

Multiply Premier 2023

FAQs

1. Will clients be able to join Multiply Premier in 2023?

No. Clients will not be able to join Multiply Premier in 2023. Clients have until the end of 2022 to join Multiply Premier.

2. What will happen to a member's benefits?

Multiply Premier will continue in 2023. Members will enjoy the same benefits as before.

3. Will members still be able to earn points?

Yes. Members can still earn points and increase their status and rewards this year and for the whole of 2023. Their status will be locked in for 2024 based on their points earning activities in 2023. This means that their benefits for 2024 will be based on the status that they achieved in 2023.

4. Will clients who joined Multiply Premier in 2022 be able to get to Private Club before locking in their status for 2024?

These clients will not be able to progress to Private Club. The normal 2-year rule to get to Private Club will apply.

5. Are there any new points-earning opportunities for 2023?

Grow your HealthSaver

Members earn points for making a deposit of R250 or more every month and maintaining the balance. Points are rewarded monthly for maintaining a minimum daily balance of R1 000. A deposit of at least R250 every month is also required.

R1 000 minimum balance + R250 deposit = 5 points per month	R1 000 minimum balance + R1 000 deposit = 10 points per month	R1 000 minimum balance + R2 000 deposit = 20 points per month
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This will fall under the same category as the current Grow your savings with Momentum Money: 80 | 160 points

Increased Stress Score points

We are increasing Stress Score points from 10 points to 20 points. Members can earn 2 points per month, up to a maximum of 20 points, for measuring their Stress Score with the Momentum Multiply app. They still get 1 point per scan.

6. Is a HealthSaver deposit over and above a member's fixed debit order, if they have one?

Yes. Points will be based on the amount that you pay into your HealthSaver account each month that is extra to your fixed deposit.

7. Will members still earn points for being vaccinated?

Members will no longer earn points for being vaccinated against Covid-19.

8. Will members still get their Myriad discount?

Yes. They also still have an opportunity to improve their discount in 2023. From 2024, Premier members will benefit from a long-term protected discount, which is a little less compared to the current Multiply discount grid.

9. What happens to a member's Momentum Safety Bonus, Safe Dayz™ and Safety Score?

Members will continue to have access to the current Momentum Safety Bonus, Safe Dayz™ and Safety Score in 2023. So, they'll continue to earn the relevant Multiply points, manage their Premier status and earn rewards. From January 2024, the Momentum Safety Bonus, Safe Dayz™ and Safety Score will no longer be available for Premier members and will then only be available to all Momentum Insure clients under the new Momentum Insure rewards programme.

10. What happens to a member's HealthReturns?

The way a member earns rewards will not change in 2023. They'll still get rewarded like before for looking after their health.

The HealthReturns payable for Momentum Medical Scheme members will be per R665 medical scheme contribution until 31 March 2023 and per R725 medical scheme contribution from 1 April 2023.

11. What happens to my KidsReturns?

As a Multiply Premier member you still qualify for KidsReturns as you did before.

12. What happens to a member's FundsAtWork EmployeeReturns benefit?

Their benefit will not change for 2023. Their rewards percentage for EmployeeReturns will still be calculated using your Active Dayz (or fitness assessment), Healthy Heart Score and Multiply Premier status.

13. What will a fitness assessment cost in 2023?

The in-person fitness assessment will cost R460 and the online fitness assessment will cost R250.

14. If a member did a health or fitness assessment for Premier and it still falls within the validity period, will it count towards Multiply Inspire?

Yes, if it still falls within the validity period (6 or 12 months), their health or fitness level will count towards Multiply Inspire.

15. Can a member be on Multiply Premier and Multiply Inspire Plus or Multiply Engage Plus at the same time?

No. A member can only belong to one programme at a time.