



2020
**ULTRA
AFFORDABLE
VALUE**
BENEFIT GUIDE



ABOUT THE ULTRA AFFORDABLE VALUE OPTION

THE ULTRA AFFORDABLE VALUE OPTION is a network Option that is specifically designed for younger people entering the medical aid market for the first time. It is ideal for single and young couples with healthy lifestyles.

Each beneficiary is required to select a single (1) healthcare provider on the Universal Health network.

It is important that you consult your selected and contracted GP for

all ailments and let your GP be the one to refer you for other medical interventions, if and when necessary.

This is our way of ensuring that we give you an integrated approach and look at your healthcare needs holistically.

*** Please note that the Scheme Rules supersede information contained in this document.**

PRIMARY BENEFITS

NO PRE-AUTHORISATION REQUIRED • ONLY ONE NOMINATED GP FROM THE UNIVERSAL HEALTH NETWORK



GENERAL PRACTITIONER

- » Unlimited consultations as clinically necessary
- » Minor procedures in the doctors' rooms



OPTOMETRY

- (Subject to Universal Health provider and clinical entry criteria)
- » 1 eye test per beneficiary every 24 months
 - » 1 set of spectacles per beneficiary every 24 months
 - » Selection from a specified range of frames and lenses



MALE HEALTH

- » PSA
- » Circumcision * (boys up to the age of 12 in-hospital and over 13 in doctors' rooms only)
- » Vasectomy *



FEMALE HEALTH

- » Oral contraceptives limited to 1 supply per registered female per month
- » Pap smear
- » Mammogram
- » Laparoscopic sterilisation *



OUT OF NETWORK

- » 1 out-of-network visit per beneficiary or 2 per family per annum are available. Universal will pay the health provider directly on receipt of a valid claim to a maximum of R985 per event. This limit includes GP consultation and all related costs such as radiology, pathology and acute medicines
- » Unlimited if the visit is for an Emergency Medical Condition, as defined in the Medical Schemes Act



DENTAL CARE

- » 1 consultation per beneficiary per year
- » 1 follow-up per beneficiary per year
- » Cleaning, fluoride treatment, scaling, polishing
- » Fillings
- » Oral X-rays
- » Emergency root canal
- » Wisdom teeth extraction (in the dentists' rooms)



PREVENTION & SCREENINGS

The following benefits are available from selected network pharmacies or network GP:

- » Flu vaccine
- » Glucose test (finger prick)
- » Lipogram
- » Rapid HIV test
- » Childhood vaccines (according to the Department of Health childhood immunisation and formularies)



* MATERNITY

A basket of services consisting of the following benefits will be made available to the expecting mother upon advising Umvuzo within 12 weeks of the pregnancy

- » 3 visits to the GP or gynaecologist
- » Additional blood and urine tests as required
- » 2 x 2D ultrasound scans
- » Prenatal vitamins (iron, calcium and folic acid) for the duration of the pregnancy – according to formulary



MEDICATION (FORMULARY)

- » **Scripted:** acute unlimited
- » **Scripted:** chronic unlimited (Subject to 26 CDL PMB conditions as well as selective Hormone Replacement Therapy (HRT) and Disease Management Programme registration)
- » **Medicine for minor ailments (OTC):** Subject to the formulary list of covered medicines, dispensed by an approved pharmacy. Limited to 3 events per year, and a maximum of R100 per event per beneficiary per annum



INVESTIGATIONS

- » X-rays
- » Soft tissue ultrasound
- » Pathology

* Must be pre-authorised

* Pre-authorisation is required before accessing these benefits

IMPORTANT NOTE TO REMEMBER

Only a contracted network GP can refer you for other medical interventions. Make sure that your GP is part of the Universal Health network and avoid out of pocket expenses.

SECONDARY BENEFITS

PRE-AUTHORISATION REQUIRED • SCHEME RATES APPLY



SPECIALIST VISITS

- » 3 visits per family per year
 - Must be referred by the nominated GP and be clinically necessary



MEDICATION (FORMULARY)

- » **Scripted:** Acute unlimited
- » **Scripted:** Chronic unlimited (Subject to 26 CDL PMB conditions, formularies and Disease Management Programme registration)



APPLIANCES (ORTHOPAEDIC/SURGICAL/MEDICAL)

- » R6 800 per family per annum
 - Back/leg/arm/neck support
 - Crutches post surgery
 - Surgical footwear
 - Respiratory oxygen



TERMINAL AND WOUND CARE

- » R5 000 per family per year
 - The cost for all services related to care for a terminal condition that do not conform to acute admission or services



AFTER-HOUR VISITS

- » 3 visits per family per year



SUPPLEMENTARY BENEFITS

- » R1 700 per family per annum
 - Occupational therapy
 - Dieticians
 - Speech therapy and audiology
 - Physiotherapy
 - Podiatry
 - Psychology



EMERGENCY MEDICAL SERVICES

- » Netcare 911
- » Medical and hospital logistics services
- » Emergency road and air evacuation
- » 1 medicine bag per family upon joining
- » 1 medicine bag refill per year

HOSPITAL BENEFITS

UNLIMITED • PRE-AUTHORISATION REQUIRED • SCHEME RATES APPLY
THIS OPTION MAKES USE OF DSP HOSPITAL GROUPS ONLY
(A CO-PAYMENT OF R10 000 WILL APPLY FOR THE VOLUNTARY USE OF NON-DSP HOSPITALS)



GENERAL

- » Consultations (GP and specialists)
- » Treatment
- » Surgical procedures
- » Non-surgical procedures
- » Anaesthesia



ACCOMMODATION

- » General ward
- » High care
- » Intensive care unit (ICU)



BLOOD TRANSFUSION

- » 100% of the cost, including the cost of:
 - Blood
 - Apparatus
 - Operator's fee



DISCHARGE MEDICATION

- » 7 days' supply of acute or chronic medication



SCANS (IN & OUT OF HOSPITAL)

- » 1 scan per family per year
 - RT scan
 - MRI scan
 - CAT scan



OVERALL PROSTHESES

- » R40 900 overall per family per year
The following sub-limits are applicable:
 - Vascular prosthesis R24 300
 - Joint replacements R26 800
 - Functional prosthesis R8 300
 - Major musculoskeletal prosthesis R16 500



INVESTIGATIONS

- » Radiology
- » Pathology
- » Medical technology

KINDLY NOTE

- All specialist visits must be referred by the nominated GP and pre-authorized through the Umvuzo call centre.
- Each specialist follow up visit must also be pre-authorized.
- Penalties will apply if authorisation is obtained after treatment.
- The claim may not be paid if pre-authorization is not obtained.
- The Scheme rules supersede the information on this brochure.

DISEASE MANAGEMENT



ACTIVE DISEASE MANAGEMENT PROGRAMMES

- » Our Active Disease Management Programmes enable us to plan and co-ordinate the healthcare of members living with chronic medical conditions, in order to give them the best possible outcomes.

All 26 diseases on the CDL (Chronic Disease List) are covered as part of your PMB (Prescribed Minimum Benefits).

Registration on these Disease Management Programmes is necessary to access full benefits:

- » HIV/Aids
- » Oncology
- » Diabetes
- » Musculoskeletal
- » Renal
- » Hypertension
- » Hyperlipidaemia (high cholesterol)
- » Asthma/COPD/Bronchiectasis

A total treatment plan for each member includes:

- » Confidentiality
- » Ongoing member support and education
- » Individualised treatment plan
- » Ongoing counselling and health monitoring

All Prescribed Minimum Benefits are covered according to Scheme rules, protocols and formularies.

UMVUZO ABBREVIATION DICTIONARY

GP - General Practitioner • DSP - Designated Service Provider • CDL - Chronic Disease List • PMB - Prescribed Minimum Benefits

WHAT IS THE MONTHLY COST?

INCOME BELOW R6 000



PER
MAIN MEMBER
R882.00



PER
ADULT DEPENDANT
R882.00



PER
CHILD DEPENDANT
R602.00

CONTRIBUTION: FULL DEAL

SINGLE MEMBER



CONTRIBUTION
R882.00

DUAL PARENT FAMILY

CONTRIBUTION



R1 764.00



R2 366.00



R2 968.00



R3 570.00

SINGLE PARENT FAMILY

CONTRIBUTION



R1 484.00



R2 086.00



R2 688.00



R3 290.00

INCOME ABOVE R6 000



PER
MAIN MEMBER
R1 297.00



PER
ADULT DEPENDANT
R1 297.00



PER
CHILD DEPENDANT
R728.00

CONTRIBUTION: FULL DEAL

SINGLE MEMBER



CONTRIBUTION
R1 297.00

DUAL PARENT FAMILY

CONTRIBUTION



R2 594.00



R3 322.00



R4 050.00



R4 778.00

SINGLE PARENT FAMILY

CONTRIBUTION



R2 025.00



R2 753.00



R3 481.00



R4 209.00

IMPORTANT CONTACT INFORMATION

Alenti Office Park, Building D, 457 Witherite Road,
The Willows, Pretoria, 0040
PO Box 1463, Faerie Glen, 0043

24 Hour Call Centre and Authorisations: **0861 083 084**

Please Call Me: **060 070 2095 - Client Services**
060 070 2352 - Hospital, Specialist, Chronic Medication

Tel: **012 845 0000**

Fax: **086 670 0242**

E-mail: **info@umvuzohealth.co.za**

www.umvuzohealth.co.za

HOW DO I GET A PRE-AUTHORISATION NUMBER?

- » Call us on 0861 083 084
- » E-mail: authorisations@rxhealth.co.za
- » We will access your medical history immediately and assist you with obtaining any information you may need

PLEASE BE READY TO SUPPLY THE FOLLOWING INFORMATION WHEN CALLING UMVUZO HEALTH

- » Umvuzo Health membership number
- » Surname
- » South African ID number
- » Passport number (if you are from a neighbouring country)

Administrative services are attended to during business hours from:

MONDAYS TO FRIDAYS

08:00 - 18:00

SATURDAYS

08:00 - 13:00

COUNCIL FOR MEDICAL SCHEMES

Tel: **0861 123 267**

E-mail: **support@medicalschemes.com**

complaints@medicalschemes.com

Website: **www.medicalschemes.com**



Find us on Facebook: **Umvuzo Health**