Indirect material	1 076	1 154	15 300	26 377	31 197
Sundry expenses	19 458	20 879	7 303	12 590	14 891
Equipment costs	78 672	84 415	70 425	121 413	143 597
Total Operating Costs	R 1 221 068	R 1 310 206	R 708 671	R 1 221 749	R 1 444 980
Specialist Remuneration <sup>31</sup>	1 500 000	1 609 500	858 600	1 480 226	1 750 685
Total Practice Costs	R 2 721 068	R 2 919 706	R 1 567 271	R 2 701 975	R 3 195 666

 $<sup>^{31}</sup>$  Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



 $<sup>^{30}</sup>$  Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

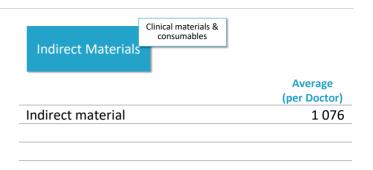
Personnel costs

Indirect Labour

	Average (per Doctor)
Indirect labour costs	520 923
Salary related levies & taxes	43 372
Assistant/Locum fees	-
Professional dues & education	48 048
Protective clothing & uniforms	3 012
Total Personnel	R 615 355



	Average
	(per Doctor)
Accounting, audit & mx fees	33 466
Advertising & marketing	26 519
Software licensing & support	35 215
Communication costs	49 248
Legal expenses	1 602
Debt Collection Fees	38 657
Printing & stationery	16 198
Transport costs	46 737
Total Practice Mx & Admin	R 247 643
Donations	3 190
General office expenses	16 268
Total Sundry expenses	R 19 458

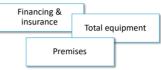


**Total Indirect Materials** 

**Total Equipment** 

R 1 076

R 78 672



	Average (per Doctor)
Rental of space	88 735
Building maintenance & repair	11 102
Services	6 495
Medical waste & cleaning	9 818
Security	4 396
Total Premises	R 120 546

20 607
8 878
-
28 590
80 243
R 138 319

### **Observations \* Not statistically valid for & information only\***

There number of Urologist participants was significantly under the required sample size to obtain a representative sample. According to the costing model, when considering the variation in costs, 61 participants were required and only 35 Doctors participated in the end. As with other disciplines, this was as a result of a poor response rate from Gauteng, as well as the impact of three large group practices that had much lower individual costs and therefore contributed to higher variation in costs per individual and therefore increasing in required sample size. The tables in this section reflects the average cost of running a practice as determined by the analysed cost results.

For those Urologists who participated, the costs of running a practice, totalled to R 2 721 068 per annum. As with the other disciplines, this was driven by high indirect labour and equipment costs, which totalled to 22.6% of their overall costs, followed by practice management/admin and finance/insurance costs respectively totalling to 9.1% and 5.1%.

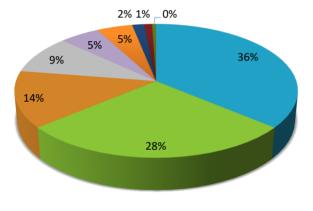
Similar to other disciplines, the cost of running a Urologist practice has remained fairly stable when compared to the NDoH 2008/9 PCS, with overall costs increasing by CPI.



# 7.2.12 All Consulting disciplines (Includes Cardiologists, Dermatologist, Gastroenterologists, Neurologist, Paediatrics, Paediatric Cardiologists, Physicians, Pulmonologists, Psychiatrists & Rheumatologists)

Sample size & conclusion			
No of Doctors survey was sent to	1 900	Average Operating Cost per Doctor	R 1 155 626
No of respondents	191	Standard deviation	R 587 931
Sample required (as per cost model)	95	Confidence interval (95%)	R 83 379
		Confidence interval (as % of mean)	7.22%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



■ GP ■ WC ■ FS ■ KZN ■ NW ■ EC ■ NC ■ MP ■ LP

	Average
	(per Doctor)
Gauteng	1 240 695
Kwazulu Natal	1 232 727
Western Cape	1 052 770
North West	1 183 542
Freestate	1 015 489
National Average <sup>32</sup>	R 1 155 626

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results per province, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	625 162	670 799	-	-	-
Premises	121 813	130 706	-	-	-
Practice management & admin	229 250	245 985	-	-	-
Financing & insurance costs	89 844	96 402	-	-	-
Indirect material	2 453	2 632	-	-	-
Sundry expenses	14 974	16 067	-	-	-
Equipment costs	72 131	77 396	-	-	-
Total Operating Costs	R 1 155 626	R 1 239 987	-	-	-
Specialist Remuneration <sup>33</sup>	1 500 000	1 609 500	-	-	-
Total Practice Costs	R 2 655 626	R 2 849 487	-	-	-

<sup>&</sup>lt;sup>33</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



 $<sup>^{32}</sup>$  Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	566 054
Salary related levies & taxes	9 286
Assistant/Locum fees	-
Professional dues & education	46 237
Protective clothing & uniforms	3 586
Total Personnel	R 625 162





Average
(per Doctor)
44 355
20 514
35 182
46 346
1 222
14 490
18 337
48 804
R 229 250
3 954
11 020
R 14 974

Clinical materials & consumables	
	Average (per Doctor)
Indirect material	2 453
Total Indirect Materials	R 2 453
Financing & insurance Total equipment	
Premises	Average

	Average
	(per Doctor)
Rental of space	85 139
Building maintenance & repair	11 102
Services	11 405
Medical waste & cleaning	9 858
Security	4 309
Total Premises	R 121 813
Total Equipment	R 72 131
Bank charges & interest	25 130
Credit card commission	3 776
Bad debt costs	-
Practice risk insurance	28 712
Malpractice risk insurance	32 225
Total Finance & insurance	R 89 844

### **Observations**

Overall practice costs are less for the Consulting than the Surgical disciplines. Overall practice costs for Consulting disciplines for 2017 is R 2 655 626. This includes an average Specialist salary of R 1 500 000 as per the market related benchmark of the 2017 DPSA salary scales.

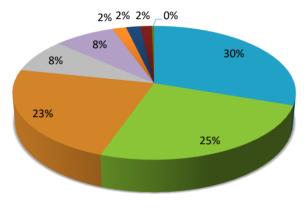
The lower cost can mainly be attributed to lower personnel costs, lower equipment and lower malpractice risk insurance or indemnity cover premiums.



7.2.13 All Surgical disciplines (Includes Cardio Thoracic, ENT, General Surgeons, Neuro Surgeons, Obstetrician/ Gynaecologist, Ophthalmologists, Orthopaedics, Plastic Surgeons & Urologist)

Sample size & conclusion			
No of Doctors survey was sent to	2 082	Average Operating Cost per Doctor	R 1 631 632
No of respondents	327	Standard deviation	R 764 037
Sample required (as per cost model)	81	Confidence interval (95%)	R 82 811
		Confidence interval (as % of mean)	5.08%
		Alpha	5%
		Error as % of sample	10%

### **Participant distribution**



■ WC ■ GP ■ KZN ■ FS ■ EC ■ NW ■ MP ■ NC ■ LP

	Average
	(per Doctor)
Gauteng	1 713 909
Western Cape	1 602 472
Freestate	1 561 300
Kwazulu Natal	1 461 179
National average <sup>34</sup>	R 1 631 632

There were not enough responses to show the other provinces' details without potentially compromising participants' confidentiality. To view the results per province, see *Annexure F*.

Total Cost Summary	Actual per Doctor 2017	Projected 2018	NDoH 2008/9 PCS Costs	Adjusted to 2017 CPI	Adjusted to 2017 CPI + 2%
Personnel cost	833 969	894 848	-	-	-
Premises	147 356	158 113	-	-	-
Practice management & admin	264 937	284 278	-	-	-
Financing & insurance costs	218 889	234 868	-	-	-
Indirect material	1 925	2 065	-	-	-
Sundry expenses	14 146	15 179	-	-	-
Equipment costs	150 410	161 390	-	-	-
Total Operating Costs	R 1 631 632	R 1 750 741	-	-	-
Specialist Remuneration <sup>35</sup>	1 500 000	1 609 500	-	-	-
Total Practice Costs	R 3 131 632	R 3 360 241	-	-	-

<sup>&</sup>lt;sup>35</sup> Based on 2017 DPSA Salary Scales to provide a market related indication of Doctor remuneration.



<sup>&</sup>lt;sup>34</sup> Note that the National Average is based on all provinces. Only provinces with 10 or more participants, is shown above, and therefore the provinces shown will not necessarily add up to the National Average of the discipline.

Personnel costs

Indirect Labour

	Average
	(per Doctor)
Indirect labour costs	750 695
Salary related levies & taxes	21 613
Assistant/Locum fees	-
Professional dues & education	58 422
Protective clothing & uniforms	3 238
Total Personnel	R 833 969





	Average
	(per Doctor)
Accounting, audit & mx fees	45 773
Advertising & marketing	29 054
Software licensing & support	46 669
Communication costs	57 228
Legal expenses	1 686
Debt Collection Fees	10 645
Printing & stationery	22 179
Transport costs	51 704
Total Practice Mx & Admin	R 264 937
Donations	3 904
General office expenses	10 242
Total Sundry expenses	R 14 146

Clinical materials & consumables	]
	Average (per Doctor)
Indirect material	1 925
Total Indirect Materials	R 1 925
Einanging 9	

#### Financing & insurance Total equipment Premises

**Total Equipment** 

	Average (per Doctor)
Rental of space	103 515
Building maintenance & repair	15 667
Services	14 102
Medical waste & cleaning	10 470
Security	3 602
Total Premises	R 147 356

Bank charges & interest	32 099
Credit card commission	7 076
Bad debt costs	-
Practice risk insurance	40 302
Malpractice risk insurance	139 411
Total Finance & insurance	R 218 889

### **Observations**

Overall practice costs are higher for the Surgical than the Consulting disciplines. Overall practice costs for Surgical disciplines for 2017 is R 3 131 632. This includes an average Specialist salary of R 1 500 000 as per the market related benchmark of the 2017 DPSA salary scales.

Higher costs are driven by employing more staff, higher premises fees, more equipment and higher malpractice risk insurance or indemnity cover premiums.



R 150 410

### 7.3 Salary Survey Results

### 7.3.1 Staff Salary Results Overall

The data below was obtained from completion of the Salary Surveys and shows annual salaries per job category.

	Number of Positions	Average Annual Salary	25 <sup>th</sup> Percentile	Mean	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile
Medical Doctors	98	1 018 895	540 000	888 000	1 253 990	2 034 284
Technologist/ Medical Assistant	82	231 740	144 715	223 529	301 431	366 461
Nursing Sister	99	201 774	119 520	186 912	264 000	319 377
Practice Manager	149	298 474	211 513	267 907	369 200	452 963
Accountant	85	156 083	59 473	128 100	240 000	707 823
Invoicing Clerk	93	163 349	102 921	156 000	205 440	266 732
Debtors Clerk	111	156 497	105 050	156 014	192 102	234 947
Front Office	144	183 356	129 320	179 202	228 979	284 630
Reception	292	145 879	103 000	138 964	181 709	229 008
Tea Lady/ Cleaner	179	38 869	23 757	38 251	52 525	65 994
Janitor/ Gardener	21	40 429	17 160	24 727	76 662	81 097

#### **Observations**

There overall results above are shown per job category and includes all disciplines. Even after outliers were removed using the interquartile range method, there was still a significant variation in salaries within each job category, between disciplines and within each discipline. Variations are usually the result of the period of employment within the practice. New staff can usually be employed at much lower salaries.

Salaries per province was only showed if there was at least 10 salaries submitted for the specific job type in that province. Although there was a variation between provinces, the variation per job type was fairly low.



### 7.3.2 Staff Salary Results per Province<sup>36</sup>

Gauteng         23         971         988         840         Western Cape         37         214         188         500           Western Cape         10         871         214         1133         463         Gauteng         18         253         386         236         652           National average         98         1018         885         888         National average         82         231 740         223 529           Nursing Sisters         # of positions         Average         Mean         Practice Managers         # of positions         Average         Mean           Gauteng         15         195         325         180 000         Eastern Cape         23         306         414         277 840           Western Cape         11         140         55         145 52         252         252         264         Kwazulu Natal         13         282         393         426         149         288         42         267         907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         14         159         125         371 <td< th=""><th>Medical Doctors</th><th># of Positions</th><th>Average</th><th>Mean</th><th>Technologist/ Medical Assistant</th><th># of Positions</th><th>Average</th><th>Mean</th></td<>	Medical Doctors	# of Positions	Average	Mean	Technologist/ Medical Assistant	# of Positions	Average	Mean
Eastern Cape Kwazulu Natal         19         1 071 218         1 133 463           National average         98         1 018 895         888 000         National average         82         231 740         223 529           Nursing Sisters         # of Fositions         Average         Mean         Practice Managers         # of Positions         Average         Mean           Eastern Cape         21         203 173         216 421         Gauteng         37         314 194         280 800           Gauteng         16         258 858         233 036         Western Cape         24         319 559         293 420           Northern Cape         11         141 095         114 582         Freestate         14         232 373         253 499           National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964 <td>Gauteng</td> <td>23</td> <td>971 998</td> <td>840 000</td> <td>Western Cape</td> <td>37</td> <td>214 019</td> <td>188 500</td>	Gauteng	23	971 998	840 000	Western Cape	37	214 019	188 500
Kwazulu Natal         14         1 490 756         1 185 241           National average         98         1018 895         888 000         National average         82         231 740         223 529           Nursing Sisters         # of Positions         Average         Mean         Practice Managers         # of Positions         Average         Mean           Eastern Cape         21         203 173         216 421         Gauteng         33         306 414         277 840           Western Cape         15         195 325         180 000         Eastern Cape         33         306 414         277 840           Northern Cape         11         141 095         114 582         Freestate         14         223 273         253 499           Kwazulu Natal         10         22 552         262 640         Kwazulu Natal         13         282 639         235 456           National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of f of gauteng         # of f of f of gauteng         Average         Mean         Invoicing Clerk         # of positions         Average         Mean           Neational average         26	Western Cape	20	871 294	814 000	Gauteng	18	253 386	236 052
National average         98         1018 895         888 000         National average         82         231 740         223 529           Nursing Sisters         # of Positions         Average         Mean         Practice Managers         # of Positions         Average         Mean           Eastern Cape         16         258 858         233 036         Western Cape         33         306 414         277 840           Northern Cape         11         141 095         114 582         Freestate         14         223 273         253 499           Northern Cape         11         141 095         114 582         Freestate         14         228 2639         233 456           National average         99         201 774         186 912         National average         149         288 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440	Eastern Cape	19	1 071 218	1 133 463				
Nursing Sisters         # of Positions         Average Average         Mean         Practice Managers         # of Positions         Average         Mean           Eastern Cape         21         203 173         216 421         Gauteng         37         314 194         280 800           Gauteng         16         258 858         233 036         Western Cape         33         306 414         277 840           Western Cape         15         195 325         180 000         Eastern Cape         24         319 559         293 420           Northern Cape         11         141 095         114 852         Freestate         14         232 373         255 499           Kwazulu Natal         10         22 552         262 640         Kwazulu Natal         13         282 639         235 456           National average         99         201 774         186 912         National average         140         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 559         125 371         Gauteng         25         167 605         163 721           Kwazu	Kwazulu Natal	14	1 490 756	1 185 241				
Nursing visters         positions         Average         Mean         Practice Managers         positions         Average         Mean           Eastern Cape         21         203 173         216 421         Gauteng         37         314 194         280 800           Gauteng         16         258 858         233 036         Western Cape         33         306 414         277 840           Northern Cape         11         141 095         114 582         Freestate         14         232 373         253 499           Kwazulu Natal         10         22 552         262 640         Kwazulu Natal         13         282 639         235 456           National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440           Gauteng         <	National average	98	<b>1 018 895</b>	888 000	National average	82	231 740	223 529
Gauteng       16       258 858       233 036       Western Cape       33       306 414       277 840         Western Cape       15       195 325       180 000       Eastern Cape       24       319 559       293 420         Northern Cape       11       141 095       114 582       Freestate       14       232 373       253 499         National average       99       201 774       186 912       National average       149       298 474       267 907         Accountants       # of Positions       Average       Mean       Invoicing Clerk       # of Positions       Average       Mean         Western Cape       24       149 959       125 371       Gauteng       25       167 605       163 721         Gauteng       14       159 502       96 078       Kwazulu Natal       13       168 654       158 200         Gauteng       14       159 502       96 078       Kwazulu Natal       13       166 654       158 200         Debtors Clerk       # of Positions       Average       Mean       Front Office       # of Positions       Average       Mean         Western Cape       32       155 474       159 197       Gauteng       36       204 417       205 30	Nursing Sisters		Average	Mean	Practice Managers		Average	Mean
Western Cape       15       195 325       180 000       Eastern Cape       24       319 559       293 420         Northern Cape       11       141 095       114 582       Freestate       14       232 373       253 499         Kwazulu Natal       10       22 552       262 640       Kwazulu Natal       13       282 639       233 456         National average       99       201 774       186 912       National average       149       298 474       267 907         Accountants       # of Positions       Average       Mean       Invoicing Clerk       # of Positions       Average       Mean         Western Cape       24       149 459       125 371       Gauteng       13       168 654       158 200         Gauteng       14       159 502       96 078       Kwazulu Natal       13       168 654       158 200         Debtors Clerk       # of Positions       Average       Mean       Front Office       # of Positions       Average       Mean         Western Cape       32       155 474       159 197       Gauteng       36       204 417       205 300         Gauteng       29       147 142       134 059       Western Cape       31       143 513	Eastern Cape	21	203 173	216 421	Gauteng	37	314 194	280 800
Northern Cape Kwazulu Natal         11         141 095         114 582         Freestate         14         232 373         253 499           Kwazulu Natal         10         22 552         262 640         Kwazulu Natal         13         282 639         235 456           National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440           Gauteng         14         159 502         96 078         Kwazulu Natal         13         186 654         158 200           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gaute	Gauteng	16	258 858	233 036	Western Cape	33	306 414	277 840
Kwazulu Natal         10         22 552         262 640         Kwazulu Natal         13         282 639         235 456           National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Gauteng         14         159 502         96 078         Kwazulu Natal         13         168 654         158 200           Eastern Cape         12         148 581         151 034         National average         93         163 349         156 000           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape	Western Cape	15	195 325	180 000	Eastern Cape	24	319 559	293 420
National average         99         201 774         186 912         National average         149         298 474         267 907           Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440           Gauteng         14         159 502         96 078         Kwazulu Natal         13         168 654         158 200           National average         85         156 083         128 100         National average         93         163 349         156 000           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Kwazulu Natal </td <td>Northern Cape</td> <td>11</td> <td>141 095</td> <td>114 582</td> <td>Freestate</td> <td>14</td> <td>232 373</td> <td>253 499</td>	Northern Cape	11	141 095	114 582	Freestate	14	232 373	253 499
Accountants         # of Positions         Average         Mean         Invoicing Clerk         # of Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440           Gauteng         14         159 502         96 078         Kwazulu Natal         13         168 654         158 200           National average         85         156 083         128 100         National average         93         163 349         156 000           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape         15         167 417         163 721         Eastern Cape         13         143 531         127 373           Kwazulu Natal	Kwazulu Natal	10	22 552	262 640	Kwazulu Natal	13	282 639	235 456
Accountants         Positions         Average         Mean         Invoicing Clerk         Positions         Average         Mean           Western Cape         24         149 459         125 371         Gauteng         25         167 605         163 721           Kwazulu Natal         17         162 284         211 964         Western Cape         19         201 781         205 440           Gauteng         14         159 502         96 078         Kwazulu Natal         13         168 654         158 200           National average         85         156 083         128 100         National average         93         163 349         156 000           Debtors Clerk         # of positions         Average         Mean         Front Office         # of positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         31         143 531         127 373           Kwazulu Natal         11         177 846         188 500         Freestate         13         143 531         127 373           Kwazulu Natal         12 <td>National average</td> <td>99</td> <td>201 774</td> <td>186 912</td> <td>National average</td> <td>149</td> <td>298 474</td> <td><b>267 907</b></td>	National average	99	201 774	186 912	National average	149	298 474	<b>267 907</b>
Kwazulu Natal       17       162 284       211 964       Western Cape       19       201 781       205 440         Gauteng       14       159 502       96 078       Kwazulu Natal       13       168 654       158 200         National average       85       156 083       128 100       National average       93       163 349       156 000         Debtors Clerk       # of Positions       Average       Mean       Front Office       # of Positions       Average       Mean         Gauteng       29       147 142       134 059       Western Cape       35       201 702       204 812         Eastern Cape       15       167 417       163 721       Eastern Cape       21       170 749       172 250         Kwazulu Natal       11       177 846       188 500       Freestate       13       143 531       127 373         Kwazulu Natal       11       156 497       156 014       National average       144       183 356       179 202         Reception       # of Positions       Average       Mean       Tea Lady/ Cleaner       # of Positions       Average       Mean         Western Cape       63       162 809       153 192       Gauteng       34       35 121	Accountants		Average	Mean	Invoicing Clerk		Average	Mean
Gauteng       14       159 502       96 078       Kwazulu Natal Eastern Cape       13       168 654       158 200 12         National average       85       156 083       128 100       National average       93       163 349       156 000         Debtors Clerk       # of Positions       Average       Mean       Front Office       # of Positions       Average       Mean         Western Cape       32       155 474       159 197       Gauteng       36       204 417       205 300         Gauteng       29       147 142       134 059       Western Cape       35       201 702       204 812         Eastern Cape       15       167 417       163 721       Eastern Cape       21       170 749       172 250         Kwazulu Natal       11       177 846       188 500       Freestate       13       143 531       127 373         Kwazulu Natal       12       134 019       122 035       134 019       122 035         National average       111       156 497       156 014       National average       144       183 356       179 202         Reception       # of Positions       Average       Mean       Tea Lady/ Cleaner       # of Positions       Average       Mean	Western Cape	24	149 459	125 371	Gauteng	25	167 605	163 721
Lastern Cape         12         148 581         151 034           National average         85         156 083         128 100         National average         93         163 349         156 000           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape         15         167 417         163 721         Eastern Cape         21         170 749         172 250           Kwazulu Natal         11         177 846         188 500         Freestate         13         143 531         127 373           Kwazulu Natal         12         134 019         122 035         140 019         122 035           National average         111         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         # of Positions         Average         Mean	Kwazulu Natal	17	162 284	211 964	Western Cape	19	201 781	205 440
National average         85         156 083         128 100         National average         93         163 349         156 000           Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape         15         167 417         163 721         Eastern Cape         21         170 749         172 250           Kwazulu Natal         11         177 846         188 500         Freestate         13         143 531         127 373           Kwazulu Natal         11         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng	Gauteng	14	159 502	96 078	Kwazulu Natal	13	168 654	158 200
Debtors Clerk         # of Positions         Average         Mean         Front Office         # of Positions         Average         Mean           Western Cape Gauteng         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape         15         167 417         163 721         Eastern Cape         21         170 749         172 250           Kwazulu Natal         11         177 846         188 500         Freestate         13         143 531         127 373           National average         111         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40         135 776         145 365         Eastern Cape         34         35 121         36 000           Freestate </td <td></td> <td></td> <td></td> <td></td> <td>Eastern Cape</td> <td>12</td> <td>148 581</td> <td>151 034</td>					Eastern Cape	12	148 581	151 034
Debtors Clerk         Positions         Average         Mean         Front Office         Positions         Average         Mean           Western Cape         32         155 474         159 197         Gauteng         36         204 417         205 300           Gauteng         29         147 142         134 059         Western Cape         35         201 702         204 812           Eastern Cape         15         167 417         163 721         Eastern Cape         21         170 749         172 250           Kwazulu Natal         11         177 846         188 500         Freestate         13         143 531         127 373           Kwazulu Natal         11         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40	National average	85	<b>156 083</b>	128 100	National average	93	163 349	156 000
Gauteng Eastern Cape29147 142134 059Western Cape35201 702204 812Eastern Cape15167 417163 721Eastern Cape21170 749172 250Kwazulu Natal11177 846188 500Freestate13143 531127 373National average111156 497156 014National average144183 356179 202Reception# of PositionsAverageMeanTea Lady/ Cleaner# of PositionsAverageMeanWestern Cape72146 306153 192Gauteng4139 26734 968Gauteng63162 809157 996Western Cape3539 99740 575Eastern Cape40164 012151 848Freestate3435 12136 000Freestate40135 776145 365Eastern Cape2442 05652 042Kwazulu Natal29117 796115 099 </td <td>Debtors Clerk</td> <td></td> <td>Average</td> <td>Mean</td> <td>Front Office</td> <td></td> <td>Average</td> <td>Mean</td>	Debtors Clerk		Average	Mean	Front Office		Average	Mean
Eastern Cape       15       167 417       163 721       Eastern Cape       21       170 749       172 250         Kwazulu Natal       11       177 846       188 500       Freestate       13       143 531       127 373         National average       111       156 497       156 014       National average       144       183 356       179 202         Reception       # of Positions       Average       Mean       Tea Lady/ Cleaner       # of Positions       Average       Mean         Western Cape       72       146 306       153 192       Gauteng       41       39 267       34 968         Gauteng       63       162 809       157 996       Western Cape       35       39 997       40 575         Eastern Cape       40       164 012       151 848       Freestate       34       35 121       36 000         Freestate       40       135 776       145 365       Eastern Cape       24       42 056       52 042         Kwazulu Natal       29       117 796       115 099        179       38 869       38 251         Janitor/ Gardener       # of Positions       Average       Mean        179       38 869       38 251	Western Cape	32	155 474	159 197	Gauteng	36	204 417	205 300
Kwazulu Natal       11       177 846       188 500       Freestate Kwazulu Natal       13       143 531       127 373 Kwazulu Natal         National average       111       156 497       156 014       National average       144       183 356       179 202         Reception       # of Positions       Average       Mean       Tea Lady/ Cleaner       # of Positions       Average       Mean         Western Cape       72       146 306       153 192       Gauteng       41       39 267       34 968         Gauteng       63       162 809       157 996       Western Cape       35       39 997       40 575         Eastern Cape       40       135 776       145 365       Eastern Cape       24       42 056       52 042         Kwazulu Natal       29       117 796       115 099       138 964       National average       179       38 869       38 251         Janitor/ Gardener       # of Positions       Average       Mean       110       110       110       110       110         Janitor/ Gardener       # of Positions       Average       Mean       12       138 964       National average       179       38 869       38 251	Gauteng	29	147 142	134 059	Western Cape	35	201 702	204 812
Kwazulu Natal         12         134 019         122 035           National average         111         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40         135 776         145 365         Eastern Cape         34         35 121         36 000           Freestate         40         135 776         145 365         Eastern Cape         24         42 056         52 042           Kwazulu Natal         29         117 796         115 099           38 869         38 251           Janitor/ Gardener         # of Positions         Average         Mean         Kean	Eastern Cape	15	167 417	163 721	Eastern Cape	21	170 749	172 250
National average         111         156 497         156 014         National average         144         183 356         179 202           Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40         135 776         145 365         Eastern Cape         24         42 056         52 042           Kwazulu Natal         29         117 796         115 099         138 964         National average         179         38 869         38 251           Janitor/ Gardener         # of Positions         Average         Mean         145 879         138 964         National average         179         38 869         38 251	Kwazulu Natal	11	177 846	188 500	Freestate	13	143 531	127 373
Reception         # of Positions         Average         Mean         Tea Lady/ Cleaner         # of Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40         164 012         151 848         Freestate         34         35 121         36 000           Freestate         40         135 776         145 365         Eastern Cape         24         42 056         52 042           Kwazulu Natal         29         117 796         115 099           38 869         38 251           Janitor/ Gardener         # of Positions         Average         Mean					Kwazulu Natal	12	134 019	122 035
Reception         Average         Mean         Tea Lady/ Cleaner         Positions         Average         Mean           Western Cape         72         146 306         153 192         Gauteng         41         39 267         34 968           Gauteng         63         162 809         157 996         Western Cape         35         39 997         40 575           Eastern Cape         40         164 012         151 848         Freestate         34         35 121         36 000           Freestate         40         135 776         145 365         Eastern Cape         24         42 056         52 042           Kwazulu Natal         29         117 796         115 099            38 869         38 251           Janitor/ Gardener         # of Positions         Average         Mean <td>National average</td> <td>111</td> <td>156 497</td> <td>156 014</td> <td>National average</td> <td>144</td> <td>183 356</td> <td>179 202</td>	National average	111	156 497	156 014	National average	144	183 356	179 202
Gauteng       63       162 809       157 996       Western Cape       35       39 997       40 575         Eastern Cape       40       164 012       151 848       Freestate       34       35 121       36 000         Freestate       40       135 776       145 365       Eastern Cape       24       42 056       52 042         Kwazulu Natal       29       117 796       115 099	Reception		Average	Mean	Tea Lady/ Cleaner		Average	Mean
Eastern Cape       40       164 012       151 848       Freestate       34       35 121       36 000         Freestate       40       135 776       145 365       Eastern Cape       24       42 056       52 042         Kwazulu Natal       29       117 796       115 099	Western Cape	72	146 306	153 192	Gauteng	41	39 267	34 968
Freestate       40       135 776       145 365       Eastern Cape       24       42 056       52 042         Kwazulu Natal       29       117 796       115 099       1	Gauteng	63	162 809	157 996	Western Cape	35	39 997	40 575
Kwazulu Natal         29         117 796         115 099           National average         292         145 879         138 964         National average         179         38 869         38 251           Janitor/Gardener         # of Positions         Average         Mean         Kean         Kean         Kean	Eastern Cape	40	164 012	151 848	Freestate	34	35 121	36 000
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Janitor/ Gardener Positions Average Mean	National average	292	145 879	138 964	National average	179	38 869	38 251
	Janitor/ Gardener		Average	Mean				
			40 429	24 727				

<sup>&</sup>lt;sup>36</sup> Salaries were only shown if there was at least 10 salaries submitted for the specific job type in the particular province.

### 7.3.3 Staff Salary Results per Discipline

	Anesthesiology	Consolidated General Surgery	Consolidated Physicians	ENTs	General Practitioners	Obstetrics & Gynecology	Ophthalmology	Orthopaedic Surgery	Consolidated Pediatrics	Psychiatry	Urology
Medical Doctors	Limited Data	1,434,101	1,032,677	Limited Data	749,912	966,559	1,100,910	906,813	1,017,925	Limited Data	1,348,722
Technologist/Medical Assistant	n/a	341,474	240,634	Limited Data	Limited Data	302,479	207,257	Limited Data	Limited Data	n/a	n/a
Nursing Sister	n/a	190,021	246,190	Limited Data	183,822	272,717	197,314	Limited Data	Limited Data	Limited Data	Limited Data
Practice Manager	Limited Data	358,574	320,965	266,404	248,781	354,694	336,291	329,873	242,779	225,202	226,593
Accountant	n/a	190,118	94,570	100,433	123,432	239,490	170,591	190,829	129,680	134,591	Limited Data
Invoicing Clerk	Limited Data	176,846	Limited Data	146,199	129,249	117,646	178,645	200,020	Limited Data	Limited Data	195,589
Debtors Clerk	Limited Data	167,220	132,352	Limited Data	134,310	155,080	173,089	165,031	159,676	151,275	Limited Data
Front Office Administrator	n/a	200,177	181,618	159,324	148,579	201,058	214,517	165,058	165,593	193,377	203,553
Receptionist / Telephonist	n/a	157,832	151,342	140,885	122,690	165,602	165,437	148,539	127,085	130,751	181,398
Tea Lady / Cleaner	Limited Data	43,522	43,030	24,700	34,234	46,802	35,113	Limited Data	42,489	37,196	50,007
Janitor / Gardener	Limited Data	55,610	n/a	n/a	29,746	n/a	Limited Data	n/a	Limited Data	Limited Data	n/a

### 7.4 Overall Equipment Results

An accurate picture of equipment per discipline could not be obtained in the financial analysis, as there is too much variation in the way that practices account for their equipment. In addition, many Doctors who have been in practice for a number of years have already purchased and fully depreciated their equipment, whereas newly qualified Doctors are still setting up their practices. What equipment is being purchased, and when, is a personal preference. It depends on the particular Doctor's practice preferences and type of patients he/she sees.

The table below shows the highest costing overall equipment items.

Ultrasound on trolley with Cardiac Probe & Printer (Cardioyhorasics) Exercise System - Computerised EMG machine, 941BK, Including Laptop & accessories Gynae couch electric, height adjustable	750 000	60 327 21 153	8,7%	1,0%
EMG machine, 941BK, Including Laptop & accessories Gynae couch electric, height adjustable		21 153		-
accessories Gynae couch electric, height adjustable	205 000		11,5%	1,3%
	395 000	45 000	12,9%	1,4%
	35 000	5 238	17,6%	2,0%
Analyser for Skin Moles Computerised	175 000	32 000	22,4%	2,5%
Vital Signs Monitor with NIBP, ECG & SPO2 on mobile stand	39 627	14 538	57,9%	6,4%
Body Box, Lung Function	985 000	367 150	59,4%	6,6%
Audiometer, Diagnostic Automatic	75 650	29 900	65,4%	7,3%
Ambulatory pH System	165 000	69 786	73,3%	8,1%
Ultrasound - Physiotherapy treatment	43 400	18 400	73,6%	8,2%
ECG 24 Hr Recorder	48 000	21 165	78,9%	8,8%
Ultrasound (General Surgery)	750 000	344 220	84,8%	9,4%
Traction Package	65 000	30 000	85,7%	9,5%
Colposcope with Video Camera & Image analysis	250 000	125 000	100,0%	11,1%
Shortwave, Treatment Unit	120 000	69 000	135,3%	15,0%
Vital Signs Monitor, NIBP, SP02, Temp	63 000	36 470	137,5%	15,3%
Esophageal Manometry System - Stationary	725 000	430 598	146,3%	16,3%
Defibrillator With Monitor External	85 000	51 733	155,5%	17,3%
Ultrasound Unit ( Gastro Enterology )	650 000	447 836	221,5%	24,6%
Autoclave 20L, Table top	110 000	78 195	245,9%	27,3%
Treatment Chair ENT - Hydraulic for treatment	60 000	43 400	259,3%	28,8%
Uroflowmeter, Automatic, Digital	221 630	195 318	742,3%	82,5%
		AVERAGE	127.1%	14.1%
		Mean	81.8%	9.1%

#### **Observations**

Most equipment has increased significantly more than CPI in the last 9 years. Equipment that can be used to calculate the costs to set up a practice per discipline is set out in Annexure G. The average annual increase in the cost of capital equipment is 14.1% with a mean increase of 9.1%.

## Annexure A – Doctor Databases Used

The Consortium was formed in part to ensure access to as wide a database of medical disciplines as possible. Three databases were used for this purposes;

- HealthMan client database,
- SAMA database of members that are in private practice, and
- MPC database of Doctors registered to their online website (that provides training and CPD compliance tools).

The surveys were submitted to all Doctors within all databases with no bias or exclusions. The table below provides a view of the number of unique Doctors within each of the databases.

Discipline	Practice Type	Estimated Doctors in private *	HealthMan	MPC	SAMA
General Practitioners	14/15	7 673	271	5 375	3 495
Anaesthetists	10	855	27	589	293
Cardio thoracic surgeons	44	90	0	26	21
Cardiologists	21	134	7	64	58
Dermatologists	12	278	229	60	57
Gastroenterologists	19	152	144	23	33
General surgeons	42	516	262	182	175
Gyneacologists	16	735	520	331	285
Medical Oncologists	23	12	0	13	12
Neuro surgeons	24	138	75	35	48
Neurologists	20	105	65	45	24
Ophthalmologists	26	294	221	105	98
Orthopaedic surgeons	28	536	0	430	129
Otorhinolaryngologists (ENT)	30	251	200	64	28
Paediatric Cardiologists	33	12	0	19	3
Paediatricians	32	453	405	234	232
Physicians	18	841	166	150	376
Plastic Surgeons	36	139	170	42	40
Psychiatrists	22	465	368	133	115
Pulmonologists	17	200	169	17	13
Radiation Oncologists	40	125	0	45	38
Rheumatologists	31	31	61	13	15
Urologists	46	193	178	62	61
TOTAL		14 228	3 538	8 057	5 649

\* Based on Econex 2013 report (generally 70% of specialists are assumed to be in private practice)

## **Annexure B – Participating Societies and Management Groups**

To encourage as much support as possible, the societies representing the majority of Doctors within each discipline was approached. The list of societies who supported the study is shown below.

Discipline	Practice Type	Society acronym	Society Name
General Practitioners	14/15	GPMG	General Practitioners Management Group
		IPAF	Independent Practitioners Forum
Anaesthetist	10	SASA	South African Society of Anaesthesiologists
Cardio thoracic surgeons	44	SCTSSA	Society of Cardiothoracic Surgeons of South Africa
Cardiologists	21	SA Heart	South African Heart Association
Dermatologists	12	DSSA	Dermatologyt Society of South Africa
Gastroenterologists	19	SAGES	South African Gastroenterology Society
General surgeons	42	Surgicom	Surgicom
General surgeons	42	ASSA	Association of Surgeons of South Africa
Cupacelogists	16	GMG	Gynaecological Management Group
Gyneacologists	10	SASOG	South African Society of Obstetrics & Gynaecology
Medical Oncologists	23	SASMO	South African Society of Medical Oncology
Neuro surgeons	24	SNSA	Society of Neuro Surgeons of South Africa
Neurologists	20	NASA	Neurological Society of South Africa
Ophthalmologists	26	OMG	Opthalmology Management Group
Opininalihologists	20	OSSA	Opthalmological Society of South Africa
Orthopaedic surgeons	28	SAOA	South African Orthopaedic Society
Otorhinolaryngologists	30	ENT	ENT Society
Otoriniolaryngologists	50	ENR	ENT Management Group
Paediatric Cardiologists	33	SA Heart/ PMG	Represented by SA Heart & PMG
Paediatricians	32	PMG	Paediatric Management Group
Physicians	18	FCPSA	Faculty of Consulting Physicians of South Africa
Plastic Surgeons	36	APRSSA	Association of Plastic Surgeons of South Africa
Psychiatrists	22	PsychMG	Psychiatry Management Group
Psychiatrists	22	SASOP	South African Society of Psychiatry
Pulmonologists	17	SATS	South African Thoracic Society
Radiation Oncologists	40	SASCRO	South African Society of Clinical and Radiation Oncology
Rheumatologists	31	SARAA	South African Rheumatism Arthritis Association
Urologists	46	SAUA	South African Urological Association

All Societies and Management Groups approached have been very supportive and cooperative, with the exception of the Medical Oncology group SASMO who were non-responsive to the study.



## Annexure C – Survey cover letter sent to all Doctors

Dear Doctor,

## **RE: Completion of SAMA Practice Cost Study Surveys**

By now you would have received various communications that the South African Medical Association (SAMA) has commissioned HealthMan, PPO Serve and Medical Practice Consulting (MPC) ("the consortium") to conduct an independent Practice Cost Study on General Practitioners and Specialists in private practice.

Please complete all 3 surveys below. This includes: A) Scope of Practice survey, B) Financial survey and C) Salary survey. Instructions are below.

We will update you on a regular basis of progress and responses received. Any queries can be sent to <u>surveys@healthman.co.za</u> and any personal questions can also be sent to <u>casperv@healthman.co.za</u>.

Please note that Radiology, Pathology and Nuclear Medicine are not participating in the practice cost studies.

## A. HIGH LEVEL SCOPE OF PRACTICE SURVEY

This survey helps to identify the type of practices that will be participating in the study and gives high level demographic, practice and certain financial details. Please note that there are separate surveys for Specialists and General Practitioners. You can complete the survey in one of three ways:

## **OPTION 1 - Online version (PREFERRED OPTION)**

The online Scope of Practice Survey tool is housed at MPC. It will take no longer than 10 minutes to complete and is totally on-line and electronic. If you are not already registered on the MPC database, you will be required to provide certain practice details for identification and verification purposes.

To complete the online Scope of Practice Survey click here.

## **OPTION 2 - Excel version**

This format of the survey has been done in excel format and is also submitted electronically by merely clicking on the **email button** at the top of the survey. It will automatically be sent to <u>surveys@healthman.co.za</u>. This option has the advantage that you can print, save and review your survey and even resubmit it if there are any errors or changes to be made. Please note that certain Excel problems could cause distortions on the questionnaire. If you experience these distortions it will be better to complete the online version

### Instructions to complete the Excel survey:

To access the Specialist Survey <u>click here</u>. To access the General Practitioner Survey <u>click here</u>.

- Click to OPEN
- On opening you will be prompted, click ENABLE EDITING on prompt
- Then click on the next prompt ENABLE CONTENT

- You are now ready to start
- Please complete all fields you will notice that the questions change to green once answered
- On completion, click on the e mail button and it will email direct to <u>surveys@healthman.co.za</u>. If you receive a Microsoft Excel Compatibility Checker prompt, click on continue.
- You can save the survey on your desk top by clicking on the save button.

### **OPTION 3 – Paper Version**

You can use the Excel version above to print out and complete manually. The completed survey must be scanned and email to <u>surveys@healthman.co.za</u> or can be faxed to 011 782 0270 (HealthMan fax).

### Instructions to complete a paper version

To access the Specialist Survey <u>click here</u>. To access the General Practitioner Survey <u>click here</u>.

- Click to OPEN
- On opening you will be prompted, click ENABLE EDITING on prompt
- Then click on the next prompt ENABLE CONTENT
- Print out the version and complete

## **B. FINANCIAL SURVEY**

This second survey is the most important. It relates to the core purpose of this Practice Cost Study; financial information. You can complete the survey in one of two ways:

### **OPTION 1 – Submit Financial Statements (PREFERRED OPTION)**

The easiest and fastest option is to send your latest annual financial statements directly to us either by email to <u>surveys@healthman.co.za</u> or via fax on 011 782 0270. If you wish to do so, you can blank out the turnover/revenue and profit sections in your Financial Statements. Alternatively you can send your Detailed Income Statement page of your Financial Statements to us – this is usually a one pager.

### **OPTION 2 – Complete Financial Survey in Excel**

Only an Excel version is available in this option. The full two-page summary of your practice expenses must be completed. The survey can be completed in Excel and emailed to <u>surveys@healthman.co.za</u>, or printed out and completed manually, and then scanned and emailed to <u>surveys@healthman.co.za</u> or faxed to 011 782 0270 (HealthMan fax).

To complete the Financial Survey click here.

Please ensure that your Practice Name is on all documents that you send to us as we are doing the surveys per discipline and per region. We also need to be able to contact practices if we have any aspects to follow up. Please note that the consortium will keep this financial data completely confidential. All financial data is aggregated to determine the cost of running a practice for various disciplines, and will be destroyed 6 months after completion of the project.



## **C. SALARY SURVEY**

The purpose of the Salary Survey is to determine the types of staff you have in your practice and the associated costs thereof. Salaries are often the biggest cost in many practices and we will require more information on this expense item. We will continue to update this survey every 2 years and publish the results thereof. Many practitioners make use of it in their annual salary reviews or when appointing new staff.

You can complete the survey in one of two ways:

### **OPTION 1 - Online Version (PREFERRED OPTION)**

There is an online Salary Survey on the MPC website. Accessible the same way as the Practice Cost Study.

To complete the online Scope of Practice Survey click here.

### **OPTION 2 – Complete Salary Survey in Excel**

The survey can be completed in Excel and emailed to <u>surveys@healthman.co.za</u>, or printed out and completed manually, and then scanned and emailed to <u>surveys@healthman.co.za</u> or faxed to 011 782 0270 (HealthMan fax).

To complete the Salary Survey click here.

### JUST A NOTE ON EQUIPMENT

Equipment is an expensive part of many practices. This is a specialised field and we have sub-contracted this review to experts in the field. We will discuss the contents of the results with your various Exco Committees and may send some disciplines a survey to test what level of equipment you have and to what extent you share equipment.

### YOUR PARTICIPATION IS IMPORTANT

We ask that you please complete the surveys to the best of your ability. If you have any questions or questions, please feel free to email <u>surveys@healthman.co.za</u>. We will also send continuous e-mail and SMS reminders to encourage participation in the project, so please bear with us.

## **CONSORTIUM CONTACT DETAILS**

Contact details for the Consortium project leaders are as follows:

HealthMan

Casper Venter Peet Kotze Tel: 011 340 9000 Fax 011 782 0270

PPO Serve Letter Care. Lower Cost. Inspired Clinicians.

Lorné Liebenberg

1 4X 011 782 0270

Tel: 010 900 4726

Werner Swanepoel

Email: <u>samapcs@mpconsulting.co.za</u> (support desk with call-back)

We hereby thank you in advance for your participation in this very important project to protect the future of private practice in South Africa.

Regards, The Consortium (HealthMan, PPO Serve & MPC)



# Annexure D – Survey Questionnaires

## **1.** Scope of Practice Survey – General Practitioners

SCOPE OF PRACTICE SURVEY FOR GENERAL PRACTITIONERS	HURLING FOR THE KERLIN PLUS
Survey Details	
Practice Survey Introduction by Dr Mzukisi Grootboom	Why we need your financials by Dr Chris Archer
SAMA Pract > Cost Study	SAMA Pract > Cost Study
나는 것은 것은 것은 것은 것을 하는 것을 것을 하는 것을 가지 않는 것을 하는 것을 가지 않는 것을 하는 것을 수 있다. 것을 하는 것을 하는 것을 수 있는 것을 수 있는 것을 하는 것을 수 있는 것을 하는 것을 수 있다. 것을 하는 것을 수 있는 것을 수 있다. 것을 하는 것을 수 있는 것을 수 있다. 것을 수 있는 것을 수 있다. 것을 수 있는 것을 수 있다. 것을 수 있는 것을 수 있다. 것을 수 있는 것을 수 있다. 것을 것을 수 있는 것을 수 있다. 것을 것을 것을 수 있는 것을 수 있다. 것을 것을 것을 것을 것을 수 있는 것을 수 있는 것을 수 있는 것을 수 있다. 것을	ommissioned Healthman, PPO Serve and Medical Practice Consulting (MPC) to conduct ractice on behalf of the organisation and its members. The purpose of the PCS is to private medical practice in 2017.
	ducted independently of SAMA, its board, its member committees, its members and/or endent third parties. The segregation of the PCS function from SAMA ensures that the r fair representation of research results.
The results of the PCS will be used to establish the health of private medical practi- be able to operate sustainably in the future without intervention.	ces in South Africa and whether it can be expected that our private medical doctors will
We urge all medical doctors practicing in the private healthcare sector of South Afr	ica to participate in the 2017 PCS.
Yours Faithfully, Dr Selaelo Mametja Acting General Manager South African Medical Association Tel 012 4812079 selaelom@samedical.org	
If you want to complete the survey manually, please click here to download the email address: gpsurveys@healthman.co.za	survey. Once downloaded, please complete the survey and send it to the following
To complete the Scope of Practice Survey for General P	ractitioners online, click on the <b>Continue</b> button below to access the survey.



## SCOPE OF PRACTICE SURVEY FOR GENERAL PRACTITIONERS



< Back

To complete this questionnaire, simply follow the instructions per question and click on the option/s that you wish to select. Once you have clicked an option, it will become green, indicating that it has been selected and that your selection has been saved to the database.

Once you have completed the survey, you may submit your results by clicking on the "Complete" button at the end of the questionnaire. Any unanswered questions will be highlighted in red upon submission, to assist you in completing the entire questionnaire. Once started, you may return at any time to complete the survey prior to the closing date since your progress is saved during the process.

Please remember that an option to complete the questionnaire on Excel is also available, should you experience any problems with you internet connection. The Excel file may be obtained from the survey menu page.

#### Section 1: Practice Scope

#### 1. Type of practice: What is your Scope of Practice

- (You may select more than one option if applicable)
  - A. General Consulting Only Family Practice
  - B. Obstetrics
  - C. GP Anaesthetics
  - D. Trauma & Casualty Unit
  - E. Surgical procedures in theatre by yourself
  - F. Assist Specialists and/or other GPs with surgical procedures
  - G. Other

#### Section 2: Practice Type

#### 2. Type of practice: What is the legal entity of your practice?

- A. Sole practitioner
- B. Incorporated practice 1 shareholder
- C. Incorporated practice 2 shareholders
- D. Incorporated practice more than 2 shareholders
- E. Partnership 2 partners
- F. Partnership more than 2 partners

#### Section 3: Demographic Information

### 3. Practice Location: In what Province is your practice located?

(You may select more than one option if applicable)

- A. Eastern Cape B. Freestate
- C. Gauteng
- D. Kwazulu Natal
- E. Limpopo
- F. Mpumalanga
- G. Northern Cape
- H. North West
- I. Western Cape



### 4. Practice Location: What is your practice location?

(You may select more than one option if applicable) A. Metro Council (Cape Town -, eThekwini, JHB-, Nelson Mandela-, Tshwane Metro) B. Big City – Urban C. Big Town

D. Rural

### 5. Practice Location: Where is your practice located?

- (You may select more than one option if applicable)
  - A. Netcare Hospital B. Mediclinic Hospital
  - C. Life Health
  - D. National Hospital Network
  - E. Medicross
  - F. NHC
  - G. HealthWorx
  - H. Intercare
  - I. Independent Medical Centre
  - J. Practice at Residence
  - K. Free-standing Practice

#### 6. Practice Location: Do you practice from more than one location?

A. Yes B. No

7. Patient admissions: Where do you admit most of your patients? (You may select more than one option if applicable)

- A. I don't admit patients
- B. Netcare Hospital
- C. Mediclinic Hospital
- D. Life Health Hospital
- E. National Hospital Network
- F. Other Hospitals
- G. Public Sector Hospital
- H. More than one Hospital

#### Section 4: Practice & Employment Information

#### 8. Through which insurer/broker do you place your malpractice insurance?

- A. Alexander Forbes (brokerage)
- B. AON South Africa (brokerage)
- C. Ethiqal/Constantia Insurers
- D. Medical Protection Society (MPS)
- E. Hollard Insurers
- F. NatMed(brokerage)
- G. Other
- H. Not applicable Uninsured

#### 9. How many years have you been in private practice?

- A. 0 5 years
- B. 6 10 years
- C. 11 15 years
- D. 16 20 years
- E. 21 25 years
- F. 26 30 years
- G. More than 30 years

#### 10. What is the extent of your private practice?

- A. Full private practice
- B. Half-day private practice
- C. Semi-retired or limited private practice
- D. Public Sector with limited private practice (RWOPS)
- E. Public Sector with no private practice

#### 11. Do you employ medical doctors in your practice on a salaried/fee basis? (NOT partners or shareholders in the practice)

- Yes
- No



12. If you do employ medical doctors, how many doctors do you employ? A. Not Applicable B. One C. Two D. Three E. Four F. Five G. More than five 13. Administration Expenses: Do you share administration staff with other doctors? Yes No 14. Do you make use of a Bureau or Billing agent? Yes No 15. If you share staff, with how many doctors do you share overheads? A. Not Applicable B. One C. Two D. Three E. Four F. Five G. More than five Do you employ? 16.1. Dedicated receptionist only Yes No 16.2. Dedicated accounts staff only Yes No 16.3. Reception and accounts combined Yes No 16.4. Practice manager Yes No 16.5. Nursing sister Yes No 16.6. Technical/Medical/ Assistant Yes No 16.7. A spouse or direct family member Yes No 17. What is the total number of administration staff employed? A. One B. One plus half-day C. Two D. Three

- E. Four
- F. Five
- G. More than five
- 🐌 🚧 HealthMan 🍪 PPO Serve 🕅 @C\_\_\_

18. What is your share of total administration salary cost per month - cost to employer, inclusive of benefits? (Only include costs directly incurred for staff working at the practice) A. R 0 - R 5 000 B. R 5 001 - R 10 000 C. R 10 001 - R15 000 D. R 15 001 - R 20 000 E. R 20 001 - R 25 000 F. R 25 001 - R 30 000 G. R 30 001 - R 35 000 H. R 35 001 - R 40 000 I. R 40 001 – R 45 000 J. R 45 001 - R 50 000 K. R 50 001 - R 55 000 L. R 55 001 - R 60 000 M. R 60 001 - R 65 000 N. R 65 001 - R 70 000 O. More than R 70 000 19. What is the total size of your practice area? A. 20 – 30 sqm B. 31 – 50 sqm C. 51 – 75 sqm D. 76 – 100 sqm E. 101 – 125 sqm F. 126 – 150 sgm G. 151 – 200 sqm H. More than 200 sqm 20. What is your rental per square metre? A. R 50 or less B. R 51 – R 75 C. R 76 – R 100 D. R 101 - R 125 E. R 126 - R 150 F. R 151 - R 175 G. R 176 - R 200 H. More than R 200 I. Free – Subsidised by Hospital Group

-	number of patients you see in your consulting rooms per week for consultations? (codes 0190 to 0193 only
A. 0 – 30	
B. 31 – 60	
C. 61 – 90	
D. 91 - 120	
E. 121 – 150	
F. 151 – 180	
G. 181 – 210	
H. 211- 240	
I. 241 – 270	
J. 271 – 300	
K. More than 300	
22. What is the total nun	ber of patients your practice has seen over the last year?
A. Less than 2 000	
B. 2 001 - 3 000	
C. 3 001 - 4 000	
D. 4 001 - 5 000	
E. 5 001 - 6 000	
F. 6 001 - 7 000	
G. 7 001 – 8 000	
H. More than 8 000	
23. What is the duration	of your average appointment booking?
A. 10 minutes apart	
B. 15 minutes apart	
C. 20 minutes apart	
D. 25 minutes apart	
E. 30 minutes apart	
F. More than 30 minutes	apart
Section 5: Productivity	Information
24. What is the duratio	n of your <u>typical working day</u> ?
A. Less than 5 hours	
B. 5 – 6 hours	
C. 6 – 7 hours	
D. 7 – 8 hours	
E. 8 – 9 hours	
F. 9 – 10 hours	
G. 10 – 11 hours	
H. 11 – 12 hours	
I. More than 12 hours	
25. Do you <u>generally</u> we	ork on weekends?
A. No I do not work ove	
B. Yes – 1 day per mont	
C. Yes – 2 days per mor	
D. Yes – 3 days per mor	
E. Yes – 4 days per mor	
F. Yes – 5 days per mor	
G. Yes – 6 days per mor	th

26. Does your practice make use of locum services when you are on annual leave?

Yes

No

27. How many working days <u>per year</u> do you spend attending CPD activities? (excluding weekends and evenings)

A. Nil

B. 1 day

C. 2 days

- D. 3 days
- E. 4 days
- F. 5 days
- G. 6 days
- H. More than 6 days



```
28. How many weeks' annual leave do you take per annum?
   A. Nil
   B. 1 week
   C. 2 weeks
   D. 3 weeks
   E. 4 weeks
   F. 5 weeks
   G. 6 weeks
   H. More than 6 weeks
29. How many hours per day do you spend discussing patient care with hospital staff for which you DO NOT bill?
   A. Nil
   B. Up to 1 hour
   C. Up to 2 hours
   D. Up to 3 hours
   E. More than 3 hours
30. How many hours per day on average do you spend writing reports on patients, pre-authorisation chronic medication forms and review/completion
of ICD-10 codes for which you cannot bill?
   A. Nil
   B. Up to 30 minutes
   C. Up to 1 hour
   D. Up to 2 hours
   E. Up to 3 hours
   F. More than 3 hours
31. How much time per day do you spend travelling between your practice and the hospital where you admit patients, including emergency visits?
   A. Nil
   B. 30 minutes
   C. 60 minutes
   D. 90 minutes
   E. 120 minutes
   F. More than 120 minutes
   32. How many theatre lists on average do you have per week
  (morning = 1; afternoon = 1)
      A. 1
      B. 2
      C. 3
      D. 4
      E. 5
      F. 6
      G. 7
      H. 8
      I. Only a consulting practice
  33. How much time per week on average do you spend seeing pharmaceutical or other reps?
      A. Nil
      B. 30 minutes
      C. 1 hour
      D. 2 hours
      E. 3 hours
   Comments
                                                                                                                                                  Complete 🗸
```



## **2.** Scope of Practice Survey – Specialists

SCOPE OF PRIVATE PRACTICE SURVEY FOR SPECIALISTS	HILLER MEDICAL ASSAL
Survey Details	
Practice Survey Introduction by Dr Mzukisi Grootboom	Why we need your financials by Dr Chris Archer
SAMA Pract > Cost Study	SAMA Pract > Cost Study
	ss, commissioned Healthman, PPO Serve and Medical Practice Consulting (MPC) to conduct te practice on behalf of the organisation and its members. The purpose of the PCS is to of a private medical practice in 2017.
	conducted independently of SAMA, its board, its member committees, its members and/or dependent third parties. The segregation of the PCS function from SAMA ensures that the es for fair representation of research results.
The results of the PCS will be used to establish the health of private medical pr be able to operate sustainably in the future without intervention.	actices in South Africa and whether it can be expected that our private medical doctors will
We urge all medical doctors practicing in the private healthcare sector of South	Africa to participate in the 2017 PCS.
Yours Faithfully. Dr Selaelo Mametja Acting General Manager South African Medical Association Tel 012 4812079 selaelom@samedical.org	
If you want to complete the survey manually, please click here to download email address: surveys@healthman.co.za	the survey. Once downloaded, please complete the survey and send it to the following
To complete the Scope of Private Practice Survey	y for Specialists online, click on the <b>Continue</b> button below to access the survey.





To complete this questionnaire, simply follow the instructions per question and click on the option/s that you wish to select. Once you have clicked an option, it will become green, indicating that it has been selected and that your selection has been saved to the database.

Once you have completed the survey, you may submit your results by clicking on the "Complete" button at the end of the questionnaire. Any unanswered questions will be highlighted in red upon submission, to assist you in completing the entire questionnaire. Once started, you may return at any time to complete the survey prior to the closing date since your progress is saved during the process.

Please remember that an option to complete the questionnaire on Excel is also available, should you experience any problems with you internet connection. The Excel file may be obtained from the survey menu page.

Section 1: Practice Scope Discipline: from Selection of Specialists

- 44 Cardio Thoracic Surgeons
- 21 Cardiologists
- 12 Dermatologists
- 19 Gastroenterologists
- 42 General Surgeons
- 16 Obstetricians & Gynaecologists
- 23 Medical Oncologist
- 24 Neurosurgeons
- 20 Neurologists
- 26 Ophthalmologists
- 28 Orthopaedic Surgeons
- 30 Otorhinolaryngologists
- 33 Paediatric Cardiologists
- 30 Paediatricians
- 18 Physicians (including Endocrinologists & Nephrologists)
- 36 Plastic & Reconstructive Surgeons
- 22 Psychiatrists
- 17 Pulmonologists
- 40 Radiation Oncologists
- 31 Rheumatologists
- 46 Urologists

1. Are you a Sub-Specialists in your discipline?

A. Yes B. No



Section 4: Practice & Employment Information 8. Through which insurer/broker do you place your malpractice insurance? A. Alexander Forbes (Brokerage) B. AON South Africa (Brokerage) C. Ethiqal/Constantia Insurers D. Medical Protection Society (MPS) E. Hollard - Insurers F. NatMed(Brokerage) G. Other H. Not applicable – Uninsured 9. How many years have you been in private practice as a specialist? A. 0 – 5 years B. 6 – 10 years C. 11 – 15 years D. 16 – 20 years E. 21 – 25 years F. 26 – 30 years G. More than 30 years 10. What is the extent of your private practice? A. Full private practice B. Half-day private practice C. Semi-retired or limited private practice D. Public Sector with limited private practice (RWOPS) E. Public Sector with no private practice 11. Administration Expenses: Do you share administration staff with other doctors? A. Yes B. No 12. Do you make use of a Bureau or Billing agent? A. Yes B. No 13. If you share staff, with how many doctors do you share overheads? A. Not Applicable B. One C. Two D. Three E. Four F. Five G. More than five Do you employ? 14.1. Dedicated receptionist only A. Yes B. No 14.2. Dedicated accounts staff only A. Yes B. No 14.3. Reception and accounts combined A. Yes B. No 14.4. Practice manager A. Yes B. No

14.5. Nursing sister

A. Yes B. No

. . . . . . . . . . . . . . . .

14.6. Technical/Medical/Ophthalmic Assistant A. Yes

B. No

14.7. A spouse or direct family member

A. Yes B. No



15. What is the total number of administration staff employed?         Λ. One         Λ. One <t< th=""><th></th><th></th></t<>		
A long Just Ind'ay C. Two B. Now plast Ind'ay C. Two C. Two C. We change of the second second administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total administration salary cost per menth - cost to employer, inclusive of benefits? (CNV) inclusives of total salary cost per method in the protice of th		
B. Compute bit-flag C. Two C.	15. What is the total number o	f administration staff employed?
C. Two B. Horne F. Fore C. Nove than the The What is your share of total administration salary cost per month - cost to employer, inclusive of benefits? Colver induce costs directly incurred for stoff working or the protocol A. 40 - 8: 500	A. One	
C Units D. Three Fore: Fore	B. One plus half-day	
F. Nere         G. More than the         15. What is your share of total administration salary cost per month - cost to employer, inclusive of benefits?         (Chr) Holdwet cost directly inclusive of bost inclusive of benefits?         (Chr) Holdwet cost directly inclusive of bost inclusive of benefits?         (Chr) Holdwet cost directly inclusive of bost inclusive of bost inclusive of benefits?         (Chr) Holdwet cost directly inclusive of bost inclis inclusive of bost inclusive of bost inclis		
G. More than the           15. What is your share of total administration salary cost per month - cost to employer, inclusive of benefits?           (More than 1000)           A. R. 5 001 - R. 53 000           B. R. 5001 - R. 53 000           C. R. 1000 - R. 53 000           C. R. 5001 - R. 53 000           R. 63 001 - R. 53 000           R. 64 001 - R. 55 000           R. 63 001 - R. 53 000           R. 63 001 - R. 53 000           R. 63 001 - R. 53 000           R. 64 001 - R. 55 000           R. 75 000 - R. 75 000           V. Make the fold size of your practice area?           A. 50 001 - R. 75 000           T. What is the total size of your practice area?           A. 50 - 70 000           T. What is the total size of your practice area?           A. 50 - 70 000           T. H. 50 001 - R. 50 000           K. More than 200 km           K. More than 200           L. More than 200 <td></td> <td></td>		
16, What is your share of total administration salary cost per month - cost to employer, inclusive of benefits?           10x/ include cast directly incurred for soft/working at the prostical           A R 0 - 8.300           R 15 001 - 81 000           C 10 001 - 15 000           R 15 001 - 81 000           R 15 0 - 81 000           R 16 - 100 mm           R 16 - 100 mm           R 16 - 100 mm           R 16 - 100           R 16 - 100           R 16 - 100	F. Five	
Only include casts directly incurred for staff working at the practice) A to - A 50 00 B to 5001 - B 10 000 C 10 001 - B 15 000 C 10 001 - B 15 000 C 15 000 - A 50 000 C 1	G. More than five	
Day include cast affrectly incurred for staff working at the practice)		
R # 500 - #1000 C # 1000 - #1500 C # 1050 - # 2000 F # 2000 - # 4000 I # 4000 - # 400	Only include costs directly incurre	
C. R1001 - R13000 R R2001 - R23000 R R2001 - R23000 R R2001 - R25000 R R2001 - R25000 R R2001 - R25000 R R3001 - R5000 R R3001 - R5000 R R5001 - R5000 R R5000 - R5000 - R5000 R R5000 - R5000 R R5000 - R5000 - R5000 R R5000 - R5000	A. R 0 – R 5 000	
D. A 15 00 - A 20 000 F. 8 20 - A 20 0000 F. 8 20 - A 20 0000 F. 8 20 - A 20 000000000000000000000000000	B. R 5 001 - R 10 000	
E, F. 2001 - 2.3 color F, F. 25 001 - 2.3 color F, F. 25 001 - 8.3 color F, F. 25 001 - 8.5 color F, F. 30 001 - 8.5 color F, F. 30 001 - 8.5 color F, F. 50 001 - 6.5 c	C. R 10 001 - R15 000	
E. R. 2001 - 8,25 000 F. 82 000 - 8,80 000 F. 83 000 - 8,80 000 F. 84 000 - 8,40 000 F. 84 000 - 8,40 000 F. 84 000 - 8,40 000 F. 85 000 - 8,50 000 F. 85 000 - 8,50 000 F. 86 000 - 8,50 000 F. 90 000 - 9,50 000 F. 90 000 000 000 000 000 000 000 000 000	D. R 15 001 - R 20 000	
F, 8 2001 - 8 2000         K, 8 2001 - 8 2000         C, 8 7 - 7000         C, 7 - 100 sam         C, 17 - 7 200 sam         K, 100 - 125 sam         K, 100 - 125 sam         K, 100 - 125 sam         K, 8 20 - 182         S, 8 20 - 182         S, 8 20 - 182         K, 8 1 - 100         L, More than 100         L, More than 100     <		
G. R 30 001 - R 32 000 I. R 40 001 - R 43 000 I. R 40 001 - R 43 000 I. R 40 001 - R 43 000 I. R 45 001 - R 53 000 I. S 50 01 - R 53 000 I. S 50 0000 I. S 50 0000 I. S 50 0000 I. S 50 0000 I. S 50 00000 I. S 50 000000000000000000000000000000000		
<ul> <li>I. A 40 001 - A 20 000</li> <li>I. A 50 001 - A 20 000</li> <li>I. A 20 001 - A 20 0000</li> <li>I. A 20 000 - A 20 000</li> <li>I. A 20 000 - A 20 - A</li></ul>		
L R 4 001 - R 4 500 J. R 4 001 - R 5000 K R 8 0001 - R 5000 L 8 5001 - R 5000 A M R 6 001 - R 5000 A 2 - 36 000 A 2 - 36 0000 A 2 - 36 000 A 2 - 36 0000 A 2 - 36 0000 A 2 - 36 00000 A 2 - 36 0000000000000000000000000000000000		
I. Ha 9001 - R 10 000         K. 73 0001 - R 25 500         N. 78 0001 - R 70 000         J. What is the total size of your practice area?         A. 70 - 30 sqm         B. 7 - 50 sqm         C. 7 - 75 sqm         D. 74 - 100 sqm         B. 74 - 50 sqm         C. 74 - 50 sqm         B. 74 - 50 sqm         B. 74 - 50 sqm         C. 74 - 150 sqm         B. 74 - 150 sqm         K. 100 - 15 sqm         K. 100 - 15 sqm         B. 74 - 150 sqm         K. 101 - 18 123         R. 75 00 rest         B. 74 - 700 sqm         K. 101 - 18 123         R. 75 0 rest         B. 74 - 700 sqm         K. 74 - 610         C. 74 - 7100         C. 74 - 7100         R. 7100         R. 7100 rest         R. 7100         R. 7100         R. 7100 rest         <	H. R 35 001 – R 40 000	
<ul> <li>k = \$0001 - 8.35 000</li> <li>k = \$0001 - 8.55 000</li> <li>k = \$001 - 8.155</li> <li>k = \$001 - 8.155</li> <li>k = \$001 - 8.155</li> <li>k = \$000 - \$000 - \$000</li> <li>k = \$000 - \$000</li></ul>	I. R 40 001 – R 45 000	
L R 55 001 - R 40 000 N. R 68 001 - R 70 000 J. What is the total size of your practice area? A. 0- 29 sqm 8. 31 - 25 sqm 6. 31 - 20 sqm 7. 10 sqm 6. 10 - 10 sqm 7. 10 sqm 8. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0-15 B. 16 - 20 C. 27 - 30 D. 26 - 30 E. 31 - 40 C. 21 - 30 D. 28 - 30 E. 31 - 40 C. 51 - 60 L. More than 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. 20 sqm 8. 40 - 10 8. 11 - 15 C. 16 - 20 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 41 - 50 L. 30 L. 30 L. 40 - 10 8. 11 - 15 C. 16 - 20 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 41 - 50 L. 40 - 10 B. 11 - 50 L. 40 - 10 B. 41	J. R 45 001 – R 50 000	
L R 55 001 - R 40 000 N. R 68 001 - R 70 000 J. What is the total size of your practice area? A. 0- 29 sqm 8. 31 - 25 sqm 6. 31 - 20 sqm 7. 10 sqm 6. 10 - 10 sqm 7. 10 sqm 8. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0-15 B. 16 - 20 C. 27 - 30 D. 26 - 30 E. 31 - 40 C. 21 - 30 D. 28 - 30 E. 31 - 40 C. 51 - 60 L. More than 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge 7. 20 sqm 8. 40 - 10 8. 11 - 15 C. 16 - 20 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 41 - 50 L. 30 L. 30 L. 40 - 10 8. 11 - 15 C. 16 - 20 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 16 - 30 D. 21 - 35 E. 23 - 30 F. 31 - 40 C. 41 - 50 L. 40 - 10 B. 11 - 50 L. 40 - 10 B. 41		
M. Re 2001 - R 6 5000 A. Re 5001 - R 6 5000 J. What is the total size of your practice area? A. 20 - 30 sqm S. 31 - 50 sqm C. 31 - 72 sqm C. 31 - 72 sqm E. 101 - 125 sqm E. 101 - 125 sqm E. 101 - 125 sqm H. More than 200 sqm 8. What is your rental per square metre? A. R 50 or less R 8 51 - R75 C. R 75 - R100 D. R 101 - R125 E. R 126 - R150 C. R 175 - R200 H. More than 8.200 L. Free - Subsidised by Hospital Group 19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 E. 11 - 50 C. 27 - 83 D. 28 - 80 E. 31 - 40 F. 41 - 80 C. 51 - 60 L. More than 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOI Charge X. 0 - 10 E. 11 - 15 C. 16 - 20 D. 21 - 23 D. Hore than 100		
N. Re \$001 - R 70 000 O. More than R 70 000 7. What is the total size of your practice area? A. 20 - 30 sgm 8. 31 - 50 sgm C. 51 - 75 sgm 0. 76 - 100 sgm 1. 51 - 100 sgm 1. 51 - 100 sgm 1. 51 - 100 sgm 1. 51 - 100 sgm 1. More than 200 sgm 1. More than 200 sgm 1. More than 200 sgm 1. What is your cental per square metre? A. R 50 or less B. R 91 - R75 C. R 76 - R100 D. R 101 - R123 E. R 120 - R130 C. R 76 - R100 L. Free - Subsidised by Hospital Group 1. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0150 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 23 D. 26 - 30 E. 31 - 40 F. 41 - 50 L. More than 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT Charge 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT Charge 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT Charge 21. J. 31 - 30 C. 16 - 20 D. 21 - 25 E. 24 - 30 E. 31 - 40 C. 41 - 30 L. 47 - 50 L. 47 -		
0. More than R 70 000         17. What is the total size of your practice area?         A. 20 - 30 sign         C. 31 - 75 sign         C. 31 - 75 sign         F. 100 - 135 sign         F. 112 - 155 sign         K. What is your rental per square metre?         A. R 30 or liss         B. R 81 - R75         C. R 76 - R100         D. R 101 - R 125         E. R 126 - R150         F. R 127 - R100         D. R 101 - R 125         E. R 126 - R150         F. R 127 - R100         D. R 101 - R 125         E. R 126 - R150         F. R 127 - R100         D. R 101 - R 125         E. R 126 - R150         F. R 127 - R100         D. R 101 - R 125         E. R 126 - R150         F. R 128 - R150         F. R 130 - R150         S. R 14 - R0         <		
7. What is the total size of your practice area?         A. 20 - 30 sgm         B. 31 - 50 sgm         C. 31 - 75 sgm         C. 10 - 100 sgm         F. 101 - 125 sgm         F. 102 - 150 sgm         F. 103 - 125 sgm         F. 104 - 125 sgm         F. 105 - 100 sgm         H. Wore than 200 sgm         18. What is your rental per square metre?         A. 8 50 or lass         B. 87 - 875         C. 876 - 8100         D. 76 - 8100         D. 76 - 8100         D. 87 or 1-813         E. 87 Jack         E. 87 Jack         F. 812 - 8130         F. 813 - 80         V. Hore than 8200         L. Free - Subsidiated by Hospital Group         19. What is the average number of patients you see in your consulting rooms per week for consultations? (codes 0190 to 0193 or 0161 to 0164 only)         A 0 - 10         E. 31 - 30         J. 31 - 30		
A 20 - 30 sgm B 31 - 50 sgm C 51 - 75 sgm D 76 - 100 sgm E 101 - 125 sgm E 112 - 150 sgm H. More than 200 sgm H. More than 100 L. More than 00	O. More than R 70 000	
A 20 - 30 sgm B 31 - 60 sgm C 51 - 75 sgm C 76 - 100 sgm F. 126 - 150 sgm F. 126 - 150 sgm H. More than 200 sgm <b>18. What is your rental per square metre?</b> A R 50 or less B. R 51 - 875 C R 76 - R 100 D. R 101 - R 25 E. R 120 - R 150 F. R 151 - R 75 C R 76 - R 100 D. R 101 - R 25 E. R 120 - R 150 F. R 151 - R 200 H. More than 8.200 L. Free - Subsidized by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A 0 - 15 B. 16 - 20 C 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 C 31 - 60 L. More than 100 Z<b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge? A 0 - 10 B. 11 - 15 C 16 - 20 D. 21 - 25 E. 28 - 20 F. 31 - 40 L. More than 100 L. More than 00</b></b>		
B. 31 - 90 sgm C. 51 - 75 sgm E. 100 - 125 sgm E. 100 - 125 sgm G. 151 - 125 sgm G. 151 - 200 sgm H. More than 200 sgm H. More than 200 sgm D. R. 100 - R125 E. R126 - R150 E. R126 - R150 E. R127 - R100 D. R. 101 - R125 E. R126 - R150 E. R150 - R150 - R150 E. R150 - R150	7. What is the total size of you	ır practice area?
C. 51 - 73 sgm D. 76 - 100 sgm E. 101 - 125 sgm F. 126 - 135 sgm R. 51 - 120 sgm H. More than 200 sgm <b>18. What is your rental per square metre?</b> A. R.500 rless B. R.51 - R.75 C. R.76 - R.100 D. R. 101 - R.125 E. R.126 - R.150 F. R.151 - R.75 C. R.76 - R.100 J. F. 101 - R.125 E. R.126 - R.150 F. R.151 - R.75 C. R.76 - R.100 J. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOI charge? A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 L. More than 60</b></b>	A. 20 – 30 sqm	
C 51 - 75 sqm D, 76 - 100 sqm E, 105 - 125 sqm F, 126 - 135 sqm K, 105 - 120 sqm H. More than 200 sqm <b>18. What is your rental per square metre?</b> A, R 500 rlss B, R 51 - R 75 C, R 76 - R 100 D, R 101 - R 125 E, R 126 - R 150 R, R 151 - R 75 C, R 76 - R 100 L, Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A, 0 - 15 B, 16 - 20 C, 21 - 25 D, 26 - 30 E, 31 - 40 K, 91 - 10 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOI <b>Charge?</b> A, 0 - 10 B, 11 - 15 C, 16 - 20 D, 21 - 25 E, 26 - 30 E, 31 - 40 K, 91 to 100 L, More than 100 L, More than 100 L, 41 - 50 C, 41 - 50 K, 51 - 60 L, More than 60</b></b>	B. 31 – 50 sgm	
D. 76 - 100 sqm E. 101 - 125 sqm E. 126 - 150 sqm G. 151 - 200 sqm H. More than 200 sqm 18. What is your rental per square metre? A. R 50 or less B. R 51 - R 75 C. R 76 - R 100 D. R 101 - R 125 E. R 128 - R 150 F. R 151 - R 175 C. R 76 - R 100 D. R 101 - R 125 E. R 128 - R 150 F. R 151 - R 175 C. R 76 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group 19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 E. 31 - 00 K. 91 to 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOI Charge? A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 K. 91 to 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOI Charge? A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 C. 41 - 50 C. 41 - 50		
E. 101 - 125 sqm F. 126 - 130 sqm H. More than 200 sqm <b>18. What is your rental per square metre?</b> A. R 50 or less R. R 51 - R 75 C. R 76 - R 100 D. R 101 - R 125 E. R 126 - R 150 R. R 151 - R 75 C. R 76 - R 200 H. More than R 200 L. Free - Subdised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 C. 87 - 60 H. 61 - 70 L. 71 - 80 L. 81 - 90 X. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 C. 41 - 50 L. 31 - 40 C. 41 - 50 L. 31 - 40 C. 41 - 50 L. More than 60</b></b>		
F. 126 - 130 sqm G. 151 - 200 sqm H. More than 200 sqm 18. What is your rental per square metre? A. R 50 or less B. R 51 - R 73 C. R 76 - R 100 D. R 101 - R 125 E. R 126 - R 150 C. R 76 - R 150 C. R 76 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group 19. What is the average number of patients you see in your consulting rooms per week for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 C. 51 - 60 H. 61 - 70 L. 71 - 80 J. 81 - 90 K. 91 to 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOI Charge? A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 20 - 30 K. 91 to 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOI Charge? A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 20 - 30 F. 31 - 40 C. 41 - 50 C. 41		
G. 151 - 200 zqm H. More than 200 sqm <b>18.</b> What is your rental per square metre? A. R 50 or less E. R 31 - R 75 C. R 70 - R 100 D. R 101 - R 125 E. R 126 - R 150 F. R 151 - R 175 C. R 70 - R 200 H. More than 8 200 L. Free - Subsidised by Hospital Group <b>19.</b> What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 22 D. 26 - 30 E. 31 - 40 F. 41 - 50 C. 51 - 60 H. 61 - 70 J. 71 - 80 J. 81 - 90 K. 91 to 100 L. More than 100 <b>20.</b> What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. 72 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. 72 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. 72 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. 72 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. 72 - 25 E. 26 - 30 F. 31 - 40 K. 41 - 50 L. More than 60		
H. More than 200 sqm		
<ul> <li>13. What is your relases</li> <li>B. R 51 - R75</li> <li>C. R 76 - R 100</li> <li>D. R 101 - R 125</li> <li>E. R 126 - R 150</li> <li>F. R 151 - R 173</li> <li>G. R 176 - R 200</li> <li>H. More than R 200</li> <li>L. Free - Subsidised by Hospital Group</li> <li>19. What is the average number of patients you see in your consulting rooms per week for consultations? (codes 0190 to 0193 or 0161 to 0164 only)</li> <li>A. 0 - 15</li> <li>B. 16 - 20</li> <li>C. 21 - 25</li> <li>D. 26 - 30</li> <li>E. 31 - 40</li> <li>L. More than 100</li> <li>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOT charge?</li> <li>A. 0 - 10</li> <li>B. 11 - 15</li> <li>C. 16 - 20</li> <li>D. 21 - 25</li> <li>D. 26 - 30</li> <li>E. 31 - 40</li> <li>C. 41 - 50</li> <lic. -="" 41="" 50<="" li=""> <l< td=""><td>G. 151 – 200 sqm</td><td></td></l<></lic.></ul>	G. 151 – 200 sqm	
A A 50 or less B A 51 - R75 C R 76 - R100 D. R 101 - R125 E R126 - R150 F R151 - R175 G R 176 - R 200 H. More than R 200 I. Free - Subsidized by Hospital Group 19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A 0 - 15 B 16 - 20 C 21 - 25 D 26 - 30 E 31 - 40 F 41 - 50 G 51 - 60 H. 61 - 70 I. 77 - 80 K. 91 to 100 L. More than 100 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT charge? A 0 - 10 B. 11 - 15 C 16 - 20 D 21 - 25 E 26 - 30 F. 31 - 40 G 41 - 50 H. 51 - 60 L. More than 60	H. More than 200 sqm	
A 80 orless B 851 - 875 C 876 - 8100 D 8101 - 8125 E 8126 - 8150 F 8151 - 8175 C 8176 - 8200 H. More than 8200 L Pree - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A 0 - 15 B 16 - 20 C 21 - 23 D 26 - 30 E 31 - 40 F 41 - 50 C 51 - 60 K 91 to 100 L More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A 0 - 10 B 11 - 15 C 16 - 20 D 21 - 25 E 26 - 30 F 31 - 40 C 41 - 50 D 21 - 25 E 26 - 30 F 31 - 40 C 41 - 50 L More than 60</b></b>		
A # 80 or less B # 851 - # 75 C # 76 - # 100 D # R101 - # 125 E # 126 - # 150 F # 151 - # 175 C # 176 - # 200 H. More than R 200 I. Free - Subsidized by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A 0 - 15 B 16 - 20 C 21 - 23 D 26 - 30 E 31 - 40 F 41 - 50 C 51 - 60 H. 61 - 70 I. 77 - 80 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A 0 - 10 B 11 - 15 C 16 - 20 D 21 - 23 E 26 - 30 F 31 - 40 C 41 - 50 D 21 - 23 E 26 - 30 F 31 - 40 C 41 - 50 H. 51 - 60 L. More than 60</b></b>	18. What is your rental per squ	Jare metre?
B. R 51 - R 75 C. R 75 - R 100 D. R 101 - R 125 E. R 125 - R 130 F. R 151 - R 175 G. R 176 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 51 - 60 H. 61 - 70 J. 71 - 80 J. 81 - 90 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>Charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 H. 51 - 60 H. 51 - 60 L. More than 60</b></b>		
C. 87 5 - 8100 D. 8 101 - 8 125 E. 8 125 - 8 150 F. 8151 - 8175 G. 8176 - 8200 H. More than 8 200 L. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 51 - 60 H. 61 - 70 L. 171 - 80 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 H. 51 - 60 L. More than 60</b></b>		
D. R 101 - R 125 E. R 125 - R 150 F. R 151 - R 175 G. R 176 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 51 - 60 H. 46 1 - 70 J. 71 - 80 J. 81 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 23 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 L. More than 60</b></b>		
E. R 126 - R 150 F. R 151 - R 175 G. R 176 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 55 1 - 60 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 L. More than 60</b></b>		
F. R 151 - R 175 G. R 176 - R 200 L. More than R 200 L. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? <i>(codes 0190 to 0193 or 0161 to 0164 only)</i> A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 L. 41 - 50 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 E. 31 - 40 G. 41 - 50 H. 51 - 60 L. More than 60</b></b>	D. R 101 – R 125	
G. R 176 - R 200 H. More than R 200 I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 51 - 60 H. 61 - 70 I. 77 - 80 J. 81 - 90 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 I. More than 60</b></b>	E. R 126 – R 150	
H. More than R 200 I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms <u>per week</u> for consultations? (codes 0190 to 0193 or 0161 to 0164 only) A. 0 - 15 B. 16 - 20 C. 21 - 25 D. 26 - 30 E. 31 - 40 F. 41 - 50 G. 51 - 60 H. 61 - 70 I. 71 - 80 J. 81 - 90 K. 91 to 100 L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms <u>per week</u> for which you DO NOT <b>charge?</b> A. 0 - 10 B. 11 - 15 C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 I. More than 60</b></b>	F. R 151 – R 175	
I. Free - Subsidised by Hospital Group <b>19. What is the average number of patients you see in your consulting rooms per week for consultations?</b> (codes 0190 to 0193 or 0161 to 0164 only)         A. 0 - 15         B. 16 - 20         C. 21 - 25         D. 26 - 30         E. 31 - 40         F. 41 - 50         J. 81 - 90         K. 91 to 100         L. More than 100 <b>20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOT charge?</b> A. 0 - 10         B. 11 - 15         C. 16 - 20         D. 21 - 25         E. 26 - 30         F. 31 - 40         G. 41 - 50         H. 51 - 60         I. More than 60	G. R 176 – R 200	
I. Free - Subsidised by Hospital Group         19. What is the average number of patients you see in your consulting rooms per week for consultations? (codes 0190 to 0193 or 0161 to 0164 only)         A. 0 - 15         B. 16 - 20         C. 21 - 25         D. 26 - 30         E. 31 - 40         F. 41 - 50         O. 51 - 60         H. 61 - 70         J. 81 - 90         K. 91 to 100         L. More than 100         20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOT charge?         A. 0 - 10         B. 11 - 15         C. 16 - 20         D. 21 - 25         E. 26 - 30         F. 31 - 40         G. 41 - 50         H. 51 - 60         I. S1 - 60         I. More than 60	H More than R 200	
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<ul> <li>K. 91 to 100</li> <li>L. More than 100</li> </ul> 20. What is the average number of post-operative patient visits you do in-hospital AND at your consulting rooms per week for which you DO NOT charge? <ul> <li>A. 0 - 10</li> <li>B. 11 - 15</li> <li>C. 16 - 20</li> <li>D. 21 - 25</li> <li>E. 26 - 30</li> <li>F. 31 - 40</li> <li>G. 41 - 50</li> <li>H. 51 - 60</li> <li>L. More than 60</li> </ul>		
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C. 16 - 20 D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 I. More than 60	B. 11 – 15	
D. 21 - 25 E. 26 - 30 F. 31 - 40 G. 41 - 50 H. 51 - 60 I. More than 60		
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F. 31 – 40 G. 41 – 50 H. 51 – 60 I. More than 60		
G. 41 – 50 H. 51 – 60 I. More than 60		
H. 51 – 60 I. More than 60	F. 31 – 40	
l. More than 60	G. 41 – 50	
l. More than 60	H. 51 – 60	
j, not applicable / consulting practice		rantice
	J. Not applicable / consulting p	butt



21. What is the duration of your typical working day?
A. Less than 5 hours
B. 5 - 6 hours
C. 6 - 7 hours
D. 7 - 8 hours
E. 8 - 9 hours
F. 9 - 10 hours
G. 10 - 11 hours
H. 11 - 12 hours

Section 5: Productivity Information

#### 22. Do you generally work on weekends?

A. No I do not work over Weekends? B. Yes – 1 day per month C. Yes – 2 days per month D. Yes – 3 days per month

I. More than 12 hours

- E. Yes 4 days per month
- F. Yes 5 days per month
- G. Yes 6 days per month
- H. Yes more than 6 days per month

#### 23. Does your practice make use of locum services when you are on annual leave?

- A. Yes
- B. No

### 24. How many working days per year do you spend attending CPD activities?

- (excluding weekends and evenings) A. Nil
  - B. 1 day C. 2 days D. 3 days E. 4 days F. 5 days G. 6 days H. More than 6 days

#### 25. How many weeks' annual leave do you take per annum?

- A. Nil
- B. 1 week
- C. 2 weeks
- D. 3 weeks
- E. 4 weeks
- F. 5 weeks
- G. 6 weeks
- H. More than 6 weeks

#### 26. How many hours per day do you spend discussing patient care with hospital staff for which you DO NOT bill?

- A. Nil
- B. Up to 1 hour
- C. Up to 2 hours
- D. Up to 3 hours
- E. More than 3 hours

# 27. How many hours per day on average do you spend writing reports on patients, pre-authorisation chronic medication forms and review/completion of ICD-10 codes for which you cannot bill?

- A. Nil
- B. Up to 30 minutes
- C. Up to 1 hour
- D. Up to 2 hours
- E. Up to 3 hours
- F. More than 3 hours

#### 28. How much time per day do you spend travelling between your practice and the hospital where you admit patients, including emergency visits?

- A. Nil
- B. 30 minutes
- C. 60 minutes
- D. 90 minutes
- E. 120 minutes
- F. More than 120 minutes



```
29. How many theatre lists on average do you have per week
(morning = 1; afternoon = 1)
   A. 1
   B. 2
   C. 3
   D. 4
   E. 5
   F. 6
   G. 7
   H. 8
   I. Only a consulting practice
30. How much time per week on average do you spend seeing pharmaceutical or equipment reps?
   A. Nil
   B. 30 minutes
   C. 1 hour
   D. 2 hours
   E. 3 hours
Comments
                                                                                                                                           Complete 🗸
```

**3.** Salary Survey (online)

SALARY SURVEY	THE HERLIN DI CAL
Survey Details	
Practice Survey Introduction by Dr Mzukisi Grootboom	Why we need your financials by Dr Chris Archer
SAMA Pract > Cost Study	SAMA Pract > Cost Study
	commissioned Healthman, PPO Serve and Medical Practice Consulting (MPC) to conduct ractice on behalf of the organisation and its members. The purpose of the PCS is to private medical practice in 2017.
	ducted independently of SAMA, its board, its member committees, its members and/or endent third parties. The segregation of the PCS function from SAMA ensures that the or fair representation of research results.
The results of the PCS will be used to establish the health of private medical pract be able to operate sustainably in the future without intervention.	ces in South Africa and whether it can be expected that our private medical doctors will
We urge all medical doctors practicing in the private healthcare sector of South Af	rica to participate in the 2017 PCS.
Yours Faithfully,	
Dr Selaelo Mametja Acting General Manager South African Medical Association Tel 012 4812079 selaelom@samedical.org	
If you want to complete the survey manually, please click here to download t following email addresses: gpsurveys@healthman.co.za   surveys@healthman.	he survey. Once downloaded, please complete the survey and send it to one of the to za
To complete the Si	alary Survey online, click on the <b>Continue</b> button below to access the survey.



SALARY SURVEY		THE HEALTH OF TH
indicating that it has been selected and that your select Once you have completed the survey, you may subr highlighted in red upon submission, to assist you in co since your progress is saved during the process.	tion has been saved to the database. nit your results by clicking on the "Co mpleting the entire questionnaire. Onc	option/s that you wish to select. Once you have clicked an option, it will become green omplete" button at the end of the questionnaire. Any unanswered questions will be ice started, you may return at any time to complete the survey prior to the closing date nould you experience any problems with you internet connection. The Excel file may be
Practice Details Practice Name: Provider Name/s:		
MP Number	ionnaire:	
Please indicate your specialist discipline: e.g Paediatrician. Province Postal Code		
Contact Details		
Contact Number Email Address		
Increases Please indicate the past and expected salary increases yo	ur pratice applied:	
Staff Level Medical Staff	Last Increase - 2018	Projected Increase - 2019 %
Administrative Staff Support Staff	96 96	96

MED01 - Medical Doctors	The practice employs a full time medical doctor, as yourself (excludes partners and shareholders)
MED02 - Technologist/Ophthalmic Assistant/Medical Assistant	Responsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients
MED03 - Nursing Sister	A registered nurse responsible for providing support to the Specialist. Ensures examination / consulting room is stocked and prepared. May provide assistance during examination / consultation.
ADM01 - Practice Manager	Responsible for the overall, efficient management of the practice (generally in group practices or large practices).
ADM02 - Accountant	Responsible for financial management of the practice. Produces financial reports, ensures statutory payments are made. Responsible for debtor and creditors function. Does not include payment to an external accountant or audi
ADM03 - Invoicing Clerk (codes re. tariffs)	Responsible for varied financial and clerical duties such as invoicing patients, processing and recording payments routine banking / financial tasks.
ADM04 - Debtors Clerk (outstanding accounts)	Responsible for all aspects of the debtors function. This includes reconciling the appropriate list of outstanding accounts and following up on medical schemes and patients.
ADM05 - Front Office Administrator	Responsible for all clerical and secretarial functions. Provides personal assistance to the medical specialist. Does invoicing and outstanding accounts.
ADM06 - Receptionist / Telephonist	Responsible for operating switchboard, receiving and directing patients and keeping records or messages.
SUP01 - Tea Lady / Cleaner	Responsible for providing beverages to employees and visitors. Clears away and cleans work areas. Responsible fo cleaning material and a clean environment by cleaning offices.
SUP02 - Janitor / Gardener	Responsible for general maintenance in and around the building (DIY repairs) and/or maintaining the gardens.
OTH01 - Other	Please define, Any position not included in the above. (Please add all other positions in a separate line)

#### **Total Package & Short Term Incentives**

"Please provide the following details for each person matching a role description contained in Point 3. Position Descriptions above. If there is more than one incumbent in a position, please provide the details of all incumbents."

Years Employed in Practice	Position Number	Gross Monthly Salary	Short term incentives paid during last 12 months (Rand)	Total Package	
	Please select 🔻				
+ -					
					Complete 🗸



4. Salary Survey (excel)

	Iting	Integ	rated Clinica	PRINT	DOINT DU COU
2017/18				SURVEY	PRINT BLAN
Practice Salary S	urvey			SAVE	EMAIL
QUESTIONNAIR	₹E				
. Practice Details					
Practice Name:					
Provider Name/s:					
MP Number/s (at least one valid professional number is required):					
Name and designation of person completing the questionnaire:					
Please indicate your specialist discipline: e.g Paediatrician, ENT, etc.					
Please indicate your Province					
Please indicate your Postal Code					
ontact Details					
Telephone					
E-mail address					
eturn Survey to:					
1. Email to surveys@healthman.co.za by clicking the EMAIL button above or					
2. Fax to 011 782 0270					
Medical Staff		t /o merease -	2017	Projected %	increase - 2018
Administrative Staff Support Staff Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required.	nthe Position				
Administrative Staff Support Staff B. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i	nthe Position				increase - 2018 npoyees than th
Administrative Staff Support Staff B. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required.	nthe Position			ou have more en Short term	npoyees than ti Total Packaş
Administrative Staff Support Staff . Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than t Total Packaş
Administrative Staff Support Staff . Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff . Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb . MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) . MED02 - Technologist/Ophthalmic Assistant/Medical Assistant	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than t Total Packaş
Administrative Staff Support Staff . Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb . MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) . MED02 - Technologist/Ophthalmic Assistant/Medical Assistant	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than t Total Packaş
Administrative Staff Support Staff Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) MED02 - Technologist/Ophthalmic Assistant/Medical Assistant esponsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff Support Staff S. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) MED02 - Technologist/Ophthalmic Assistant/Medical Assistant esponsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients MED03 - Nursing Sister registered nurse responsible for providing support to the Specialist. Ensures examination / consulting room is	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support S	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support S	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff S. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb . MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) . MED02 - Technologist/Ophthalmic Assistant/Medical Assistant esponsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients . MED03 - Nursing Sister . registered nurse responsible for providing support to the Specialist. Ensures examination / consulting room is tocked and prepared. May provide assistance during examination / consultation. . ADM01 - Practice Manager esponsible for the overall, efficient management of the practice (generally in group practices or large practices).	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff 3. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb . MED01 - Medical Doctors he practice employs a full time medical doctor, as yourself (excludes partners and shareholders) . MED02 - Technologist/Ophthalmic Assistant/Medical Assistant esponsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients . MED03 - Nursing Sister registered nurse responsible for providing support to the Specialist. Ensures examination / consulting room is tocked and prepared. May provide assistance during examination / consultation. . ADM01 - Practice Manager esponsible for the overall, efficient management of the practice (generally in group practices or large practices). . ADM02 - Accountant	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff Support Staff S. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If there is more than one incumbent in a position, please provide the details of each incumb If the practice employs a full time medical doctor, as yourself (excludes partners and shareholders) If the practice employs a full time medical doctor, as yourself (excludes partners and shareholders) If the practice employs a full time medical tests on patients as an assistant helping Doctors with patients If the provide and prepared. May provide assistance during examination / consultation. If the overall, efficient management of the practice (generally in group practices or large practices). If the overall, efficient management of the practice (generally in group practices or large practices). If the overall details of the details of the practice. Produces financial reports, ensures statutory payments are tade. Responsible for debtor and cred	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than ti Total Packaş
Administrative Staff Support Staff 3. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required. If there is more than one incumbent in a position, please provide the details of each incumb I. MED01 - Medical Doctors The practice employs a full time medical doctor, as yourself (excludes partners and shareholders) 2. MED02 - Technologist/Ophthalmic Assistant/Medical Assistant Responsible for samples testing, other medical tests on patients as an assistant helping Doctors with patients 3. MED03 - Nursing Sister Aregistered nurse responsible for providing support to the Specialist. Ensures examination / consulting room is tocked and prepared. May provide assistance during examination / consultation. 3. ADM01 - Practice Manager Responsible for the overall, efficient management of the practice (generally in group practices or large practices). 5. ADM02 - Accountant Responsible for financial management of the practice. Produces financial reports, ensures statutory payments are nade. Responsible for debtor and creditors function. Does not include payment to an external accountant or suditor.	nthe Position ent. Years employed at	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	
Administrative Staff Support Staff 3. Position Descriptions, Total Package & Short Term Incentives Please provide the following details for each person matching a role description contained i space provided, please use as many survey forms as required.	ent. Years employed at practice	Descriptions Number of	below. Should y Gross Monthly	ou have more en Short term incentives paid during last 12	npoyees than t Total Packa



7. ADM04 - Debtors Clerk (outstanding accounts)			
esponsible for all aspects of the debtors function. This includes reconciling the appropriate list of outstanding ccounts and following up on medical schemes and patients.			
8. ADM05 - Front Office Administrator			
Responsible for all clerical and secretarial functions. Provides personal assistance to the medical specialist. Does			
invoicing and outstanding accounts.			
9. ADM06 - Receptionist / Telephonist			
Responsible for operating switchboard, receiving and directing patients and keeping records or messages.			
10. SUP01 - Tea Lady / Cleaner			
Responsible for providing beverages to employees and visitors. Clears away and cleans work areas. Responsible for			
cleaning material and a clean environment by cleaning offices.			
11. SUP02 - Janitor / Gardener			
Responsible for general maintenance in and around the building (DIY repairs) and/or maintaining the gardens.			
12. OTH01 - Other			
Please define, Any position not included in the above			
TOTALS			

#### Definition of Terms

Basic Salary is the fixed guaranteed all inclusive payment made to an employee on a monthly basis. Cost to Practice Package.

Short term incentive payments are the annual individual non-guaranteed bonus payments made in respect of an individual or team and refer to incentives that are applicable for up to one year, bonus and commissions. These incentive payments would include cash payments that are awarded in recognition of performance. An example would be a % paid for debtors clerk's efficient debt collection. This includes a fixed bonus and/or 13th cheque.

Total Package is the total annual cost to a practice of employing an incumbent. The cost includes the total annual salary / fixed guaranteed cash payment made to an employee, typically monthly (i.e. basic salary), plus non-cash fringe benefits. Typically these include company car; pension or provident fund and medical aid contributions; group life and accident insurance; practice assistance or subsidies; low interest loans and any other benefits.

Thank you for taking the time to complete the questionnaire.



**5.** Financial Survey

2017/18		RINT PRINT BLANK
Financial Survey		
QUESTIONNAIRE	S	AVE EMAIL
L. Practice Details		
Doctor / Practice Name:		
Number of Doctors in Practice:		
MP Number/s (please use at least one Provider's Number):		
Name and designation of person completing the questionnaire:		
Please indicate your specialist discipline: e.g Paediatrician, ENT, etc.		
Please indicate your Province		
Please indicate your Postal Code		
Contact Details		
Telephone		
E-mail address		
E-mail address		
E-mail address	2016 203	17
	2016 203	17
E-mail address Please indicate with an "X" the Financial Year that is included in this submission	2016 20	17
Please indicate with an "X" the Financial Year that is included in this submission	2016 203	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or	2016 20	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270	2016 203	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270	2016 20	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270 NOTES FOR COMPLETION	2016 20	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270 NOTES FOR COMPLETION 1. This survey consists of 2 printed pages on one working sheet.	2016 20	17
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270 NOTES FOR COMPLETION 1. This survey consists of 2 printed pages on one working sheet. 2. Please ensure both pages are completed.		
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270 NOTES FOR COMPLETION 1. This survey consists of 2 printed pages on one working sheet. 2. Please ensure both pages are completed. 3. Alternatively you may email or fax a copy of your last Audited Financials, Management Ac		
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to:  1. Email to surveys@healthman.co.za by clicking the EMAIL button above or  2. Fax to 011 782 0270 NOTES FOR COMPLETION  . This survey consists of 2 printed pages on one working sheet.  . Please ensure both pages are completed.  3. Alternatively you may email or fax a copy of your last Audited Financials, Management Ac Statement to the above information.  . If you prefer to use this template the document must first be saved in excel, completed an	counts or Expenditure	Section of your Incom cated email address.
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to:  1. Email to surveys@healthman.co.za by clicking the EMAIL button above or  2. Fax to 011 782 0270 NOTES FOR COMPLETION  . This survey consists of 2 printed pages on one working sheet Please ensure both pages are completed Alternatively you may email or fax a copy of your last Audited Financials, Management Ac Statement to the above information If you prefer to use this template the document must first be saved in excel, completed an may also use the print friendly PDF version, complete it by hand, scan & email of fax it to the	counts or Expenditure d returned to the indi indicated fax number.	Section of your Incom cated email address.
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to:  1. Email to surveys@healthman.co.za by clicking the EMAIL button above or  2. Fax to 011 782 0270 NOTES FOR COMPLETION  . This survey consists of 2 printed pages on one working sheet.  . Please ensure both pages are completed.  3. Alternatively you may email or fax a copy of your last Audited Financials, Management Ac Statement to the above information.  . If you prefer to use this template the document must first be saved in excel, completed an nay also use the print friendly PDF version, complete it by hand, scan & email of fax it to the function should pertain to your 2016 or 2017 Financial year, ONLY.	counts or Expenditure d returned to the indi indicated fax number.	Section of your Incom cated email address.
Please indicate with an "X" the Financial Year that is included in this submission Return Survey to: 1. Email to surveys@healthman.co.za by clicking the EMAIL button above or 2. Fax to 011 782 0270 NOTES FOR COMPLETION	counts or Expenditure d returned to the indi indicated fax number. to test reasonability of	Section of your Incom cated email address.



Expenditure for the Financial Year (12 Months) Ended	R
Accounting and auditing (Paid to an external company)	
Advertising/Promotion/Marketing/Entertainment	
Assistant/Consultant/Locum fees	
Bad debts	
Bank costs (Exclude overdraft interest)	
Computer expenses/Internet & ADSL (Excluding Software License Fees)	
Congress expenses - Local (Includes CPD & other training expenses)	
<ul> <li>International (Includes CPD &amp; other training expenses)</li> </ul>	
Consumables - materials (NOT recovered from patient)	
<ul> <li>medicines (NOT recovered from patient)</li> </ul>	
<ul> <li>materials /medicines (Recovered from patient)</li> </ul>	
Credit Card Transaction Costs / Commission	
Debt Collection Fees (Not included as Legal Fees)	
Donations	
Equipment costs	
* Finance charges	
* Maintenance	
* Rental	
* Depreciation	
nsurance (Exclude MPS & Personal)	
Interest - overdraft (Practice overdraft only)	
ournals (For Professional Purposes)	
Legal Fees (Excluding debt collection)	
Malpractice Insurance (MPS, Alexander Forbes, AON, Ethiqal by Constantia Insurers, NatMed, etc)	
Motor vehicle and travelling expenses	
Office expenses	
* Rental	
* Electricity and Water	
* Cleaning/Laundry and sundry office	
* Maintenance (exclude equipment)	
* Medical waste removal	
Salaries (Includes UIF, PAYE, Medical Aid and Pension)	1
* Reception	
* Accounting	
* Credit Control / Billing	
* Practice Manager	
* Other Administration Staff	
* Medical / Nursing Staff	
* Cleaning / Messenger / Gardening Staff	
* Staff dedicated to Specialist Equipment	
* Other Salary Related Expenses (e.g. Skills Development Levies)	
Security expenses (Alarms and armed response)	
Software license fees (e.g. HealthFocus, HealthBridge, Medsolve, Switch)	
Stationery and Printing	
Subscriptions (HPCSA, SAMA, Pofesional Societies, Management Groups & Other Professional Oranisations)	
Telephone, Postage, Fax, Paging and Cell phone	
Uniforms and Protective clothing	
Other/Sundry (detail)	
Management fees	
andnagement rees	

Thank you for taking the time to complete the questionnaire.



## **Annexure E – List of Doctor Disciplines Included in the Study**

The following disciplines were include in the study, shown with their BHF practice type.

Paediatricians
Physicians
Plastic Surgeons
Psychiatrists
Pulmonologists
Rheumatologists
Urologists

Due to lower participation rates, practice setup and cost similarities some of the disciplines were grouped together. These include:

044 042 024 036	Cardio Thoracic Surgeons General Surgeons Neuro Surgeons Plastic Surgeons	»	Consolidated General Surgeons
033 032	Paediatric Cardiologists Paediatricians	»	Consolidated Paediatricians
021 012 019 020 018 017 031	Cardiologists Dermatologists Gastroenterologists Neurologists Physicians Pulmonologists Rheumatologists	»	Consolidated Physicians

## **Annexure F – Financial Survey Results per Province**

Note that the National Average of the Operating costs are based on all provinces. Only the results of provinces with 10 or more participants have been included in this study.

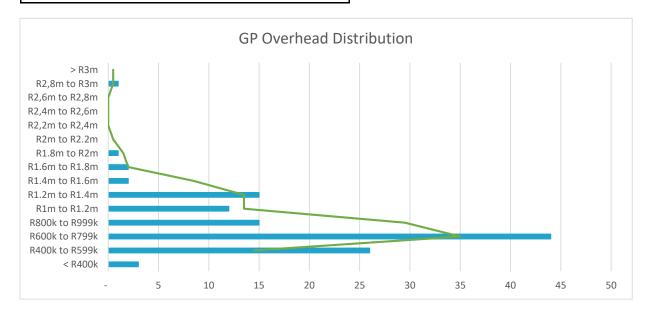


Annexure F	19	25	20	16	30	
General Practitioners		Provincial				
Questanda	National				Fuer Chester	
Overheads	National	Gauteng	Western Cape	Eastern Cape	Kwazulu Natal	Free State
Description	Average		R	_		
Description Personnel costs	(Provider)	R	ĸ	R	R	R
Indirect labour costs	438,599	463,116	421,886	456,064	338,928	434,91
Salary related levies & taxes	10,016	23,179	8,231	15,804	8,220	2,27
Assistant/Locum fees	10,010	23,179	0,231	15,604	0,220	2,21
Professional dues & continuing education	22,026	17,143	18,543	16,763	42,593	17,82
Protective clothing and uniforms	1,477	356	312	647	1,931	3,51
Premises	1,4//	550	512	047	1,931	5,51
Rental of space	103,064	174,639	124,196	78,453	42,269	89,07
Building maintenance & repairs	9,638	9,317	8,971	11,585	6,182	7,55
Services	22,073	21,775	18,172	18,025	5,939	34.13
Medical waste removal and cleaning	7,664	10,268	4,969	4,291	6,961	10,87
Security	4,361	6,592	2,548	3,359	8,055	3,70
ractice Management & Administration	4,501	0,332	2,540	3,333	0,055	3,70
Accounting, audit and management fees	17,077	24,255	11,210	14,974	14,159	21,72
Advertising & marketing	9,129	6,873	10,737	6,406	6,225	11,75
EDI and medical scheme administration fees	5,125	0,070	10,757	0,400	0,225	11,75
Software licensing & support	33,777	36,273	28,282	20,560	42,750	41,41
Communication costs	32,189	39,076	32,138	23,739	28,585	29.60
Legal expenses	645	1,494	52,150	1,096	-	23,00
Debt Collection Fees	2,155	255	2,808	486	302	4,59
Postage and courier services	2,155	200	2,000	400	502	4,55
Printing and stationery	13,401	15,912	13,126	12,591	9.898	12,05
Transport costs	18,043	27,473	18,642	4,230	9,398	27,94
inancing & Insurance costs	10,043	27,473	10,042	4,200	5,550	27,54
Bank charges & interest	20,474	19,900	25,637	12,174	11,323	25,61
Credit card commission	5,573	15,255	424	7,285	6,671	2,10
Bad debt costs	-				-	
Practice risk insurance	19,729	24,845	22,536	12,843	20,747	20,06
Malpractice risk insurance	21,254	7,947	10,895	12,006	62,009	19,60
ndirect material	849	,,547	426	12,000	2,677	1,60
undry expenses	045	-	420	-	2,011	1,00
Donations	2,520	4,429	747	188	2,061	5,45
General office expenses	12,375	27,102	2,444	19,945	24,665	3,84
tandard Equipment	30.093	24,291	25,714	22.638	47.892	35,20
	30,033	24,231	23,714	22,330	47,552	33,20
OTAL	858,201	1.001.766	813,593	776,151	750.441	866.70

NOTE

GP Overhead Distribution			
Minimum	356,658		
10th Percentile	544,070		
25th Percentile	604,798		
Mean	739,171		
75th Percentile	1,046,306		
90th Percentile	1,333,060		
Max	2,861,020		

GP Overhead Distribution	
< R400k	3
R400k to R599k	26
R600k to R799k	44
R800k to R999k	15
R1m to R1.2m	12
R1.2m to R1.4m	15
R1.4m to R1.6m	2
R1.6m to R1.8m	2
R1.8m to R2m	1
R2m to R2.2m	-
R2,2m to R2,4m	-
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	1
> R3m	-
Total	121



Anaesthesiology Overheads Description Personnel costs Indirect labour costs Salary related levies & taxes Assistant/Locum fees	National Average (Provider) 223,078
Description           Personnel costs           Indirect labour costs           Salary related levies & taxes	Average (Provider)
Description           Personnel costs           Indirect labour costs           Salary related levies & taxes	Average (Provider)
Personnel costs Indirect labour costs Salary related levies & taxes	(Provider)
Personnel costs Indirect labour costs Salary related levies & taxes	
Indirect labour costs Salary related levies & taxes	223,078
Salary related levies & taxes	223,078
Assistant/Locum fees	-
	-
Professional dues & continuing education	29,024
Protective clothing and uniforms	390
Premises	
Rental of space	10,254
Building maintenance & repairs	7,261
Services	4,653
Medical waste removal and cleaning	1,887
Security	2,946
Practice Management & Administration	
Accounting, audit and management fees	28,594
Advertising & marketing	14,665
EDI and medical scheme administration fees	
Software licensing & support	14,401
Communication costs	21,468
Legal expenses	70
Debt Collection Fees	373
Postage and courier services	
Printing and stationery	3,185
Transport costs	56,812
Financing & Insurance costs	
Bank charges & interest	14,527
Credit card commission	20
Bad debt costs	-
Practice risk insurance	5,633
Malpractice risk insurance	49,314
Indirect material	1,795
Sundry expenses	1,755
Donations	2,000
General office expenses	1,599
Standard Equipment	15,545

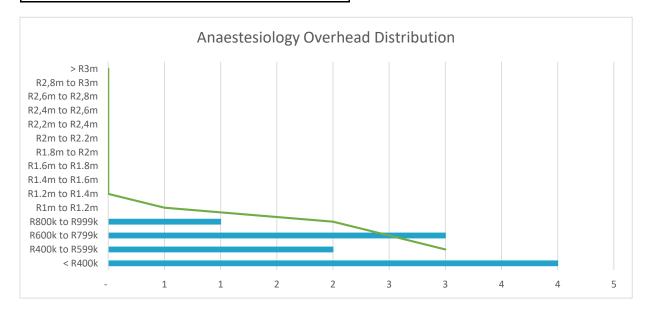
### TOTAL

509,494

### NOTE

Anaestesiology Overhead Distributio	n
Minimum	256,129
10th Percentile	262,689
25th Percentile	358,538
Mean	508,048
75th Percentile	641,825
90th Percentile	684,617
Max	914,164

Anaestesiology Overhead	Distribution
< R400k	4
R400k to R599k	2
R600k to R799k	3
R800k to R999k	1
R1m to R1.2m	-
R1.2m to R1.4m	-
R1.4m to R1.6m	-
R1.6m to R1.8m	-
R1.8m to R2m	-
R2m to R2.2m	-
R2,2m to R2,4m	-
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	-
> R3m	-
Total	10



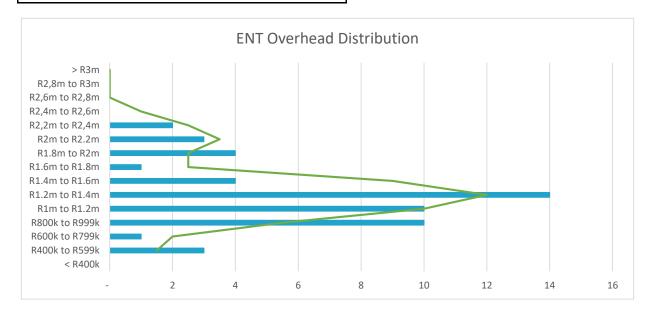
Annexure F		18	10	11	
ENT		<u>Provincial</u>			
Overheads	National	Gauteng	Western Cape	Kwazulu Natal	
	Average				
Description	(Provider)	R	R	R	
Personnel costs					
Indirect labour costs	622,856	652,233	623,648	568,771	
Salary related levies & taxes	14,581	19,594	7,358	24,395	
Assistant/Locum fees	-	-	-	-	
Professional dues & continuing education	58,479	66,406	44,608	55,358	
Protective clothing and uniforms	2,404	2,589	1,253	2,262	
Premises					
Rental of space	78,944	72,803	92,388	79,665	
Building maintenance & repairs	13,555	16,584	2,761	10,589	
Services	9,807	11,100	3,569	17,027	
Medical waste removal and cleaning	7,328	6,794	4,477	7,858	
Security	3,870	6,385	1,500	1,268	
Practice Management & Administration					
Accounting, audit and management fees	44,707	44,824	32,616	42,587	
Advertising & marketing	19,634	29,081	18,743	15,960	
EDI and medical scheme administration fees					
Software licensing & support	30,754	22,740	24,827	19,821	
Communication costs	55,906	62,123	48,912	62,110	
Legal expenses	1,401	3,898	75	179	
Debt Collection Fees	10,791	12,039	5,675	6,390	
Postage and courier services					
Printing and stationery	22,166	29,927	13,239	14,817	
Transport costs	52,075	50,006	51,099	49,914	
Financing & Insurance costs					
Bank charges & interest	35,698	40,448	27,830	40,790	
Credit card commission	3,722	532	6,433	6,663	
Bad debt costs	-	-	-	-	
Practice risk insurance	41,710	53,835	22,846	31,487	
Malpractice risk insurance	43,913	47,429	49,898	57,207	
Indirect material	2,468	1,618	5,969	770	
Sundry expenses		•			
Donations	2,704	178	1,386	8,658	
General office expenses	5,384	9,685	3,609	994	
Standard Equipment	97,846	96,980	61,332	119,899	
TOTAL	1,282,704	1,359,831	1,156,049	1,245,439	
	1,202,704	1,333,031	1,130,049	1,273,433	

#### TOTAL

NOTE

ENT Overhead Distribution			
Minimum	528,227		
10th Percentile	836,799		
25th Percentile	990,899		
Mean	1,235,160		
75th Percentile	1,411,845		
90th Percentile	1,956,124		
Max	2,226,237		

ENT Overhead Distribu	tion
< R400k	-
R400k to R599k	3
R600k to R799k	1
R800k to R999k	10
R1m to R1.2m	10
R1.2m to R1.4m	14
R1.4m to R1.6m	4
R1.6m to R1.8m	1
R1.8m to R2m	4
R2m to R2.2m	3
R2,2m to R2,4m	2
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	-
> R3m	-
Total	52



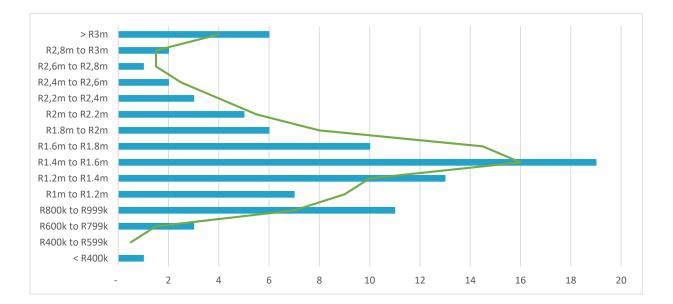
	<u>Annexure F</u>		18	31	20
	Consolidated Surgical		Provincial		
	Overheads	National	Gauteng	Western Cape	Kwazulu Nata
		Average			
	Description	(Provider)	R	R	R
Personnel					
	Indirect labour costs	760,296	740,699	780,982	722,526
	Salary related levies & taxes	15,555	26,884	13,490	16,536
	Assistant/Locum fees	-	-	-	-
	Professional dues & continuing education	52,134	70,345	49,864	61,832
	Protective clothing and uniforms	2,468	2,622	2,998	2,298
Premises					
	Rental of space	94,115	70,875	112,886	54,688
	Building maintenance & repairs	18,783	11,414	21,885	10,159
	Services	12,589	19,815	10,498	12,258
	Medical waste removal and cleaning	14,100	8,004	23,114	3,372
	Security	2,119	1,419	1,689	1,976
Practice M	anagement & Administration				
	Accounting, audit and management fees	42,293	51,403	42,034	20,155
	Advertising & marketing	33,521	37,593	45,703	15,827
	EDI and medical scheme administration fees				
	Software licensing & support	65,522	59,703	77,277	65,736
	Communication costs	57,215	75,927	55,958	35,990
	Legal expenses	2,749	-	2,863	5,285
	Debt Collection Fees	5,636	17,713	2,146	3,427
	Postage and courier services		· · · ·	-	-
	Printing and stationery	23,342	35,354	23,060	15,237
	Transport costs	54,510	46,754	43,209	53,600
Financing 8	& Insurance costs				
	Bank charges & interest	21,512	15,901	25,028	23,068
	Credit card commission	5,749	8,655	7,671	4.612
	Bad debt costs	-	-	-	-
	Practice risk insurance	38,983	53,244	36,516	43,493
	Malpractice risk insurance	152.104	182,976	156,638	136,915
Indirect ma		1,663	495	1,656	1,864
Sundry exp		,		,,	,
	Donations	5,505	7,168	2,382	6,735
	General office expenses	12,952	8,420	16,542	5,658
Standard E		122,176	177,797	118,306	89,661
TOTAL		1.617.593	1.731.179	1.674.398	1.412.907

NOTE

Consolidated General Surgery Cost Model 2018-04-09 by: HealthMan (Pty) Ltd

Consolidated General Surgery Overhead Distribution				
Minimum	302,847			
10th Percentile	907,897			
25th Percentile	1,204,559			
Mean	1,424,681			
75th Percentile	1,971,136			
90th Percentile	2,623,558			
Max	3,494,547			

Consolidated General Surgery Ove	rhead Distribution
< R400k	1
R400k to R599k	-
R600k to R799k	3
R800k to R999k	11
R1m to R1.2m	7
R1.2m to R1.4m	13
R1.4m to R1.6m	19
R1.6m to R1.8m	10
R1.8m to R2m	6
R2m to R2.2m	5
R2,2m to R2,4m	3
R2,4m to R2,6m	2
R2,6m to R2,8m	1
R2,8m to R3m	2
> R3m	6
Total	89



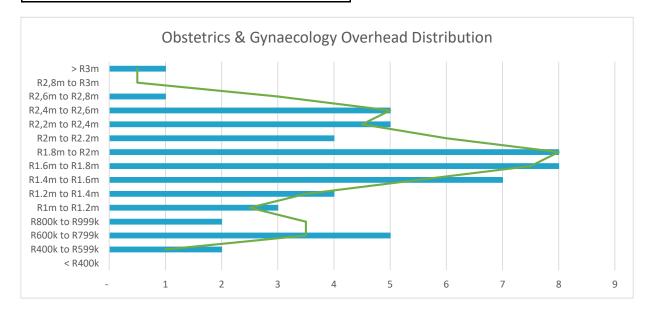
<u>Annexure F</u>		22	13
Obsterics & Gynaecology		<u>Provincial</u>	
Overheads	National	Contona	Mostow Cono
Overneaus		Gauteng	Western Cape
Description	Average		
Description Personnel costs	(Provider)	R	R
Indirect labour costs	736,733	830,789	548,774
Salary related levies & taxes	14,458	23,765	7,406
Assistant/Locum fees	14,438	23,703	7,400
Professional dues & continuing education	58,563	62,393	60,019
Protective clothing and uniforms	2,195	2,528	196
Premises	2,135	2,520	190
Rental of space	62,677	58,517	67,375
Building maintenance & repairs	10,846	16,197	6,484
Services	10,966	7,675	6,817
Medical waste removal and cleaning	8,501	10,498	8,307
Security	3,161	1,894	2,199
Practice Management & Administration	3,101	1,094	2,199
Accounting, audit and management fees	48,936	56,348	38,203
Advertising & marketing	24,576	24,691	42,901
EDI and medical scheme administration fees	24,370	24,091	42,501
Software licensing & support	39,519	39,048	44,917
Communication costs	53,707	64,198	39,511
Legal expenses	890	198	718
Debt Collection Fees	6,944		974
	0,944	12,709	974
Postage and courier services Printing and stationery	21 656	20.266	16 / 01
	21,656	29,366	16,481
Transport costs	42,475	38,361	16,264
Financing & Insurance costs	47.502	F9 41C	F0 272
Bank charges & interest	47,563	58,416	50,273
Credit card commission Bad debt costs	11,099	12,302	16,513
	-	-	-
Practice risk insurance	52,048	52,736	71,579
Malpractice risk insurance	297,380	326,121	179,149
Indirect material Sundry expenses	1,921	397	2,914
	1 722	1 247	1 240
Donations	1,722	1,347	1,340
General office expenses Standard Equipment	8,011	8,847	3,382
Standard Equipment	106,244	131,118	95,170
TOTAL	1,672,791	1,870,458	1,327,864

### TOTAL

## NOTE

<b>Obstetrics &amp; Gynaecology Overhead Distribution</b>			
Minimum	521,853		
10th Percentile	756,346		
25th Percentile	1,242,713		
Mean	1,739,151		
75th Percentile	2,077,978		
90th Percentile	2,479,823		
Max	3,132,429		

Obstetrics & Gynaecology Overho	ead Distribution
< R400k	-
R400k to R599k	2
R600k to R799k	5
R800k to R999k	2
R1m to R1.2m	3
R1.2m to R1.4m	4
R1.4m to R1.6m	7
R1.6m to R1.8m	8
R1.8m to R2m	8
R2m to R2.2m	4
R2,2m to R2,4m	5
R2,4m to R2,6m	5
R2,6m to R2,8m	1
R2,8m to R3m	-
> R3m	1
Total	55
-	

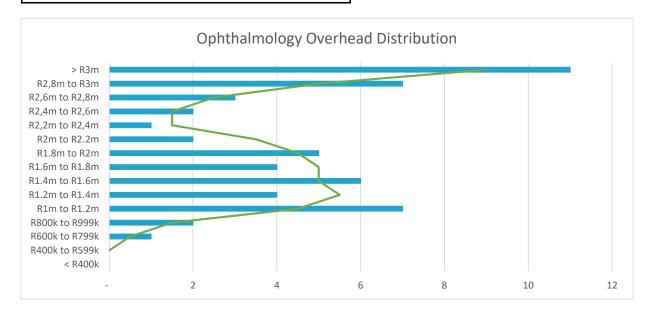


Annexure F		19	13
Ophthalmology		<u>Prov</u>	incial
Overheads	National	Western Cape	Kwazulu Natal
	Average		
Description	(Provider)	R	R
Personnel costs			
Indirect labour costs	965,348	879,768	860,001
Salary related levies & taxes	38,054	37,436	87,534
Assistant/Locum fees	-	-	-
Professional dues & continuing education	79,244	95,456	77,024
Protective clothing and uniforms	5,326	4,880	6,777
Premises			
Rental of space	204,266	187,648	80,370
Building maintenance & repairs	21,554	16,457	13,483
Services	28,259	43,005	17,980
Medical waste removal and cleaning	11,898	12,547	3,744
Security	6,034	6,742	5,158
Practice Management & Administration			
Accounting, audit and management fees	51,289	39,201	64,028
Advertising & marketing	33,141	26,830	38,226
EDI and medical scheme administration fees			
Software licensing & support	48,648	51,103	38,311
Communication costs	64,831	61,584	47,225
Legal expenses	1,547	326	231
Debt Collection Fees	1,286	2,664	1,154
Postage and courier services	,	,	, -
Printing and stationery	28,902	30,177	18,738
Transport costs	54,161	33,735	86,600
Financing & Insurance costs		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Bank charges & interest	41,542	37,303	30,822
Credit card commission	7,029	6,708	3,001
Bad debt costs	-	-	-
Practice risk insurance	48,676	37,492	50,948
Malpractice risk insurance	50,917	46,924	44,676
Indirect material	3,167	5,281	815
Sundry expenses	0,207	0,202	
Donations	6,569	3,293	10,303
General office expenses	5,282	7,655	663
Standard Equipment	415,179	379,582	387,941
TOTAL	2 222 452	2 052 700	4 075 750
TOTAL	2,222,150	2,053,798	1,975,752

# NOTE

Ophthalmology Overhead Distribution		
Minimum	740,428	
10th Percentile	1,110,020	
25th Percentile	1,399,609	
Mean	1,928,841	
75th Percentile	2,930,601	
90th Percentile	3,445,763	
Max	5,679,462	

Ophthalmology Overhead	Distribution
< R400k	-
R400k to R599k	-
R600k to R799k	1
R800k to R999k	2
R1m to R1.2m	7
R1.2m to R1.4m	4
R1.4m to R1.6m	6
R1.6m to R1.8m	4
R1.8m to R2m	5
R2m to R2.2m	2
R2,2m to R2,4m	1
R2,4m to R2,6m	2
R2,6m to R2,8m	3
R2,8m to R3m	7
> R3m	11
Total	55

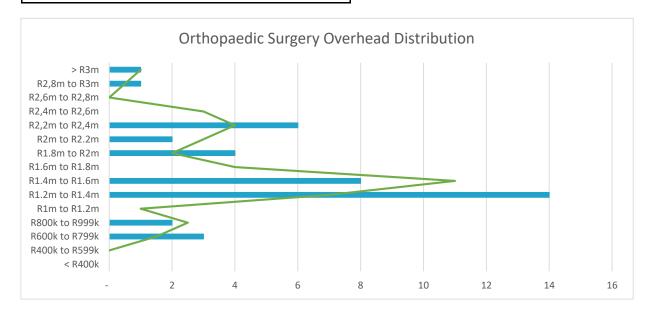


Annexure F		15	13	
Orthopaedic Surgery	Orthopaedic Surgery		Provincial	
Overheads	National	Western Cape	Kwazulu Natal	
	Average	_		
Description	(Provider)	R	R	
Personnel costs	010.010	002.466	674.402	
Indirect labour costs	818,919	883,166	671,102	
Salary related levies & taxes	12,653	5,973	22,045	
Assistant/Locum fees	-	-	-	
Professional dues & continuing education	52,736	59,829	56,852	
Protective clothing and uniforms	4,756	925	4,501	
Premises				
Rental of space	87,330	105,506	54,120	
Building maintenance & repairs	14,047	25,758	8,605	
Services	14,541	19,581	3,908	
Medical waste removal and cleaning	7,861	6,184	9,321	
Security	3,130	3,027	1,683	
Practice Management & Administration				
Accounting, audit and management fees	53,538	52,067	41,676	
Advertising & marketing	33,989	43,900	36,307	
EDI and medical scheme administration fees				
Software licensing & support	42,645	40,365	51,334	
Communication costs	60,267	49,596	57,383	
Legal expenses	1,068	1,095	1,065	
Debt Collection Fees	14,938	32,361	488	
Postage and courier services				
Printing and stationery	16,459	18,839	16,003	
Transport costs	58,472	55,530	51,550	
Financing & Insurance costs				
Bank charges & interest	26,918	17,974	14,069	
Credit card commission	7,337	13,179	552	
Bad debt costs	-	-	-	
Practice risk insurance	24,389	14,096	35,793	
Malpractice risk insurance	190,290	171,139	175,682	
Indirect material	865	16	303	
Sundry expenses				
Donations	1,910	816	662	
General office expenses	15,025	36,339	4,500	
Standard Equipment	43,672	39,536	55,645	
		4 600 76 7		
TOTAL	1,607,757	1,696,796	1,375,149	

# NOTE

Orthopaedic Surgery Overhead Distribution			
Minimum	614,687		
10th Percentile	972,220		
25th Percentile	1,213,880		
Mean	1,491,200		
75th Percentile	1,961,401		
90th Percentile	2,323,020		
Max	3,643,581		

Orthopaedic Surgery Overhead Distrib	oution
< R400k	-
R400k to R599k	-
R600k to R799k	3
R800k to R999k	2
R1m to R1.2m	-
R1.2m to R1.4m	14
R1.4m to R1.6m	8
R1.6m to R1.8m	-
R1.8m to R2m	4
R2m to R2.2m	2
R2,2m to R2,4m	6
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	1
> R3m	1
Total	41

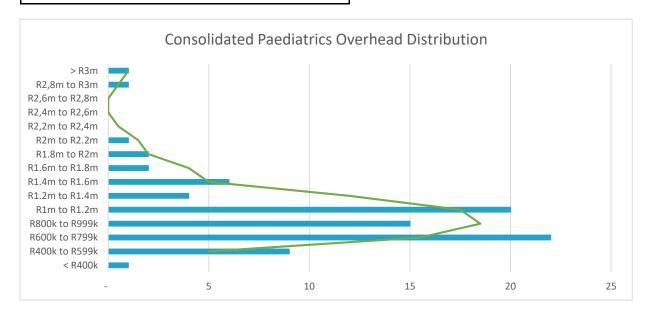


Annexure F		32	23	12
Consolidated Paediatrics			Provincial	
Overheads	National	Gauteng	Western Cape	Free State
	Average			
Description	(Provider)	R	R	R
Personnel costs				
Indirect labour costs	487,128	514,912	449,442	388,937
Salary related levies & taxes	8,458	4,704	18,150	-
Assistant/Locum fees	-	-	-	-
Professional dues & continuing education	41,198	51,039	29,337	37,649
Protective clothing and uniforms	3,458	2,901	3,522	7,042
Premises				
Rental of space	75,207	69,357	60,348	60,818
Building maintenance & repairs	6,697	4,128	7,678	14,654
Services	13,230	14,183	5,640	17,267
Medical waste removal and cleaning	10,173	11,962	10,275	12,467
Security	3,811	4,447	2,556	1,996
Practice Management & Administration				^
Accounting, audit and management fees	38,620	44,828	37,029	30,127
Advertising & marketing	15,623	16,210	21,956	6,958
EDI and medical scheme administration fees		-		
Software licensing & support	32,252	27,963	45,241	13,375
Communication costs	41,807	48,016	43,311	30,536
Legal expenses	1,747	3,960	350	1,000
Debt Collection Fees	15,315	27,792	11,674	2,000
Postage and courier services				_,
Printing and stationery	13,778	17,157	9,292	5,836
Transport costs	44,334	58,347	38,424	24,648
Financing & Insurance costs	,			,e .e
Bank charges & interest	18,510	23,595	18,460	7,186
Credit card commission	4,240	1,200	2,944	13,650
Bad debt costs	.,=	_,	_,	
Practice risk insurance	20,226	21,233	23,837	3,702
Malpractice risk insurance	35,857	23,360	37,642	47,121
Indirect material	2,805	3,046	2,938	2,109
Sundry expenses	2,005	0,010	2,500	2,205
Donations	4,406	3,991	6,997	2,033
General office expenses	6,808	9,002	7,551	362
Standard Equipment	58,488	48,457	41,001	99,168
	,	, -•,	,- •-	,200
TOTAL	1,004,176	1,055,790	935,596	830,640

NOTE

Consolidated Paediatrics Overhead Distribution			
Minimum	380,588		
10th Percentile	507,196		
25th Percentile	675,021		
Mean	978,269		
75th Percentile	1,153,565		
90th Percentile	1,470,466		
Max	3,000,922		

Consolidated Paediatrics Overhe	ead Distribution
< R400k	1
R400k to R599k	9
R600k to R799k	22
R800k to R999k	15
R1m to R1.2m	20
R1.2m to R1.4m	4
R1.4m to R1.6m	6
R1.6m to R1.8m	2
R1.8m to R2m	2
R2m to R2.2m	1
R2,2m to R2,4m	-
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	1
> R3m	1
Total	84

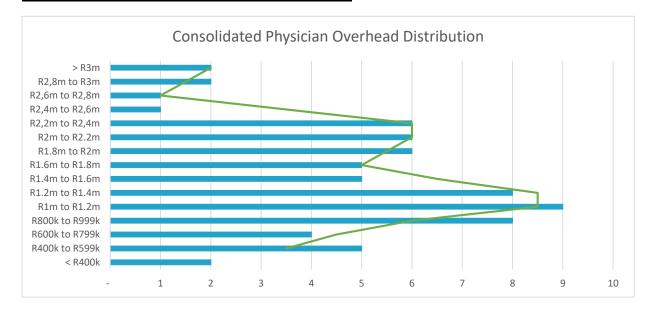


<u>Annexure F</u>		24	24
Consolidated Physicians		<u>Prov</u>	incial
Overheads	National	Gauteng	Western Cape
Overneads	Average	Gauteng	western cape
Description	(Provider)	R	R
Personnel costs	(Frontier)		
Indirect labour costs	780,610	898,864	656,255
Salary related levies & taxes	12,262	10,558	22,187
Assistant/Locum fees			-
Professional dues & continuing education	49,199	54,714	51,710
Protective clothing and uniforms	4,973	8,205	3,225
Premises	.,	c,	c,= <b>_</b> c
Rental of space	92,145	130,620	72,795
Building maintenance & repairs	13,563	27,968	6,344
Services	10,014	19,220	4,797
Medical waste removal and cleaning	8,867	11,418	11,215
Security	4,970	9,611	2,017
Practice Management & Administration		,	,
Accounting, audit and management fees	58,066	37,045	63,004
Advertising & marketing	26,044	25,945	27,009
EDI and medical scheme administration fees	,	,	,
Software licensing & support	45,647	41,834	49,812
Communication costs	53,608	54,514	46,262
Legal expenses	1,236	1,955	525
Debt Collection Fees	9,025	14,731	8,990
Postage and courier services		·	
Printing and stationery	25,728	30,891	20,868
Transport costs	45,894	37,882	41,295
Financing & Insurance costs		· · · ·	
Bank charges & interest	35,013	37,318	29,380
Credit card commission	3,841	6,285	4,109
Bad debt costs	-	-	-
Practice risk insurance	37,760	54,800	26,810
Malpractice risk insurance	35,784	34,001	17,927
Indirect material	2,757	1,163	5,452
Sundry expenses		-	
Donations	4,638	5,663	766
General office expenses	19,835	12,729	9,718
Standard Equipment	105,629	105,809	61,941
TOTAL	1,487,112	1,673,743	1,244,414

# NOTE

Consolidated Physician Overhead Distribution				
Minimum	343,687			
10th Percentile	700,832			
25th Percentile	969,048			
Mean	1,376,613			
75th Percentile	2,013,044			
90th Percentile	2,316,854			
Max	3,144,380			

Consolidated Physician Overhead Distribution	
< R400k	2
R400k to R599k	5
R600k to R799k	4
R800k to R999k	8
R1m to R1.2m	9
R1.2m to R1.4m	8
R1.4m to R1.6m	5
R1.6m to R1.8m	5
R1.8m to R2m	6
R2m to R2.2m	6
R2,2m to R2,4m	6
R2,4m to R2,6m	1
R2,6m to R2,8m	1
R2,8m to R3m	2
> R3m	2
Total	70

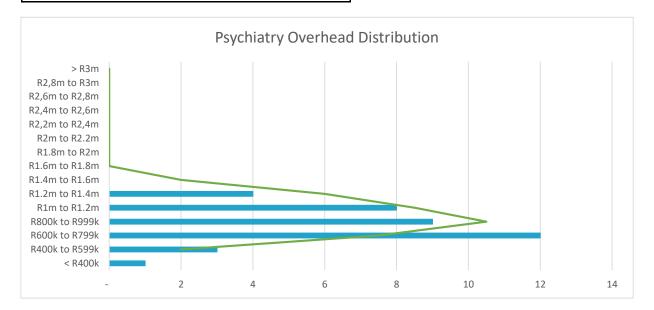


Annexure F		13
Psychiatry		<u>Provincial</u>
Overheads	National	Gauteng
	Average	Guiteng
Description	(Provider)	R
Personnel costs	(Provider)	
Indirect labour costs	339,318	325,332
Salary related levies & taxes	5,535	10,520
Assistant/Locum fees	-	
Professional dues & continuing education	52,071	87,038
Protective clothing and uniforms	1,249	2,516
Premises	_,_ 10	_,: _0
Rental of space	94,433	116,529
Building maintenance & repairs	16,449	18,862
Services	9,892	2,704
Medical waste removal and cleaning	11,017	5,182
Security	4,188	2,780
Practice Management & Administration		,
Accounting, audit and management fees	31,434	33,148
Advertising & marketing	21,159	20,828
EDI and medical scheme administration fees	,	,
Software licensing & support	22,037	22,883
Communication costs	42,913	47,907
Legal expenses	-	-
Debt Collection Fees	22,955	231
Postage and courier services	,	
Printing and stationery	14,702	16,211
Transport costs	64,454	53,312
Financing & Insurance costs		
Bank charges & interest	21,461	19,197
Credit card commission	2,602	3,584
Bad debt costs	-	-
Practice risk insurance	30,858	43,398
Malpractice risk insurance	17,248	17,940
Indirect material	1,078	1,302
Sundry expenses		-
Donations	1,635	2,129
General office expenses	3,904	2,876
Standard Equipment	39,728	39,960
7074		000 070
TOTAL	872,323	896,370

# NOTE

Psychiatry Overhead Distribution				
Minimum	385,091			
10th Percentile	595,990			
25th Percentile	698,230			
Mean	807,641			
75th Percentile	1,096,500			
90th Percentile	1,202,072			
Max	1,376,268			

Psychiatry Overhead D	istribution
< R400k	1
R400k to R599k	3
R600k to R799k	12
R800k to R999k	9
R1m to R1.2m	8
R1.2m to R1.4m	4
R1.4m to R1.6m	-
R1.6m to R1.8m	-
R1.8m to R2m	-
R2m to R2.2m	-
R2,2m to R2,4m	-
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	-
> R3m	-
Total	37

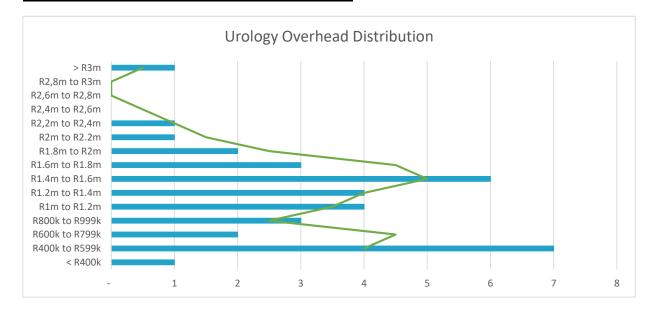


Annexure F		11	10
Urology	<u>Provincial</u>		
Overheads	National	Western Cape	Kwazulu Natal
	Average	_	
Description	(Provider)	R	R
Personnel costs	520.022	470.040	200.050
Indirect labour costs	520,923	478,918	396,056
Salary related levies & taxes	43,372	127,301	5,198
Assistant/Locum fees	-	-	-
Professional dues & continuing education	48,048	18,182	75,051
Protective clothing and uniforms	3,012	-	4,182
Premises			
Rental of space	88,735	121,557	55,073
Building maintenance & repairs	11,102	5,940	3,367
Services	6,495	1,827	5,468
Medical waste removal and cleaning	9,818	4,237	13,053
Security	4,396	1,737	1,793
Practice Management & Administration			
Accounting, audit and management fees	33,466	24,659	13,317
Advertising & marketing	26,519	20,900	24,512
EDI and medical scheme administration fees			
Software licensing & support	35,215	19,139	30,247
Communication costs	49,248	45,396	37,163
Legal expenses	1,602	2,215	-
Debt Collection Fees	38,657	122,218	-
Postage and courier services			
Printing and stationery	16,198	9,932	12,687
Transport costs	46,737	43,291	42,355
Financing & Insurance costs			
Bank charges & interest	20,607	16,942	16,043
Credit card commission	8,878	11,804	-
Bad debt costs	-	-	-
Practice risk insurance	28,590	17,654	21,442
Malpractice risk insurance	80,243	82,100	90,000
Indirect material	1,076	300	-
Sundry expenses			
Donations	3,190	2,212	4,309
General office expenses	16,268	4,795	3,948
Standard Equipment	78,672	38,706	70,175
TOTAL	1,221,068	1,221,962	925,436

NOTE

Urology Overhead Distribution				
Minimum	397,391			
10th Percentile	512,168			
25th Percentile	650,864			
Mean	1,220,360			
75th Percentile	1,490,303			
90th Percentile	1,883,628			
Max	3,027,062			

Urology Overhead Distribution	
< R400k	1
R400k to R599k	7
R600k to R799k	2
R800k to R999k	3
R1m to R1.2m	4
R1.2m to R1.4m	4
R1.4m to R1.6m	6
R1.6m to R1.8m	3
R1.8m to R2m	2
R2m to R2.2m	1
R2,2m to R2,4m	1
R2,4m to R2,6m	-
R2,6m to R2,8m	-
R2,8m to R3m	-
> R3m	1
Total	35

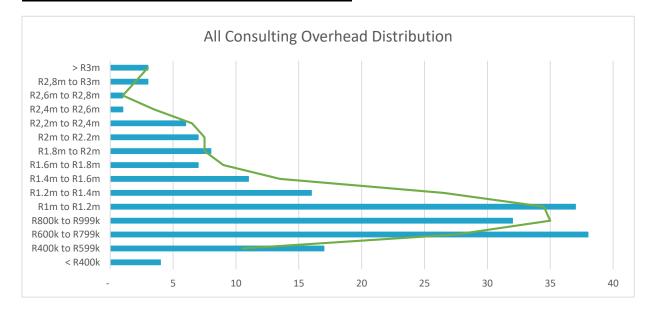


	Annexure F	121	10	52	89	55	55	41	84	70	37	35	191	327
	Comparative						D	iscipline						
					Consolidated									All
					General	Obstetrics &		Orthopaedic	Consolidated	Consolidated			All Consulting	Surgical
	Overheads	GP	Anaesthesiology	ENT	Surgery	Gynaecology	Ophthalmology	Surgery	Paediatrics	Physicians	Psychiatry	Urology	Specialists	Specialists
	Description	R	R	R	R	R	R	R	R	R	R	R	R	R
Personnel o	costs													
	Indirect labour costs	438,599	223,078	622,856	760,296	736,733	965,348	818,919	487,128	780,610	339,318	520,923	566,054	750,695
	Salary related levies & taxes	10,016	-	14,581	15,555	14,458	38,054	12,653	8,458	12,262	5,535	43,372	9,286	21,613
	Assistant/Locum fees	-	-	-	-	-	-	-	-	-	-	-	-	-
	Professional dues & continuing education	22,026	29,024	58,479	52,134	58,563	79,244	52,736	41,198	49,199	52,071	48,048	46,237	58,422
	Protective clothing and uniforms	1,477	390	2,404	2,468	2,195	5,326	4,756	3,458	4,973	1,249	3,012	3,586	3,238
Premises		-	-	-	-	-	-	-	-	-	-	-	-	-
	Rental of space	103,064	10,254	78,944	94,115	62,677	204,266	87,330	75,207	92,145	94,433	88,735	85,139	103,515
	Building maintenance & repairs	9,638	7,261	13,555	18,783	10,846	21,554	14,047	6,697	13,563	16,449	11,102	11,102	15,667
	Services	22,073	4,653	9,807	12,589	10,966	28,259	14,541	13,230	10,014	9,892	6,495	11,405	14,102
	Medical waste removal and cleaning	7,664	1,887	7,328	14,100	8,501	11,898	7,861	10,173	8,867	11,017	9,818	9,858	10,470
	Security	4,361	2,946	3,870	2,119	3,161	6,034	3,130	3,811	4,970	4,188	4,396	4,309	3,602
Practice Ma	anagement & Administration	-	-	-	-	-	-	-	-	-	-	-	-	-
	Accounting, audit and management fees	17,077	28,594	44,707	42,293	48,936	51,289	53,538	38,620	58,066	31,434	33,466	44,355	45,773
	Advertising & marketing	9,129	14,665	19,634	33,521	24,576	33,141	33,989	15,623	26,044	21,159	26,519	20,514	29,054
	EDI and medical scheme administration fees	-	-	-	-	-	-	-	-	-	-	-	-	-
	Software licensing & support	33,777	14,401	30,754	65,522	39,519	48,648	42,645	32,252	45,647	22,037	35,215	35,182	46,669
	Communication costs	32,189	21,468	55,906	57,215	53,707	64,831	60,267	41,807	53,608	42,913	49,248	46,346	57,228
	Legal expenses	645	70	1,401	2,749	890	1,547	1,068	1,747	1,236	-	1,602	1,222	1,686
	Debt Collection Fees	2,155	373	10,791	5,636	6,944	1,286	14,938	15,315	9,025	22,955	38,657	14,490	10,645
	Postage and courier services	-	-	-	-	-	-	-	-	-	-	-	-	-
	Printing and stationery	13,401	3,185	22,166	23,342	21,656	28,902	16,459	13,778	25,728	14,702	16,198	18,337	22,179
	Transport costs	18,043	56,812	52,075	54,510	42,475	54,161	58,472	44,334	45,894	64,454	46,737	48,804	51,704
Financing 8	Insurance costs	-	-	-	-	-	-	-	-	-	-	-	-	-
	Bank charges & interest	20,474	14,527	35,698	21,512	47,563	41,542	26,918	18,510	35,013	21,461	20,607	25,130	32,099
	Credit card commission	5,573	20	3,722	5,749	11,099	7,029	7,337	4,240	3,841	2,602	8,878	3,776	7,076
	Bad debt costs	-	-	-	-	-	-	-	-	-	-	-	-	-
	Practice risk insurance	19,729	5,633	41,710	38,983	52,048	48,676	24,389	20,226	37,760	30,858	28,590	28,712	40,302
	Malpractice risk insurance	21,254	49,314	43,913	152,104	297,380	50,917	190,290	35,857	35,784	17,248	80,243	32,225	139,411
Indirect ma		849	1,795	2,468	1,663	1,921	3,167	865	2,805	2,757	1,078	1,076	2,453	1,925
Sundry exp		-	-	-	-	-	-	-	-	-	-	-	-	-
	Donations	2,520	2,000	2,704	5,505	1,722	6,569	1,910	4,406	4,638	1,635	3,190	3,954	3,904
	General office expenses	12,375	1,599	5,384	12,952	8,011	5,282	15,025	6,808	19,835	3,904	16,268	11,020	10,242
Standard Ed	quipment	30,093	15,545	97,846	122,176	106,244	415,179	43,672	58,488	105,629	39,728	78,672	72,131	150,410
TOTAL	-	858,201	509,494	1,282,704	1,617,593	1,672,791	2,222,150	1,607,757	1,004,176	1,487,112	872,323	1,221,068	1,155,626	1,631,632
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NOTE

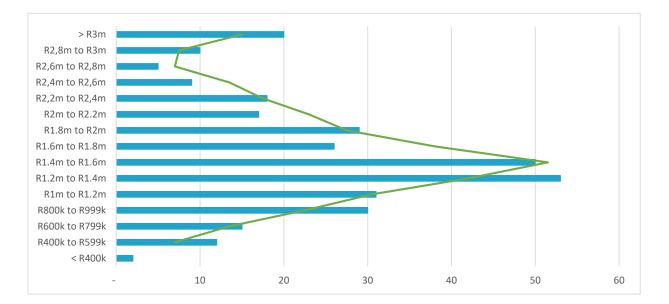
All Consulting Overhead Distribution				
Minimum	343,687			
10th Percentile	532,528			
25th Percentile	723,329			
Mean	1,041,912			
75th Percentile	1,376,613			
90th Percentile	2,026,557			
Max	3,144,380			

All Consulting Overhead I	Distribution
< R400k	4
R400k to R599k	17
R600k to R799k	38
R800k to R999k	32
R1m to R1.2m	37
R1.2m to R1.4m	16
R1.4m to R1.6m	11
R1.6m to R1.8m	7
R1.8m to R2m	8
R2m to R2.2m	7
R2,2m to R2,4m	6
R2,4m to R2,6m	1
R2,6m to R2,8m	1
R2,8m to R3m	3
> R3m	3
Total	191



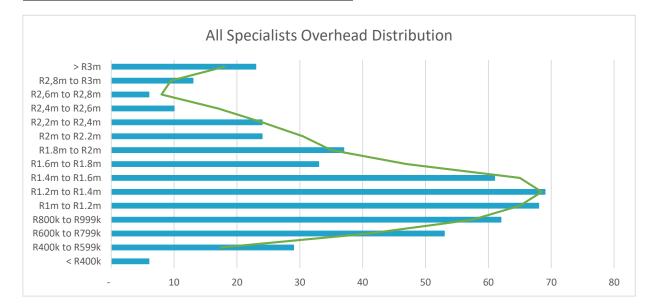
All Surgical Overhead Distribution				
Minimum	302,847			
10th Percentile	835,518			
25th Percentile	1,135,158			
Mean	1,448,061			
75th Percentile	1,974,780			
90th Percentile	2,648,717			
Max	5,679,462			

All Surgical Overhead Distribut	ion
< R400k	2
R400k to R599k	12
R600k to R799k	15
R800k to R999k	30
R1m to R1.2m	31
R1.2m to R1.4m	53
R1.4m to R1.6m	50
R1.6m to R1.8m	26
R1.8m to R2m	29
R2m to R2.2m	17
R2,2m to R2,4m	18
R2,4m to R2,6m	9
R2,6m to R2,8m	5
R2,8m to R3m	10
> R3m	20
Total	327



All Specialists Overh	ead Distribution
Minimum	302,847
10th Percentile	672,668
25th Percentile	943,019
Mean	1,305,751
75th Percentile	1,836,145
90th Percentile	2,398,678
Max	5,679,462

All Specialists Overhead Distribution	on 🗌
< R400k	6
R400k to R599k	29
R600k to R799k	53
R800k to R999k	62
R1m to R1.2m	68
R1.2m to R1.4m	69
R1.4m to R1.6m	61
R1.6m to R1.8m	33
R1.8m to R2m	37
R2m to R2.2m	24
R2,2m to R2,4m	24
R2,4m to R2,6m	10
R2,6m to R2,8m	6
R2,8m to R3m	13
> R3m	23
Total	518



Annexure G – Equipment per discipline



	Annexure G - Anaesthetics			
	ANAESTHETICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Mobile Ultrasound	1	R350,000	R 350,000
2	ECG Machine/Recorder, 12 Lead With Printer on trolley	1	R48,000	R 48,000
3	Vital Signs Monitor with NIBP, ECG and SPO2 on mobile stand	1	R39,627	R 39,627
4	TENS Unit	1	R25,000	R 25,000
5	Procedure Light on Mobile stand - GS300	1	R12,000	R 12,000
6	Haemoglobin meter, Digital	1	R9,500	R 9,500
7	Scale, Patient Stand On, Digital, With Height Measurement	1	R7,500	R 7,500
8	Diagnostic Set, Battery Type With Handle	1	R5,530	R 5,530
9	Locker, Bedside, With Drawer, S/S top	1	R3,800	R 3,800
10	Trolley, Dressing, Stainless Steel 46X91cms	2	R3,215	R 6,430
11	Couch, Examination, 2 Section	1	R2,300	R 2,300
12	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R2,300	R 2,300
13	Stool, Surgeon, Mobile	2	R2,150	R 4,300
14	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R2,085	R 4,170
15	Curtains with ceiling Tracks ( per Metres )	6	R1,750	R 10,500
16	Bin, Wheelie White with lid	1	R1,200	R 1,200
17	Step, Couch Mounting, Double Step	1	R1,200	R 1,200
18	Glucometer, Battery Operated	1	R950	R 950
19	Stethoscope, Adult	1	R875	R 875
20	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R650	R 650
21	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R350	R 350
22	Dispenser, Paper Towel, Wall Mounted	1	R300	R 300
23	Hammer, Patella	1	R200	R 200
24	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R150	R 150
25	Bin, Sharps Disposal - 25'S	2	R140	R 280
26	Bowl, Stainless Steel, 85x150mm Diameter	1	R130	R 130
27	Dish, Kidney, Stainless Steel, 250x40mm	4	R120	R 480
28	Tray, Instruments, Stainless Steel	1	R110	R 110
29	Gallipot, Stainless Steel, 64x48mm	4	R50	R 200

	ANAESTHETICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Tape Measuring, Linen, Patient	1	R15	R 15
	Sub-total			R 538,047
Workroor	n			
31	Cabinet, Drug, dpd, wall Mounted	1	R16,850	R 16,850
32	Table, S/S	1	R12,000	R 12,000
33	Freezer Chest	1	R7,500	R 7,500
34	Stool, Surgeon, Mobile	1	R2,150	R 2,150
35	Board, Dry Wipe 120X180Cms with Pens	1	R1,750	R 1,750
36	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R650	R 650
	Sub-total			R 40,900

R 578,947

	Annexure G - ENT			
	ENT EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Treatment System ENT - Hydraulic for treatment	1	R 275,000	R 275,000
2	Autoclave 20L, Table top	1	R 110,000	R 110,000
3	Audiometer, Diagnostic Automatic	1	R 75,650	R 75,650
4	Diagnostic Microscope	1	R 72,000	R 72,000
5	Trolley Emergency with content	1	R 41,200	R 41,200
6	Suction Unit, Mobile	1	R 34,500	R 34,500
7	Treatment Chair ENT - Hydraulic for treatment	1	R 60,000	R 60,000
8	Cold Light Source	1	R 30,000	R 30,000
9	Model, ENT for demonstrating	1	R 26,000	R 26,000
10	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066
11	Head Light with direct power source	2	R 12,700	R 25,400
12	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000
13	Television Monitor for Displaying Digital X-Rays	1	R 10,000	R 10,000
14	Laryngoscope set - McIntosh Blades	1	R 9,310	R 9,310
15	Laryngoscope set - Miller Blades	1	R 9,310	R 9,310
16	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500
17	Suture Pack	2	R 4,000	R 8,000
18	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800
19	Dressing Pack	2	R 3,250	R 6,500
20	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430
21	Stitch Removing Pack	2	R 3,000	R 6,000
22	Refrigerator - Under counter 120L	1	R 2,500	R 2,500
23	Couch, Examination, 2 Section	2	R 2,300	R 4,600
24	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300
25	Stool, Surgeon, Mobile	2	R 2,150	R 4,300
26	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170
27	Drip stand S/S, Mobile	1	R 1,950	R 1,950
28	Hollow ware - set examination room set	1	R 1,950	R 1,950
29	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200

	ENT EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Glucometer, Battery Operated	1	R 950	R 950
31	Stethoscope, Adult	1	R 875	R 875
32	Torch, Penlight	1	R 735	R 735
33	Tuning Fork S/S 128 Hertz	1	R 375	R 375
34	Clock, with second hand, Battery operated, Wall mounted	1	R 150	R 150
35	Tray, Instruments, Stainless Steel	1	R 110	R 110

R 867,831

	Annexure G - Consolidated General Surgery (Cardio Thoracic)			
	CARDIO-THORACICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
GENERAL	EQUIPMENT			
1	Pacemaker Programmer	1		
2	Ultrasound on trolley with Cardiac Probe and Printer ( Cardiothorasics )	1	R 750,000	R 750,000
	Sub-total			R 750,000
EXERCISE	ROOM			
3	Exercise System - Computerized	1	R 205,000	R 205,000
4	Exercise System - Computerized	1	R 195,000	
5	ECG 24 Hr Recorder, Holter System	1	R 85,000	R 85,000
6	ECG Machine/Recorder, 12 Lead With Printer On trolley	1	R 48,000	R 48,000
7	ECG 24 Hr Recorder	1	R 42,500	
8	Vital Signs Monitor with NIBP, ECG and SPO2 on mobile stand	1	R 39,627	R 39,627
9	Spirometer - Computer based system	1	R 35,450	R 35,450
10	Couch, Examination, 2 Section	1	R 2,300	R 2,300
11	Peak Flow Meter, Adult	1	R 400	R 400
	Sub-total			R 415,777
EMERGEN	ICY TROLLEY			
12	Defibrillator With Monitor External	1	R 85,000	R 85,000
13	Trolley Emergency with content	1	R 41,200	R 41,200
14	Laryngoscope set - Adult - 2 Blades	1	R 9,310	R 9,310
15	Suction Unit, Foot Operated	1	R 3,000	R 3,000
16	Sphygmomanometer, Aneroid, Hand Held With Adult/ Obese And Child Cuffs	1	R 2,300	R 2,300
17	Resuscitation bag, Adult with masks size 3 and 4	1	R 1,250	R 1,250
18	Resuscitation bag, paeds with masks size 3 and 5	1	R 1,250	R 1,250
19	Regulator, Flowmeter, O2, Single, Direct Probe Fitting	1	R 1,200	R 1,200
20	Pressure Infusor 500ml	1	R 900	R 900
21	Stethoscope	1	R 875	R 875
22	Forceps, Spencer Wells 18cm	1	R 750	R 750

	CARDIO-THORACICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
23	Torch, Penlight	1	R 735	R 735
24	Forceps, Magill, Adult	1	R 695	R 695
25	Endotracheal Tubes - Set of 3	1	R 185	R 185
26	Bowl, Lotion, Stainless Steel, 150mm Diameter	1	R 150	R 150
27	Dish, Kidney, Stainless Steel, 250x40mm	2	R 120	R 240
28	Bite Block	1	R 75	R 75
29	Scissor, Bandage, 15cm	1	R 75	R 75
	Sub-total			R 149,190

R 1,314,967

	Annexure G - Consolidated General Surgery (General Surgeons)			
	GENERAL SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Ultrasound ( General Surgery )	1	R 750,000	R 750,000
2	Ultrasound ( General Surgery )	1	R 495,000	
3	Flexible Scope, Colonoscope	1	R 200,000	R 200,000
4	Flexible Scope, Gastrascope	1	R 200,000	R 200,000
5	Flexible Scope, Sigmoidoscope	1	R 200,000	R 200,000
6	ScopeStack Including light source and monitors	1	R 150,000	R 150,000
7	Autoclave 20L, Table top	1	R 110,000	R 110,000
8	Sigmoidoscope, Anascope Setset	1	R 70,000	R 70,000
9	Vaginal Speculae, Light Source and Diposables	1	R 25,000	R 25,000
10	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066
11	Head Light with direct power source	1	R 12,700	R 12,700
12	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000
13	Haemoglobin meter, Digital	1	R 9,500	R 9,500
14	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500
15	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,000
16	Suture Pack	2	R 4,000	R 8,000
17	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800
18	Dressing Pack	2	R 3,250	R 6,500
19	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430
20	Stitch Removing Pack	2	R 3,000	R 6,000
21	Couch, Examination, 2 Section	1	R 2,300	R 2,300
22	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300
23	Stool, Surgeon, Mobile	2	R 2,150	R 4,300
24	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170
25	Drip stand S/S, Mobile	1	R 1,950	R 1,950
26	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500
27	Bin, Wheelie White with lid	1	R 1,200	R 1,200
28	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200
29	Glucometer, Battery Operated	1	R 950	R 950

	GENERAL SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Stethoscope, Adult	1	R 875	R 875
31	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 650
32	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
33	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300
34	Hammer, Patella	1	R 200	R 200
35	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150
36	Bin, Sharps Disposal - 25'S	2	R 140	R 280
37	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
38	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
39	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
40	Tape Measuring, Linen, Patient	1	R 15	R 15

R 1,827,996

	NEUROSURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	EEG Machine 32 Channel	1		
2	EMG Machine	1		
3	Autoclave 20L, Table top	1	R 110,000	R 110,0
4	ECG Machine/Recorder, 12 Lead With Printer On trolley	1		
5	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,0
6	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,0
7	Haemoglobin meter, Digital	1		
8	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,5
9	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,0
10	Suture Pack	2	R 4,000	R 8,0
11	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,
12	Film Viewer, 1 Film, Wall Mounted	1	R 3,500	R 3,
13	Dressing Pack	2	R 3,250	R 6,
14	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,4
15	Stitch Removing Pack	2	R 3,000	R 6,
16	Couch, Examination, 2 Section	1	R 2,300	R 2,
17	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,
18	Stool, Surgeon, Mobile	2		
19	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,
20	Drip stand S/S, Mobile	1		
21	Hollow ware - set examination room set	1	R 1,950	R 1,
22	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,
23	Step, Couch Mounting, Double Step	1	R 1,200	R 1,2
24	Glucometer, Battery Operated	1		
25	Stethoscope, Adult	1	R 875	R
26	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R
27	Dispenser, Paper Towel, Wall Mounted	1	R 300	R
28	Hammer, Patella	1	R 200	R
29	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R

	NEUROSURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Tray, Instruments, Stainless Steel	1	R 110	R 110
31	Instrument set ( Neuro surgery )	4		

R 206,201

	Annexure G - Consolidated General Surgery (Plastic & Reconstructive Surgery)				
	PLASTIC SURGERY EQUIPMENT SURVEY 2017/18				
	Description		Units Datas	Tetel Difes	
No. 1	Description Autoclave 20L, Table top	QTY. 1	Unit Price R 110,000	Total Price R 110,000	
2	Diathermy Unit/ Hyfrecator	1	R 65,000	R 65,000	
3	Procedure Couch, Height Adjustable, 2 Section	1	R 30,000	R 30,000	
4	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066	
5	Head Light with direct power source	1	R 12,700	R 12,700	
6	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000	
7	Haemoglobin meter, Digital	1	R 9,500	R 9,500	
8	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500	
9	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,000	
10	Suture Pack	2	R 4,000	R 8,000	
11	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800	
12	Film Viewer, 1 Film, Wall Mounted	1	R 3,500	R 3,500	
13	Dressing Pack	2	R 3,250	R 6,500	
14	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430	
15	Stitch Removing Pack	2	R 3,000	R 6,000	
16	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300	
17	Stool, Surgeon, Mobile	2	R 2,150	R 4,300	
18	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170	
19	Drip stand S/S, Mobile	1	R 1,950	R 1,950	
20	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500	
21	Bin, Wheelie White with lid	1	R 1,200	R 1,200	
22	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200	
23	Glucometer, Battery Operated	1	R 950	R 950	
24	Stethoscope, Adult	1	R 875	R 875	
25	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 650	
26	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350	
27	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300	
28	Hammer, Patella	1	R 200	R 200	
29	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150	

	PLASTIC SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Bin, Sharps Disposal - 25'S	2	R 140	R 280
31	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
32	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
33	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
34	Tape Measuring, Linen, Patient	1	R 15	R 15

R 328,501

	GYNAECOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Ultrasound Unit with abdominal and Gynae probes	1	R 1,500,000	R 1,500,00
2	Ultrasound Unit with abdominal and Gynae probes	1	R 740,000	
3	Ultrasound Unit with abdominal and Gynae probes	1	R 550,000	
4	Colposcope with Video Camera and Image analysis	1	R 250,000	R 250,00
5	Ultrasound software,	1	R 150,000	R 150,00
7	Autoclave 20L, Table top	1	R 110,000	R 110,00
6	Ultrasound software, annual licence fee	1	R 50,000	R 50,00
8	Trolley Emergency with content	1	R 41,200	R 41,20
9	Gynae couch electric, height adjustable	1	R 35,000	R 35,00
10	Suction Unit, Mobile	1	R 34,500	R 34,50
11	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06
12	Head Light with direct power source	1	R 12,700	R 12,70
13	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,00
14	Slave TV Monitor for Ultrasound	1	R 10,000	
15	Haemoglobinometer, Digital	1	R 9,500	R 9,50
16	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
17	Vaginal Examination Pack	3	R 6,500	R 19,50
18	Virginal Examination Sets	4	R 6,500	R 26,00
19	Couch Gynecological	1	R 5,600	R 5,60
20	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
21	Suture Pack	2	R 4,000	R 8,00
22	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80
23	Ultrasound Gel Warmer	1	R 3,500	R 3,50
24	Dressing Pack	2	R 3,250	R 6,50
25	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43
26	Stitch Removing Pack	2	R 3,000	R 6,00
27	Refrigerator - Under counter 120L	1	R 2,500	R 2,50
28	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,30
29	Stool, Surgeon, height adjustable, saddle type Mobile	2	R 6,000	R 12,00

	GYNAECOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Stool, Surgeon, Mobile	2	R 2,150	R 4,300
31	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170
32	Hollow ware - set examination room set	1	R 1,950	R 1,950
33	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500
34	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200
35	Glucometer, Battery Operated	1	R 950	R 950
36	Stethoscope, Adult	1	R 875	R 875
37	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
38	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300
39	Clock, with second hand, Battery operated, Wall mounted	1	R 150	R 150
40	Tray, Instruments, Stainless Steel	1	R 110	R 110

R 2,357,451

	OPHTHALMOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Heidelberg OCT	1	R 1,315,000	R 1,315,0
2	Heidelberg OCT	1	R 860,000	
3	Oculus AXL Pentacam Optical Biometery/ Corneal Topographer	1	R 699,500	R 699,5
4	Nidek RS-330 Duo with FAF, All-In-One Computer and Anterior Segmental Lens	1	R 590,000	R 590,0
5	Nidek GYC-500 Green Laser - Dual Port Single Shot	1	R 405,000	R 405,0
6	Oculus Pentacam Corneal Topographer	1	R 382,000	R 382,0
7	Optovue IVue OCT	1	R 375,000	
8	Optotek SLT Nano Laser	1	R 315,000	R 315,0
9	Nidek AL Scan with A Scan Probe Optical Biometery	1	R 305,000	
10	Nidek YC-1800 Yag Laser	1	R 288,000	R 288,0
11	Nidek US-4000 A/B Scan A Scan	1	R 206,500	R 206,
12	Canon CR-2 AF Non Mydriatic Fundus Camera (excl computer & table)	1	R 159,500	R 159,5
13	Oculus Centrefield Field Analyser	1	R 155,000	R 155,0
14	Oculus Keratograph 5M Corneal Topographer	1	R 143,500	
15	CSA-9900 Video Slitlamp	1	R 132,500	R 132,5
16	Nidek ARK-1 Autorefractor/ Keratometer	1	R 93,000	R 93,0
17	Nidek US-500 A Scan	1	R 82,750	R 82,
18	Frastema Newline Chair and Stand	1	R 79,500	R 79,5
19	AO Ultramatic Phoroptor	1	R 55,000	R 55,0
20	Heine Omega 500 Unplugged Indirect Ophthalmoscope	1	R 41,500	R 41,5
21	Nidek CP-770 Projector	1	R 27,000	R 27,0
22	Nidek SC-1600 with LED Screen Projector	1	R 25,000	
23	Nidek LM-7 Lensometer	1	R 21,500	R 21,
24	CSO A-900 Applanation Tonometer Slitlamp Accessory	1	R 14,500	R 14,
25	Heine Beta 200S Set Direct Ophthalmoscope/ Retinoscope	1	R 12,950	R 12,
26	Trial Lens Set	1	R 11,500	R 11,
27	Oculus Universal Trial Frame	1	R 5,600	R 5,0
28	Remote for Nidek SC-1600 with LED Screen Projector	1	R 4,200	R 4,2
29	ISO TL-200 Trial Lens Set	1	R 3,250	

	OPHTHALMOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Bernell Randot Stereo Fly	1	R 2,720	R 2,720
31	Luneau Horizontal & Vertical Prism Bar Set	1	R 1,413	R 1,413
32	Magnon -24 Plate Ishihara Colour Set	1	R 1,050	R 1,050

R 5,102,183

	ORTHOPAEDICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Autoclave 20L, Table top	1	R 110,000	R 110,00
2	Model, Knee, hip and shoulder	1	R 85,000	 R 85,00
3	Surgical Supplies, Bandages, dressing Paks etc.	1	R 70,000	R 70,00
4	POP Saw, Electric	1	R 15,000	R 15,00
5	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06
6	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,00
7	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
8	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
9	POP Trolley	1	R 4,000	R 4,00
10	Suture Pack	2	R 4,000	R 8,00
11	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80
12	Dressing Pack	2	R 3,250	R 6,50
13	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43
14	Stitch Removing Pack	2	R 3,000	R 6,00
15	Refrigerator - Under counter 120L	1	R 2,500	R 2,50
16	Couch, Examination, 2 Section	2	R 2,300	R 4,60
17	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,30
18	Stool, Surgeon, Mobile	2	R 2,150	R 4,30
19	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,17
20	Plaster Shear	1	R 2,000	R 2,00
21	Hollow ware - set examination room set	1	R 1,950	R 1,95
22	Plaster Spreader	1	R 1,850	R 1,85
23	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,50
24	Step, Couch Mounting, Double Step	1	R 1,200	R 1,20
25	Stethoscope, Adult	1	R 875	R 87
26	Plaster Knife	1	R 680	R 68
27	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 35
28	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 30
29	Hammer, Patella	1	R 200	R 20

	ORTHOPAEDICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Clock, with second hand, Battery operated, Wall mounted	1	R 150	R 150
31	Tray, Instruments, Stainless Steel	1	R 110	R 110

R 390,331

	Annexure G - Consolidated Paediatrics			
	PAEDIATRICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Ultrasound Unit ( Paeds )	1		
2	Ultrasound Unit ( Paeds )	1		
3	Autoclave 20L, Table top	1	R 110,000	R 110,000
4	Vital Signs Monitor, NIBP, SP02, Temp	1	R 63,000	R 63,000
5	Trolley Emergency with content	1	R 61,200	R 61,200
6	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066
7	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000
8	Haemoglobin meter, Digital	1	R 9,500	R 9,500
9	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500
10	Тоуѕ	1	R 4,500	R 4,500
11	Suture Pack	2	R 4,000	R 8,000
12	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800
13	Dressing Pack	2	R 3,250	R 6,500
14	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430
15	Stitch Removing Pack	2	R 3,000	R 6,000
16	Scale Baby Digital	1	R 2,600	R 2,600
17	Refrigerator - Under counter 120L	1	R 2,500	R 2,500
18	Couch, Examination, 2 Section	1	R 2,300	R 2,300
19	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300
20	Stool, Surgeon, Mobile	2	R 2,150	R 4,300
21	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170
22	Drip stand S/S, Mobile	1	R 1,950	R 1,950
23	Hollow ware - set examination room set	1	R 1,950	R 1,950
24	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500
25	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200
26	Glucometer, Battery Operated	1	R 950	R 950
27	Stethoscope, Adult	1	R 875	R 875
28	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
29	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300

	PAEDIATRICS EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Clock, with second hand, Battery operated, Wall mounted	1	R 150	R 150
31	Tray, Instruments, Stainless Steel	1	R 110	R 110

R 348,001

	Annexure G - Consolidated Physicians (Cardiology)			
	CARDIOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
GENERAL	EQUIPMENT			
1	Ultrasound on trolley with Cardiac Probe and Printer	1	R 565,000	R 565,00
2	Ultrasound on trolley with Cardiac Probe and Printer ( Cardiology )	1	R 500,000	
3	Autoclave 20L, Table top	1	R 110,000	R 110,00
4	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06
5	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,00
6	Haemoglobin meter, Digital	1	R 9,500	R 9,50
7	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
8	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
9	Suture Pack	2	R 4,000	R 8,00
10	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80
11	Film Viewer, 1 Film, Wall Mounted	1	R 3,500	R 3,50
12	Dressing Pack	2	R 3,250	R 6,50
13	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43
14	Stitch Removing Pack	2	R 3,000	R 6,00
15	Couch, Examination, 2 Section	1	R 2,300	R 2,30
16	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,3
17	Stool, Surgeon, Mobile	2	R 2,150	R 4,30
18	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,1
19	Drip stand S/S, Mobile	1	R 1,950	R 1,9
20	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,50
21	Bin, Wheelie White with lid	1	R 1,200	R 1,2
22	Step, Couch Mounting, Double Step	1	R 1,200	R 1,2
23	Glucometer, Battery Operated	1	R 950	R 9
24	Stethoscope, Adult	1	R 875	R 8
25	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 6
26	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 3
27	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 3
28	Hammer, Patella	1	R 200	R 2

	CARDIOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
29	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R
30	Bin, Sharps Disposal - 25'S	2	R 140	R
31	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R
32	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R
33	Tray, Instruments, Stainless Steel	1	R 110	R
34	Gallipot, Stainless Steel, 64x48mm	4	R 50	R
35	Tape Measuring, Linen, Patient	1	R 15	
36	Pacemaker Programmer	1		
	Sub-total			R 788
ERCISE	ROOM			
37	Exercise System - Computerised	1	R 205,000	R 205
38	ECG 24 Hr Recorder	1	R 48,000	R 48
39	ECG 24 Hr Recorder	1	R 42,500	R 42
40	Vital Signs Monitor with NIBP, ECG and SPO2 on mobile stand	1	R 39,627	R 39
41	Spirometer - Computer based system	1	R 35,450	R 35
42	Exercise System - Computerised	1	R 19,500	
43	Couch, Examination, 2 Section	1	R 2,300	R 2
44	Peak Flow Meter, Adult	1	R 400	R
	Sub-total			R 373
IERGEN	ICY TROLLEY			
45	Defibrillator With Monitor External	1	R 85,000	R 85
46	Trolley Emergency with content	1	R 41,200	R 41
47	Laryngoscope set - Adult - 2 Blades	1	R 9,310	R 9
48	Suction Unit, Foot Operated	1	R 3,000	R 3
49	Sphygmomanometer, Aneroid, Hand Held With Adult/ Obese And Child Cuffs	1	R 2,300	R 2
50	Resuscitation bag, Adult with masks size 3 and 4	1	R 1,250	R 1
51	Resuscitation bag, pads with masks size 3 and 5	1	R 1,250	R 1
52	Regulator, Flowmeter, O2, Single, Direct Probe Fitting	1	R 1,200	R 1
53	Pressure Infuser 500ml	1	R 900	R

	CARDIOLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
54	Stethoscope	1	R 875	R 875
55	Forceps, Spencer Wells 18cm	1	R 750	R 750
56	Torch, Penlight	1	R 735	R 735
57	Forceps, Magill, Adult	1	R 695	R 695
58	Endotracheal Tubes - Set of 3	1	R 185	R 185
59	Bowl, Lotion, Stainless Steel, 150mm Diameter	1	R 150	R 150
60	Dish, Kidney, Stainless Steel, 250x40mm	2	R 120	R 240
61	Bite Block	1	R 75	R 75
62	Scissor, Bandage, 15cm	1	R 75	R 75
	Sub-total			R 149,190

R 1,311,373

	Annexure G - Consolidated Physicians (Dermatology)				
	DERMATOLOGY EQUIPMENT SURVEY 2017/18				
NO.	Description	QTY.	Unit Price	Total Price	
1	Analyser for Skin Moles Computerised	1	R 175,000	R 175,000	
2	Autoclave 20L, Table top	1	R 110,000	R 110,000	
3	Trolley Emergency with content	1	R 41,200	R 41,200	
4	Suction Unit, Mobile	1	R 34,500	R 34,500	
5	Chair ENT - Hydraulic for treatment	1	R 22,500	R 22,500	
6	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066	
7	Head Light with direct power source	1	R 12,700	R 12,700	
8	Hyfrecator	1	R 12,500	R 12,500	
9	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000	
10	Haemoglobin meter, Digital	1	R 9,500	R 9,500	
11	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500	
12	Liquid Nitrogen Storage Containers	1	R 6,630	R 6,630	
13	Cryogenic System	1	R 6,160	R 6,160	
14	Diagnostic Set, Battery Type With Handle	1	R 5,530	R 5,530	
15	Stitching Pack	1	R 5,500	R 5,500	
16	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,000	
17	Suture Pack	2	R 4,000	R 8,000	
18	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800	
19	Film Viewer, 1 Film, Wall Mounted	1	R 3,500	R 3,500	
20	Dressing Pack	2	R 3,250	R 6,500	
21	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430	
22	Stitch Removing Pack	2	R 3,000	R 6,000	
23	Refrigerator - Under counter 120L	1	R 2,500	R 2,500	
24	Couch, Examination, 2 Section	1	R 2,300	R 2,300	
25	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300	
26	Stool, Surgeon, Mobile	2	R 2,150	R 4,300	
27	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,17	
28	Drip stand S/S, Mobile	1	R 1,950	R 1,950	
29	Hollow ware - set examination room set	1	R 1,950	R 1,95	

DERMATOLOGY EQUIPMENT SURVEY 2017/18				
NO.	Description	QTY.	Unit Price	Total Price
30	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500
31	Bin, Wheelie White with lid	1	R 1,200	R 1,200
32	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200
33	Glucometer, Battery Operated	1	R 950	R 950
34	Stethoscope, Adult	1	R 875	R 875
35	Torch, Penlight	1	R 735	R 735
36	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 650
37	Tuning Fork S/S 128 Hertz	1	R 375	R 375
38	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
39	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300
40	Hammer, Patella	1	R 200	R 200
41	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150
42	Bin, Sharps Disposal - 25'S	2	R 140	R 280
43	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
44	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
45	Tray, Instruments, Stainless Steel	2	R 110	R 220
46	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
47	Tape Measuring, Linen, Patient	1	R 15	R 15

R 551,796

	Annexure G - Consolidated Physicians (Gastroenterology)			
	GASTROENTEROLOGY EQUIPMENT SURVEY 2017/18			
No	Description	OTV	Unit Duine	Total Drice
No. 1	Description Esophageal Manometry System - Stationary	QTY. 1	Unit Price R 725,000	Total Price R 725,000
2	Ultrasound Unit ( Gastro Enterology )	1	R 650,000	R 650,000
3	Ultrasound Unit ( Gastro Enterology )	1	R 580,000	1 000,000
4	Ambulatory pH System	1	R 165,000	R 165,00
5	Autoclave 20L, Table top	1	R 110,000	R 110,00
6	Trolley Emergency with content	1	R 41,200	R 41,200
7	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,060
8	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000
9	Haemoglobinometer, Digital	1	R 9,500	R 9,500
10	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
11	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
12	Suture Pack	2	R 4,000	R 8,00
13	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80
14	Dressing Pack	2	R 3,250	R 6,50
15	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43
16	Stitch Removing Pack	2	R 3,000	R 6,00
17	Refrigerator - Under counter 120L	1	R 2,500	R 2,50
18	Couch, Examination, 2 Section	1	R 2,300	R 2,30
19	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,30
20	Stool, Surgeon, Mobile	2	R 2,150	R 4,30
21	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,17
22	Drip Stand, Mobile S/S	1	R 1,950	R 1,95
23	Hollow ware - set examination room set	1	R 1,950	R 1,95
24	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,50
25	Bin, Wheelie White with lid	1	R 1,200	R 1,20
26	Step, Couch Mounting, Double Step	1	R 1,200	R 1,20
27	Glucometer, Battery Operated	1	R 950	R 95
28	Stethoscope, Adult	1	R 875	R 87
29	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 65

	GASTROENTEROLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
31	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300
32	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150
33	Bin, Sharps Disposal - 25'S	2	R 140	R 280
34	Tray, Instruments, Stainless Steel	1	R 110	R 110

R 1,080,031

	Annexure G - Consolidated Physicians (Neurology)				
	NEUROLOGY EQUIPMENT SURVEY 2017/18				
<u>No.</u> 1	Description EMG machine, 941BK, Including Laptop and accessories	QTY. 1	Unit Price	Total Price	
2	Diagnostic Set, Wall Mounted	1	R 395,000	R 395,000	
3	Procedure Light on Mobile stand - GS300	1	R 13,066	R 13,066	
4	Haemoglobin meter, Digital	1	R 12,000	R 12,000	
5	Scale, Patient Stand On, Digital, With Height Measurement	1	R 9,500	R 9,500	
6	X-Ray Viewing Box - Double film, Wall Mounted	1	R 7,500	R 7,500	
7	Suture Pack	2	R 5,000	R 5,000	
8	Locker, Bedside, With Drawer, S/S top	1	R 4,000	R 8,000	
<u> </u>	Dressing Pack	2	R 3,800	R 3,800	
10	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,250	R 6,500	
10	Stitch Removing Pack	2	R 3,215	R 6,430	
11	Couch, Examination, 2 Section	1	R 3,000	R 6,000	
12	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs		R 2,300	R 2,300	
_		1	R 2,300	R 2,300	
14 15	Stool, Surgeon, Mobile Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,150	R 4,300	
-		2	R 2,085	R 4,170	
16	Drip stand S/S, Mobile	6	R 1,950	R 1,950	
17	Curtains with ceiling Tracks ( per Metres )		R 1,750	R 10,500	
18	Bin, Wheelie White with lid	1	R 1,200	R 1,200	
19	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200	
20	Glucometer, Battery Operated	1	R 950	R 950	
21	Stethoscope, Adult	1	R 875	R 875	
22	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 650	
23	Peak Flow Meter, Adult	1	R 400	R 400	
24	Peak Flow Meter, Child	1	R 400	R 400	
25	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350	
26	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300	
27	Hammer, Patella	1	R 200	R 200	
28	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150	
29	Bin, Sharps Disposal - 25'S	2	R 140	R 280	

	NEUROLOGY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
31	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
32	Tray, Instruments, Stainless Steel	1	R 110	R 110
33	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
34	Tape Measuring, Linen, Patient	1	R 15	R 15

R 506,206

	PHYSICIAN EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06
2	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,00
3	Haemoglobin meter, Digital	1	R 9,500	R 9,50
4	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
5	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
6	Stethoscope, Adult	1	R 4,000	R 4,00
7	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80
8	Film Viewer, 1 Film, Wall Mounted	1	R 3,500	R 3,50
9	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43
10	Couch, Examination, 2 Section	1	R 2,300	R 2,30
11	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,30
12	Stool, Surgeon, Mobile	2	R 2,150	R 4,30
13	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,17
14	Drip stand S/S, Mobile	1	R 1,950	R 1,95
15	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,50
16	Bin, Wheelie White with lid	1	R 1,200	R 1,20
17	Step, Couch Mounting, Double Step	1	R 1,200	R 1,20
18	Glucometer, Battery Operated	1	R 950	R 95
19	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 65
20	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 35
21	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 30
22	Hammer, Patella	1	R 200	R 20
23	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 15
24	Bin, Sharps Disposal - 25'S	2	R 140	R 28
25	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 13
26	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 48
27	Tray, Instruments, Stainless Steel	1	R 110	R 11
28	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 20
29	Tape Measuring, Linen, Patient	1	R 15	R 1

	PHYSICIAN EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
	Sub-total			R 96,531
GENERAL	EQUIPMENT			
EXERCISE	ROOM			
30	Exercise System - Computerised	1	R 205,000	R 205,000
31	Exercise System - Computerised	1	R 195,000	
32	ECG 24 Hr Recorder	1	R 48,000	R 48,000
33	Vital Signs Monitor with NIBP, ECG and SPO2 on mobile stand	1	R 39,627	R 39,627
34	Spirometer - Computer based system	1	R 35,450	R 35,450
35	Couch, Examination, 2 Section	1	R 2,300	R 2,300
36	Peak Flow Meter, Adult	1	R 400	R 400
	Sub-total			R 330,777
EMERGEN	NCY TROLLEY			
37	Defibrillator With Monitor External	1	R 85,000	R 85,000
38	Trolley Emergency with content	1	R 41,200	R 41,200
39	Laryngoscope set - Adult - 2 Blades	1	R 9,310	R 9,310
40	Suction Unit, Foot Operated	1	R 3,000	R 3,000
41	Sphygmomanometer, Aneroid, Hand Held With Adult/ Obese And Child Cuffs	1	R 2,300	R 2,300
42	Resuscitation bag, Adult with masks size 3 and 4	1	R 1,250	R 1,250
43	Resuscitation bag, paeds with masks size 3 and 5	1	R 1,250	R 1,250
44	Regulator, Flowmeter, O2, Single, Direct Probe Fitting	1	R 1,200	R 1,200
45	Pressure Infuser 500ml	1	R 900	R 900
46	Stethoscope	1	R 875	R 875
47	Forceps, Spencer Wells 18cm	1	R 750	R 750
48	Torch, Penlight	1	R 735	R 735
49	Forceps, Magill, Adult	1	R 695	R 695
50	Endotracheal Tubes - Set of 3	1	R 185	R 185
51	Bowl, Lotion, Stainless Steel, 150mm Diameter	1	R 150	R 150
52	Dish, Kidney, Stainless Steel, 250x40mm	2	R 120	R 240

	PHYSICIAN EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
53	Bite Block	1	R 75	R 75
54	Scissor, Bandage, 15cm	1	R 75	R 75
	Sub-total			R 149,190

R 479,967

	Annexure G - Consolidated Physicians (Pulmonology)					
PULMONOLOGY SURGERY EQUIPMENT SURVEY 2017/18						
No.	Description	QTY.	Unit Price	Total Price		
GENERAL	EQUIPMENT					
1	Body Box, Lung Function	1	R 985,000	R 985,00		
2	Ultrasound Unit	1	R 645,000			
3	Ultrasound Unit ( Pulmonology )	1	R 630,000	R 630,00		
4	Autoclave 20L, Table top	1	R 110,000	R 110,00		
5	Nebulizer Ultrasonic	1	R 16,000	R 16,00		
6	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06		
7	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,00		
8	Haemoglobin meter, Digital	1	R 9,500	R 9,50		
9	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50		
10	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00		
11	Suture Pack	2	R 4,000	R 8,00		
12	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,80		
13	Dressing Pack	2	R 3,250	R 6,50		
14	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,43		
15	Stitch Removing Pack	2	R 3,000	R 6,00		
16	Couch, Examination, 2 Section	1	R 2,300	R 2,30		
17	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,30		
18	Stool, Surgeon, Mobile	2	R 2,150	R 4,30		
19	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,17		
20	Drip stand S/S, Mobile	1	R 1,950	R 1,95		
21	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,50		
22	Bin, Wheelie White with lid	1	R 1,200	R 1,20		
23	Step, Couch Mounting, Double Step	1	R 1,200	R 1,20		
24	Glucometer, Battery Operated	1	R 950	R 95		
25	Stethoscope, Adult	1	R 875	R 87		
26	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 65		
27	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 35		
28	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 30		

	PULMONOLOGY SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
29	Hammer, Patella	1	R 200	R 200
30	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150
31	Bin, Sharps Disposal - 25'S	2	R 140	R 280
32	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
33	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
34	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
35	Tape Measuring, Linen, Patient	1	R 15	R 15
	Sub-total			R 1,851,296
EXERCISE	ROOM			
36	Spirometer - Computer based system	1	R 900,000	R 900,000
37	Exercise System - Computerized	1	R 205,000	R 205,000
38	Exercise System - Computerized	1	R 195,000	
39	ECG 24 Hr Recorder	1	R 48,000	R 48,000
40	ECG 24 Hr Recorder	1	R 42,500	
41	Vital Signs Monitor with NIBP, ECG and SPO2 on mobile stand	1	R 39,627	R 39,627
42	Spirometer - Computer based system	1	R 35,450	R 35,450
43	Couch, Examination, 2 Section	1	R 2,300	R 2,300
44	Peak Flow Meter, Adult	1	R 400	R 400
	Sub-total			R 1,230,777
EMERGEN	CY TROLLEY			
45	Defibrillator With Monitor External	1	R 85,000	R 85,000
46	Trolley Emergency with content	1	R 41,200	R 41,200
47	Laryngoscope set - Adult - 2 Blades	1	R 9,310	R 9,310
48	Suction Unit, Foot Operated	1	R 3,000	R 3,000
49	Sphygmomanometer, Aneroid, Hand Held With Adult/ Obese And Child Cuffs	1	R 2,300	R 2,300
50	Resuscitation bag, Adult with masks size 3 and 4	1	R 1,250	R 1,250
51	Resuscitation bag, paeds with masks size 3 and 5	1	R 1,250	R 1,250
52	Regulator, Flowmeter, O2, Single, Direct Probe Fitting	1	R 1,200	R 1,200
53	Pressure Infusor 500ml	1	R 900	R 900

	PULMONOLOGY SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
54	Stethoscope	1	R 875	R 875
55	Forceps, Spencer Wells 18cm	1	R 750	R 750
56	Torch, Penlight	1	R 735	R 735
57	Forceps, Magill, Adult	1	R 695	R 695
58	Endotracheal Tubes - Set of 3	1	R 185	R 185
59	Bowl, Lotion, Stainless Steel, 150mm Diameter	1	R 150	R 150
60	Dish, Kidney, Stainless Steel, 250x40mm	2	R 120	R 240
61	Bite Block	1	R 75	R 75
62	Scissor, Bandage, 15cm	1	R 75	R 75
	Sub-total			R 149,190

R 3,231,263

	Annexure G - Consolidated Physicians (Rheumatology)				
	RHUEMATOLOGY SURGERY EQUIPMENT SURVEY 2017/18				
No.	Description	QTY.	Unit Price	Total Price	
1	Autoclave 20L, Table top	1	R 110,000	R 110,000	
2	Cycle Ergometer	1	R 49,500	R 49,500	
3	ECG Machine/Recorder, 12 Lead With Printer On trolley	1	R 48,000	R 48,000	
4	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,066	
5	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,000	
6	Treadmill	1	R 12,000	R 12,000	
7	Haemoglobin meter, Digital	1	R 9,500	R 9,500	
8	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,500	
9	Body Fat Analyser (150kg x 1kg)	1	R 5,500	R 5,500	
10	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,000	
11	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,800	
12	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,430	
13	Refrigerator - Under counter 120L	1	R 2,500	R 2,500	
14	Couch, Examination, 2 Section	1	R 2,300	R 2,300	
15	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,300	
16	Stool, Surgeon, Mobile	2	R 2,150	R 4,300	
17	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,170	
18	Drip stand S/S, Mobile	1	R 1,950	R 1,950	
19	Hollow ware - set examination room set	1	R 1,950	R 1,950	
20	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,500	
21	Step, Couch Mounting, Double Step	1	R 1,200	R 1,200	
22	Glucometer, Battery Operated	1	R 950	R 950	
23	Stethoscope, Adult	1	R 875	R 875	
24	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350	
25	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300	
26	Hammer, Patella	1	R 200	R 200	
27	Clock, with second hand, Battery operated, Wall mounted	1	R 150	R 150	

	UROLOGY SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
1	Ultrasound ( Urology )	1	R 580,000	R 580,00
2	Ultrasound ( Urology )	1	R 405,780	
3	Flexible Fibre Optic scope with lightsource	1	R 240,000	R 240,0
4	Uroflowmeter, Automatic, Digital	1	R 221,630	R 221,6
5	Autoclave 20L, Table top	1	R 110,000	R 110,00
6	Table Microscope	1	R 60,000	R 60,00
7	Centrifuge	1	R 35,000	R 35,00
8	Urine Analyser	1	R 30,000	R 30,00
9	Diagnostic Set, Wall Mounted	1	R 13,066	R 13,06
10	Head Light with direct power source	1	R 12,700	R 12,70
11	Procedure Light on Mobile stand - GS300	1	R 12,000	R 12,0
12	Haemoglobin meter, Digital	1	R 9,500	R 9,50
13	Scale, Patient Stand On, Digital, With Height Measurement	1	R 7,500	R 7,50
14	X-Ray Viewing Box - Double film, Wall Mounted	1	R 5,000	R 5,00
15	Suture Pack	2	R 4,000	R 8,0
16	Locker, Bedside, With Drawer, S/S top	1	R 3,800	R 3,8
17	Dressing Pack	2	R 3,250	R 6,5
18	Trolley, Dressing, Stainless Steel 46X91cms	2	R 3,215	R 6,4
19	Stitch Removing Pack	2	R 3,000	R 6,0
20	Couch, Examination, 2 Section	1	R 2,300	R 2,3
21	Sphygmomanometer, Aneroid, Wall mounted with Adult/ Obese Cuffs	1	R 2,300	R 2,3
22	Stool, Surgeon, Mobile	2	R 2,150	R 4,3
23	Thermometer, Electronic, Digital - Ear, Braun Pro 4000	2	R 2,085	R 4,1
24	Drip stand S/S, Mobile	1	R 1,950	R 1,9
25	Curtains with ceiling Tracks ( per Metres )	6	R 1,750	R 10,5
26	Bin, Wheelie White with lid	1	R 1,200	R 1,2
27	Step, Couch Mounting, Double Step	1	R 1,200	R 1,2
28	Glucometer, Battery Operated	1	R 950	R 9
29	Stethoscope, Adult	1	R 875	R 8

	UROLOGY SURGERY EQUIPMENT SURVEY 2017/18			
No.	Description	QTY.	Unit Price	Total Price
30	Bin, Waste, Pedal Operated, Metal With Plastic Insert	1	R 650	R 650
31	Dispenser, Liquid Soap, Hand Operated, Wall Mounted	1	R 350	R 350
32	Dispenser, Paper Towel, Wall Mounted	1	R 300	R 300
33	Clock, Battery Operated, With Second Sweep Hand, Wall Mounted	1	R 150	R 150
34	Bin, Sharps Disposal - 25'S	2	R 140	R 280
35	Bowl, Stainless Steel, 85x150mm Diameter	1	R 130	R 130
36	Dish, Kidney, Stainless Steel, 250x40mm	4	R 120	R 480
37	Gallipot, Stainless Steel, 64x48mm	4	R 50	R 200
38	Tape Measuring, Linen, Patient	1	R 15	R 15

R 1,399,426